

Fact Sheet

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Jewel Changi Airport: An iconic lifestyle destination at the heart of the world's most awarded airport



Jewel Changi Airport (Jewel), which opened on 17 April 2019, is a world-class multi-dimensional destination that welcomes more than 80 million footfall traffic annually. Distinguished by its stunning glass-and-steel façade, Jewel brings together a curated mix of attractions, unique shopping and dining concepts, as well as airport and accommodation facilities under one roof.

Spanning five storeys above ground and five basement levels, Jewel has a total gross floor area of 135,700 square metres. Seamlessly integrated with Changi Airport, it offers a multi-faceted experience for both Singapore residents and international visitors. Located within the airport's public area, Jewel is directly connected to Terminal 1's Arrival Hall, and linked to Terminals 2 and 3 via pedestrian bridges, ensuring convenient access for travellers and non-travellers alike. Visitors can also access Jewel via the Skytrain to Terminal 1. The Skytrain itself also forms a unique spectacle in Jewel as trains travel through the lush Forest Valley.

Jewel was designed by a consortium led by world-renowned architect Moshe Safdie, with consortium partners RSP Architects Planners & Engineers, Buro Happold Engineering, and Lighting Planners Associates contributing expertise in various aspects of the design.

Key highlights of Jewel



One of Jewel's centrepiece attractions is the **Forest Valley**, a four-storey indoor landscape filled with thousands of trees and plants. Two nature trails wind through the space, rising 30m from the Level 1 to Jewel's topmost storey, offering visitors a tranquil experience amidst lush greenery.



At the heart of the complex stands the breathtaking 40m-high **Rain Vortex** and the world's tallest indoor waterfall. In the evenings, it is transformed into a captivating Light & Music Showcase, creating a dramatic visual centrepiece for all visitors to enjoy.



The retail mix of **260 retail and F&B outlets** comprises exciting new-to-Singapore concepts, top international brands, and home-grown names, offering visitors a diverse and dynamic shopping and dining experience.



For travellers seeking short stays or even a shower between flights, **YOTELAIR** marked its first-ever Asian property at Jewel, offering flexible accommodation options tailored for transit passengers and short-term stays.



Cloud9 Piazza on Level 5 is a versatile and picturesque venue ideal for hosting MICE events and weddings. Set against Jewel's lush indoor gardens, the space offers a distinctive event experience within an airport environment.



The **Canopy Park** brings together landscaped gardens, play attractions and Instagram-worthy photo spots. The space is refreshed several times a year with seasonal floral themes and installations, ensuring new and engaging experiences for repeat visitors. (More details on Page 6 & 7.)

Environmental sustainability features in Jewel

Jewel features a range of sustainable design and green building practices, where cutting-edge engineering meets environmental stewardship. By integrating nature into its design philosophy, these features highlight Jewel's commitment to environmental responsibility and resource efficiency.



Jewel's iconic glass façade uses **double-glazed, low-energy glass** to minimise heat from the sun while allowing natural light to illuminate internal spaces and support the health of its greenery. This reduces heat gain and improves the energy efficiency of air-conditioning throughout the complex.

Jewel houses one of the **largest indoor collections** of plants in Singapore – more than 2,000 trees and palms, and over 100,000 shrubs covering about 21,000sqm of landscaped space throughout the complex. Beyond its beauty, the plants clean the air and moderate the climate, offering a cool escape from the urban heat.



Radiant and chilled cooling slabs at Jewel absorb heat and cool visitors in high-ceiling spaces. The energy-efficient system reuses chilled water and uses low pump power, cutting air-conditioning energy use.

Aviation facilities in Jewel to better serve travellers

Jewel enhances the passenger experience with a suite of aviation facilities located on Level 1. Travellers arriving early can make use of the early check-in counters and baggage storage service, enabling them to explore Jewel luggage-free. The Changi Lounge offers a premium sanctuary for those seeking a quiet place to relax, recharge or work in comfort.



The **Jewel Early Check-in Lounge** has both manned check-in counters and automated kiosks, as well as automated bag-drop machines. Travellers on selected airlines and flights can check in at these counters between three and 24 hours before departure.



The **baggage storage service** lets travellers explore Jewel luggage-free, enhancing convenience and comfort. Available 24 hours a day, this paid service ensures visitors can enjoy the destination at their own pace.



The pay-per-use **Changi Lounge** offers a comfortable environment to rest, relax or work. Spanning 920 sqm with seating for 120, the lounge features high-speed internet, ample charging and power points for devices, private meeting rooms, refreshments, shower facilities and napping pods.

Retail and dining experiences in Jewel

Jewel features a world-class mix of unique shopping and dining experiences. The diverse offerings include new-to-market brands and homegrown favourites, alongside distinctive concepts such as the Duplex Boulevard, a curated cluster of mid-luxury boutiques, and dining on the uppermost level set against the stunning backdrop of the Rain Vortex.



