

Jewel Changi Airport's "Rise to Double Rewards" Promotion
(the "Promotion")

Terms and Conditions

(1) Perks – For NEW Double Rewards Shoppers

- a) Promotion is valid from 14 April to 15 May 2022, unless otherwise stated and while stocks last.
- b) Promotion is limited to one redemption per new Double Rewards shopper, regardless of the amount spent and on a first-come-first-served basis.
- c) To qualify, shoppers must:
 - i. Be a **new** Double Rewards shopper (ie both Changi Rewards and CapitaStar accounts must be linked.)
 - ii. Charge a minimum of \$100 in a single same-day receipt at any participating outlets in Jewel Changi Airport.
 - iii. Qualifying transaction must be clocked to **BOTH** Changi Rewards and CapitaStar accounts.
 - iv. Shopper will be required to present both Changi Rewards and CapitaStar app (with their name and membership) for verification together with the qualifying physical spending receipt.
 - v. Jewel Event Crew will verify the spend via the transaction history in both the Changi Rewards and CapitaStar app.
 - vi. Tracking of the spend will be in accordance with the terms and conditions by both Changi Rewards and CapitaStar programmes.
- d) All redemptions must be made on the same-day of purchase at #B1-235 (next to ZARA) from 12pm to 9pm (Mon to Thu) and 12pm to 10pm (Fri to Sun and PH) with last redemption at 8:45pm (Mon to Thu) and 9:45pm (Fri to Sun and PH).
- e) Receipts from Retail and F&B outlets are eligible for this promotion.
- f) Promotion is not valid for receipts from:
 - i. Apple Store
 - ii. Jewel Attractions (including Changi Experience Studio)
 - iii. Changi Lounge
 - iv. YOTELAIR Singapore Changi Airport
 - v. Gift by Changi Airport
 - vi. Voucher purchases (i.e. vouchers from any Jewel outlets, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
 - vii. iTunes Gift Card
 - viii. Online purchases
 - ix. Tobacco products
 - x. Banks / ATMs / Money Changers / Financial Services
 - xi. SISTIC / AXS / SAM payments
 - xii. Cash Card / Stored Value Cards Top-Up transactions
 - xiii. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, Pushcarts/kiosks and vending machines
 - xiv. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
 - xv. Car rental services, airport shuttle and transportation counters

- g) For more information on Jewel Double Rewards, please visit (<https://www.jewelchangiairport.com/en/Jewel-Double-Rewards.html>)
- h) Jewel Changi Airport reserve the right, at their reasonable discretion, to vary, add to or delete the Campaign terms and/or terminate the Campaign at any time.
- i) Other terms and conditions by Jewel Changi Airport apply.

\$10 Jewel Gift Voucher Terms and Conditions:

- \$10 Jewel gift voucher is valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.
- \$10 Jewel gift voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired.
- \$10 Jewel gift voucher cannot be used at event outposts operated by non-tenants.
- Any alteration(s) on the voucher will not be accepted.
- Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
- Jewel gift voucher can be used at all outlets in Jewel Changi Airport, except for:
 - Apple
 - RICH & GOOD CAKE SHOP™ SINCE 1997
 - Changi Experience Studio
 - Gift by Changi Airport
 - YOTELAIR Singapore Changi Airport
 - Online purchases
 - Tobacco products
 - Banks / ATMs / Money Changers / Financial Services
 - SISTIC / AXS / SAM payments
 - Cash Card / Stored Value Cards Top-Up transactions
 - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
 - Car rental services, airport shuttle and transportation counters

(2) General Terms and Conditions

- a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- b) All other prevailing mall promotions do not apply for this Promotion.
- c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- d) Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.
- e) Safety and health advisory regulations apply.
- f) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- g) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- h) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- i) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- j) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- k) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.

- l) The management reserves the right to:
- Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- m) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- n) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- o) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.