

TERMS AND CONDITIONS FOR “JEWEL’S FANS’ FAVOURITES AWARDS”

1 TO 31 DECEMBER 2025

1. ACCEPTANCE OF TERMS AND CONDITIONS

- 1.1 By participating in “**Jewel’s Fans’ Favourites Awards**” (the “**Campaign**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to be bound by these terms and conditions set out herein, including any other requirements set out in any Campaign-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”).
- 1.2 This Promotion is organised and administered by Jewel Changi Airport Trustee Pte. Ltd. (“**JCAT**”).
- 1.3 As a condition of entry into the Campaign, each Participant affirms and represents that he/she is 18 years of age and above, and agrees to be bound in all respects by these Terms and Conditions (or if he/she is below the age of 18, he/she has sought and obtained parental/legal guardian consent for the participation in the Campaign and to be bound in all respects by these Terms & Conditions). If required by JCAT, Participants shall submit proof of parental/legal guardian consent for their participation in the Campaign.

2. PROMOTION ELIGIBILITY CRITERIA

- 2.1 This Campaign is open to participants who (each a “Participant” and collectively the “Participants”) are not persons within the Excluded Categories.
- 2.2 “Excluded Categories” refer to:
 - a. Individuals (such as Jewel employees, partners and vendors) who partake in the facilitation process of the lucky draw in any way;
 - b. immediate family members of persons who fall within the class of persons referred to in Clause 2.2 (a) above. “Immediate family members” mean spouses, children, parents, parents-in-law and siblings;
 - c. any person who is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction (at the time of entry of and/or during the lucky draw);
 - d. any person whose participation in and/or association with the Campaign may cause (in the sole and absolute opinion of JCAT) and/or the Campaign any disrepute, contempt, scandal, ridicule, or cause JCAT and/or the Campaign to be perceived unfavourably; and/or
 - e. any other person or class of persons deemed ineligible or notified by JCAT as being ineligible from time to time.
- 2.3 JCAT reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Campaign, and JCAT may at any time during the Campaign, disqualify any person from participating in the Campaign without providing any reason if it determines that such person does not meet the eligibility criteria.

3. MECHANICS AND CONDITIONS OF PARTICIPATION

- 3.1 The Campaign shall commence from 12:01AM (SGT) on 1 December to 11:59PM (SGT) on 31 December 2025 (the "**Campaign Period**").
- 3.2 To take part in the Campaign, each Participant shall:
- i. Access the official voting form by clicking the designated voting link provided on the campaign webpage.
 - j. Log in using a valid Google account to verify identity and ensure that only one submission per person is accepted throughout the Campaign Period.
 - k. Complete the voting form by casting votes for their preferred brands across all 14 categories.
 - l. Provide accurate personal details including full name and email address at the end of the voting form for the purpose of winner notification.
 - m. Agree to be contacted by JCAT via the provided email address if selected as one of the 10 winners of the \$100 worth of Jewel Gift Vouchers.
 - n. Comply with all campaign rules and instructions, as well as any additional requirements communicated by JCAT.
- 3.3 Each Participant will only be entitled to participate in the Campaign once. Multiple or fraudulent submissions may result in disqualification.
- 3.4 Each Participant represents and warrants that any personal data the Participant discloses to JCAT is complete and accurate. Each Participant shall fully indemnify JCAT against any loss or damage that may result from his or her breach of this clause
- 3.5 LUCKY DRAW(S)
- a. To participate in the Lucky Draw, each Participant shall:
 - (i) be 18 years and above or if he/she is below the age of 18, he/she has sought and obtained parental/legal guardian consent for participation in the Campaign;
 - (ii) Have completed the voting form based on the submission deadline no later than 31 December 2025, 11:59PM.

4. LUCKY DRAW REGISTRATION

- 4.1 Upon the Participant's fulfilment of the eligibility requirement as stated in Clause 3.5 above, Participants will automatically be qualified to enter the draw.
- 4.2 One voting form submission will be entitled to a maximum of one (1) chance for one Lucky Draw.
- 4.3 All voting forms must be submitted on or before 11:59PM (SGT) on 31 December 2025.