Located on Level 2 and flanking the left and right of Jewel's main entrance, the **Duplex Boulevard** features a grand double-storey format that allows brands to showcase their unique stores. The 11 stores lining the boulevard include flagship concepts such as **adidas** and **On**, Singapore's very first **Shake Shack**, and the world's first **Apple Store** located within an airport.



Level 1 serves as a premier mid-luxury shopping destination, showcasing a selection of international fashion, beauty, and lifestyle brands. This floor offers an elevated retail experience with well-known global names such as **Chow Tai Fook Jewellery**, **Coach**, and **Porsche**, catering to shoppers with an eye for premium yet accessible labels.



Bringing the heart of Singapore to the global stage, Level 1 also features a line-up of local brands such as **Rich and Good Cake Shop** and **Bengawan Solo**. Through the "**Discovering the Best of Singapore Brands**" cluster—developed in partnership with the Singapore Tourism Board—visitors can explore exclusive souvenirs and local icons like **Kele**, **I Love SG** and **Ya Kun Kaya Toast**.



The mix of specialty stores tailored to young adults and enthusiasts at Level 4 is a "collectibles haven". Home to popular brands such as **POP MART**, **Gundam Base Singapore**, **One Piece Mugiwara Store** and **Pokémon Center Singapore**, it is the go-to destination for character merchandise, designer toys and pop-culture must-haves.



Garden dining reaches new heights on Level 5, offering a unique "indoor-outdoor" ambiance beneath the stars. This lush retreat features a diverse culinary lineup, including **Arteastiq**, **Jack's Place**, and **KANTIN**, all set against the breathtaking scenery of the Rain Vortex.

Canopy Park attractions at Jewel

Underscoring Jewel's theme of exploration is the Canopy Park, located at the topmost level. Spanning 14,000 sqm, Canopy Park is a world-class lifestyle and leisure attraction, featuring a curated mix of play attractions. It offers a wide range of experiences for visitors.



The world's first nets created on such a scale in an indoor environment. At the **Walking Net**, visitors can walk over a 25m-high void. The **Bouncing Net** provides a different experience where visitors can bounce to their hearts content along the 250m-long net.



Jewel's **Hedge Maze** and **Mirror Maze** provide a twist to traditional mazes. The Hedge Maze has an elevated watch tower that offers visitors a bird's eye view of the maze while at the mirror maze, visitors encounter challenges at every turn as they attempt to orientate themselves out of the maze.



The **Discovery Slides** is specially designed to be both a magnificent art sculpture as well as a playground for enjoyment. The 6.5m-high platform that overlooks the **Forest Valley** is the highest point of Jewel.



Visitors have an excellent vantage point to enjoy the Jewel Rain Vortex from the 50m long **Mastercard® Canopy Bridge**, which suspends 23m above ground and has a glass panel flooring in the centre portion of the bridge for visitors to look through to Level 1 of Jewel.



The wonders of nature are brought indoors at the **Foggy Bowls**. The area has four gentle concave bowls with depths ranging from 30 to 65cm and an element of mist to create the experience of playing among clouds.



Part of the lush offerings at Jewel also comprises specially created gardens – the **Topiary Walk and Petal Garden**. The Topiary Walk surprises visitors with animal-shaped topiaries at the turn of every corner, while the Petal Garden features seasonal floral displays.

Interactive discoveries at Jewel's Changi Experience Studio

A first-of-its-kind in Singapore, the Changi Experience Studio was developed by Changi Airport Group to showcase the story of Changi Airport in ways that engage and delight visitors of all ages. The studio spans 10 zones with over 20 different touchpoints, offering a mix of immersive experiences including interactive games, projection storytelling, shows and gallery exhibits. Visitors explore the studio with the Travel Guide, a personal interactive device that accompanies them through each exhibit, with every touchpoint revealing a unique aspect of the Changi Airport story.



Named after the floating greenery adorning the area, **Hanging Garden** is an interactive content zone featuring **seven** discovery stations. Visitors will uncover fascinating behind-the-scenes stories of Changi Airport.



This multiplayer game in the **Amazing Runway** mimics the heart-pumping Changi Airport Race - the exciting runway race between a Porsche 911 GT3 Carrera Cup car and a Boeing 747 aircraft, which was held back in 2009.



At **Sky Deck**, explore the global connections linking Singapore to the world. Learn intriguing facts about the destinations served by Changi and spark ideas for your next getaway.



Backstage brings visitors behind the scenes to understand what makes Changi Airport tick and how every airport staff plays a part in keeping it functioning like clockwork. On top of fun games, visitors can take fun photos against different airport backgrounds and get them printed at the kiosks located near the exit of the studio.



Experience working at the airport through fun games simulating the jobs of a security officer, taxi coordinator and trolley handler at the **Super Hero stations** at the **Arena**.



Take a stroll across the alluring meadow at the **Garden of Harmony**. Here, each visitor plays a different musical instrument which contributes to a mesmerising audio and visual spectacle. The Garden of Harmony is a metaphor for how the airport community works together to deliver a world-class and seamless Changi Experience.

High-resolution images are available upon request on [Changi Airport Group's Image Gallery](#).