

Frequently Asked Questions

1. What is the maximum capacity for the Floral Arch and Jewel Suite?

Floral Arch – maximum capacity of 20 pax per booking. The 20 pax capacity will include the bride and groom (excludes the solemniser and photographer, if any).

Jewel Suite – maximum capacity of 25 pax per booking. The 25 pax capacity will include the bride and groom (excludes the solemniser and photographer, if any).

2. Does the booking time include setup and teardown?

Setup time is scheduled 30 mins before booking time while teardown will be done after the booking time ends.

3. What are the available booking time slots?

Jewel Suite OR Floral Arch:

2 hours: 10am - 12pm, 12am - 2pm, 2pm – 4pm, 4pm - 6pm

4 hours: 10am – 2pm, 2pm – 6pm

6 hours: 10am – 4pm (6hrs), 12pm – 6pm

Floral Arch AND Jewel Suite:

4 hours: 10am – 2pm, 2pm – 6pm

6 hours: 10am – 4pm

4. Can we bring our own furniture?

Bringing of own furniture is strictly not permitted. It is a requirement to engage our appointed panel of setup vendors for any required furniture setup or décor. More details will be disclosed upon confirmation of booking.

5. Does the booking rate include furniture setup?

No, the booking rates are solely for the hiring of our spaces and excludes any furniture setup costs. Any cost arising from the furniture setup or décor will be paid directly to the chosen vendors.

6. How much is the furniture setup cost?

Packages start from \$500 (excludes GST) depending on design and extensiveness of furniture setup and décor.

7. Are we allow to have food served to guests during our solemnisation?

Consumption of food and drinks are strictly not permitted except for religious rites eg. Holy Communion.

8. Will there be Audio and Visual system provided?

For Floral Arch, there will be a pair of Bluetooth speakers and two microphones (1 wired and 1 wireless) provided for your own selection of music to be played.

For Jewel Suite, you may play your own music or videos via the TV provided via HDMI cables.

9. Can we re-arrange the furniture at the Jewel Suite?

All furniture within the Jewel Suite is fixed and are not to be moved from their original placement during the booking period. Any additional fixtures to be placed in Jewel Suite is also strictly not permitted as it requires moving of the existing furniture.

10. How early can we use the Jewel Suite?

You may only use the Jewel Suite from the start time of your booking slot and the earliest booking time is at 10am.

11. Can we bring our own decorative items to decorate the venue?

For the Floral Arch, any decorations can only be placed on the tables and/or chairs and will have to be subjected to our approval.

Strictly no decoration is permitted within the Jewel Suite.

12. Can we proceed to book a venue and enjoy the AMEX 5% discount if we are still awaiting a pending application for the AMEX True Cashback Card?

No. You have to be an AMEX True Cashback Card holder at the point of booking to enjoy this discount.

13. Do you have a list of restaurants that we can visit at Jewel after our event to enjoy preferential dine-in rates?

Yes, we do. Please indicate your interest and we will proceed to link you up with our panel of F&B tenants we are partnered that offer preferential rates and perks to our wedding guests for post-solemnisation dine-in, once booking has been confirmed.