5. LUCKY DRAW SCHEDULE

- 5.1 At the end of the Campaign Period, JCAT will conduct one Lucky Draw to select 10 winners from all Participants.
- 5.2 Each Participant is eligible to win only once throughout the entire duration of the Campaign Period.

5.3 Schedule for submission of voting forms and draw date are as follows:

Draw	Lucky Draw Submission Deadline in Singapore Time	Lucky Draw	Lucky Draw Location
1	31 December 2025, 11:59pm	2 January 2026, 02:00pm	Jewel Changi Airport Devt Pte. Ltd. Office

5.4 The winners of the Lucky Draw will be selected through a computerised random selection process from all eligible entries received during the Campaign Period.

6. PRIZES

6.1 Each winner will receive \$100 worth of Jewel Gift Vouchers, available in the form of physical vouchers. Each winner will receive \$100 worth of Jewel Gift Vouchers, available in the form of physical vouchers.

6.2 JCAT will publish and list the names of all winners available on <https://www.jewelchangiairport.com/en/jewels-fans-favourites.html>.

6.3 Winners will be notified in writing by email and sent a redemption letter in accordance with the personal contact details provided to JCAT during the submission of the voting form.

6.4 Winner(s) must sign and return the physical acknowledgment letter to JCAT upon redemption of the vouchers within fourteen (14) calendar days from the date of notification of their selection as a winner, failing which that winner shall be automatically disqualified, and JCAT reserves the right to award the prize to another reserve winner drawn from the pool of eligible Participants.

6.5 By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner's full name and image recordings for audit, publicity and/or commercial purposes in relation to any and all of JCAT promotional and marketing activities, including this Campaign. Each Prize Winner further agrees to participate in any advertising, promotion, media interviews and publicity activities stipulated by JCAT in relation to the Campaign, and to provide and permit the use of their personal data for any future marketing efforts and media publicity by Jewel's promotional and marketing activities. Accordingly, unless otherwise permitted by JCAT, failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes.

6.6 JCAT shall not be liable to compensate any winner(s) if they are unable or fail to use the Jewel Gift Vouchers, whether due to loss, damage or any other reason whatsoever.

6.7 All Jewel Gift Vouchers are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.

6.8 All Jewel Gift Vouchers won cannot be re-sold or used for any commercial gain.

- 6.9 JCAT shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from and/or in connection with the participation in the Campaign, redemption and/or use of the Jewel Gift Vouchers.
- 6.10 JCAT reserves the right to deny or claw back any Jewel Gift Vouchers awarded to any Participant should any of them be subsequently found to be disqualified or ineligible to participate in the Campaign or found to have breached the Terms and Conditions. JCAT's determination on all matters relating to the Campaign shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.
- 6.11 Failure to respond to any notification from JCAT in relation to any prize won, to take the necessary steps to claim and redeem the prize, or to provide any information or material required for the claim/redemption/collection of any prize, shall be deemed a failure to claim/redeem such prize. Prizes must be collected as stated in these Terms and Conditions and no compensation will be payable if a prize winner is unable to use the prize. JCAT reserves the right to donate any unclaimed or unredeemed prizes to such charities of its choice or replace the prize winner with another Participant.
- 6.12 All winner(s) whose Jewel Gift Vouchers have been used, unclaimed/unredeemed or forfeited hereunder, shall not be entitled to any form of payment or compensation.

