

### Terms & Conditions Governing the OCBC Mastercard Jewel Changi Airport Promotion

1. Promotion is valid from 23 June 2025 to 31 July 2025, unless otherwise stated.
2. Promotion is limited to (1) redemption per shopper per day, while stocks last and on a first-come-first served basis.
3. Gifts must be taken on an “as is” basis, are not transferable or exchangeable for cash and are subject to the terms and conditions herein.
4. To qualify, shoppers must charge a minimum of S\$150 in a maximum of 3 same-day combined receipts to their OCBC Mastercard credit/debit cards at any participating outlets in Jewel Changi Airport.
5. Qualifying spend for redemption is based on nett amount charged to the OCBC Mastercard cardholders’ card after any other rebates (e.g. discounts, privileges, rewards, coupons, points redemption etc.), with an original, electronically generated charge slip.
6. Promotion is valid at all participating outlets (“Participating Outlets”) in Jewel.
7. Promotion is not valid for receipts from:
  - Apple store
  - K-Cuts
  - Hotels, i.e. YOTELAIR Singapore Changi Airport
  - Servicing charges from Dyson Demo Store Service Centre
  - Health screening and screening packages from Minmed Wellness Collective
  - Packages from Natureland Spa. Premium
  - Gift by Changi Airport
  - Online purchases, including website purchases for Jewel Attractions and Changi Experience Studio
  - Receipts for purchase of donation bundles from Fairprice Finest
  - All voucher purchases, e.g. Jewel vouchers, tenant vouchers, eCapitaVoucher
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions/ iTunes Gift Card
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores, pushcarts/kiosks and vending machines
  - Lounges, passenger meeting services counters, left luggage service counters, tour and travel services
8. Mechanics are also applicable to physical OCBC Mastercard credit/debit card transactions as well as OCBC Mastercard credit/debit card transactions made via Andriod Pay, Apple Pay, Changi Pay, Google Pay and Samsung Pay.
9. Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay, KrisFlyer+ or any other related mobile payment that are linked to an OCBC Mastercard credit/debit card are excluded from the Promotion.

10. Full payment must be made with a valid OCBC Mastercard issued in Singapore only. Receipt(s) for deposit/order placement and instalment payment will not be accepted for redemption under this promotion.
11. All redemptions must be made on the same day of purchase with qualifying spending receipt, and corresponding charge slips and credit/debit card.
12. All redemptions must be made at Level 1 Concierge in Jewel Changi Airport, from 10am to 10pm, daily. Last redemption is at 9:30pm.
13. Each receipt is only valid for one (1) redemption. Receipts utilized for redemption in this promotion will no longer be valid for other ongoing promotions in the Jewel Changi Airport.
14. Redemption can only be processed upon being fully furnished with the OCBC Mastercard cardholder's particulars, purchase details for audit and verification purposes.
15. Jewel Changi Airport reserves the right at its sole and absolute discretion to determine the eligibility of any person to qualify for or make a transaction in the promotion. Such determination is final and conclusive, and Jewel Changi Airport is not obliged to give any reason for disqualifying any person from participating in the promotion.
16. OCBC reserves the right at its sole and absolute discretion to vary the terms and conditions at any time without prior notice or any liability to any party.
17. OCBC's decision is final, and no correspondence will be entertained.
18. Information stated is correct at the time of printing.
19. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, the Terms and Conditions listed on [go.ocbc.com/mc-jewel](http://go.ocbc.com/mc-jewel) shall prevail.
20. The eligibility of any cardmember to participate in this promotion and/or enjoy any promotion code shall be determined at the absolute discretion of OCBC.
21. OCBC reserves the right at its absolute discretion to terminate the promotion or vary, delete or add to the promotion, or any of these terms and conditions, at any time without notice including without limitation, the dates of the promotion.
22. OCBC shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the promotion or any product/service relating to the promotion.  
Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the use of the promotion, or any product/service relating to the promotion, by any person.
23. OCBC's decision on all matters relating to the promotion will be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the promotion, these terms and conditions shall prevail.
24. OCBC shall not be responsible for any loss or damage to any person in connection with the promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.

25. These terms and conditions shall be governed by the laws of Singapore and each participant in the promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

**S\$10 Jewel Gift Voucher Terms and Conditions:**

1. S\$10 Jewel Gift Voucher is valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.
2. S\$10 Jewel Gift Voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired. Any alteration(s) on the voucher will not be accepted.
3. S\$10 Jewel Gift Voucher cannot be used at event outposts operated by non-tenants.
4. Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
5. Jewel Gift Voucher can be used at all outlets in Jewel Changi Airport, except for:
  - Apple
  - Dyson Demo Store Service Centre
  - Donation Bundle Receipts from FairPrice
  - Fun Claw
  - Kcuts
  - RICH & GOOD Cake SHOP™
  - Changi Experience Studio
  - Gift by Changi Airport
  - YOTELAIR Singapore Changi Airport
  - Online purchases
  - Tobacco products
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - Car rental/polishing services, airport shuttle and transportation counters

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