7. PERSONAL DATA

- 7.1 By participating in the Campaign, you confirm that you consent to the collection, use, processing and disclosure of your data (including personal data) in accordance with JCAT's Privacy Policy, which is available at: <https://www.jewelchangiairport.com/en/privacypolicy.html>. Such personal data includes your full name and email address.
- 7.2 The purposes for which personal data collected by JCAT from you may be used and/or shared with third parties include but are not limited to conducting, publicising and administering the Campaign; communicating with you in relation to the Campaign; facilitating the selection and notification of winners; publicising the winners of the Campaign matching your personal data collected through the Campaign registration page with other data that JCAT holds in its database so as to optimise operations and improve the services offered (such as providing relevant and personalised content) to you via your registered email address provided; statistical analysis; and for JCAT to fulfil its obligations under these Terms & Conditions.
- 7.3 You represent and warrant that the personal data which you provide and/or disclose to JCAT in relation to the Campaign is true, complete and accurate. JCAT shall not be held liable and shall be fully indemnified by you for any incorrect or inaccurate personal data provided.
- 7.4 If you have opted in for additional marketing and promotional content during the registration process for the Lucky Draw(s), you hereby also consent to receiving electronic direct mailers (eDMs) and marketing promotional material (such as information, news, offers and promotions about exclusive deals, offers and events) regarding Singapore Changi Airport (collectively the "**Additional Offers**"), via email address provided on the voting page. You may at any time, unsubscribe from the Additional Offers by updating your subscription preferences by clicking on "unsubscribe" located at the bottom of the Additional Offers communication. Please note that you will continue to receive Promotion updates even if you have opted out of receiving Additional Offers. If you wish to unsubscribe from Promotion updates, you will have to similarly update your subscription preferences from the Promotion updates communication.

8. LIABILITY AND INDEMNITY

- 8.1 To the fullest extent permitted by law, JCAT shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Campaign.
- 8.2 Participants agree that they will indemnify and hold harmless JCAT, and its directors, officers, employees, agents, contractors (each an “**Indemnified Party**”) from and against all claims, demands, chose in action, judgments, suits, proceedings, liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties, legal costs (calculated on a full indemnity basis and including solicitor and client costs) and all other professional costs and expenses) suffered or incurred by an Indemnified Party arising out of or in connection with the Campaign.

9. GENERAL TERMS & CONDITIONS

- 9.1 JCAT reserves the right to:
- a. refuse the participation of any person in the Campaign and/or disqualify any Participant of the Campaign for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other person; and
 - b. change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, JCAT's decision on all matters relating to the Campaign and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- 9.2 JCAT makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions or as to the accuracy, completeness and timeliness of any content or information regarding the CampaignCampaign contained on its official website, or on any Promotion-related collaterals/materials. All information is accurate at time of print/publishing. JCAT shall not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Campaign.
- 9.3 JCAT reserves the right to amend, modify or delete any content and information regarding the Campaign on its official website or on Campaign-related collaterals/materials, to correct any errors in any notified Campaign mechanics, or evaluate the Campaign submissions. Any such changes shall be effective and binding once it has been updated on JCAT's official website. JCAT accepts no liabilities arising from or in connection with these corrections or amendments, including without limitation any liabilities resulting from the correction.
- 9.4 In the event of any inconsistency between these Terms and Conditions and any other form of publicity collateral relating to the Campaign, these Terms and Conditions shall prevail.
- 9.5 These Terms and Conditions may be translated into another language other than English. In the event of any inconsistency between the English version and any other translation hereof, the English language version shall prevail.
- 9.6 All decisions made by JCAT regarding the interpretation and application of these Terms and Conditions or on all matters relating to the Campaign shall be final and conclusive in each case.
- 9.7 JCAT reserves the right to cancel the Campaign.

- 9.8 Participants acknowledge that the Campaign is in no way sponsored, endorsed or administered by, or associated with the social media site or platform on which it is hosted.
- 9.9 These Terms and Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act 2001.
- 9.10 These Terms and Conditions are governed by the Laws of Singapore.

10. CONTACT US

- 10.1 Should you have any questions about the Campaign, you may reach us at www.jewelchangiairport.com/en/feedback.html. Please state "JEWEL'S FANS' FAVOURITES AWARDS" Campaign.

(Version dated 25 November 2025)