

Jewel Changi Airport's "Tourist Summer 2026" Promotion **(the "Promotion")**

Terms & Conditions

- 1) Promotion is valid from 1 – 31 July 2026, unless otherwise stated.
- 2) Promotion is limited to one (1) redemption per tourist per day, regardless of the amount spent, while stocks last and on a first-come-first-served basis.
- 3) To qualify for a free \$10 tenant voucher (with no minimum spend), tourists must spend a minimum of \$120 across a maximum of 3 same-day receipts at any participating stores in Jewel Changi Airport. Allocation of the tenant vouchers will be based on the pre-assigned periods as outlined below:
 - 1-15 Jul: Home's Favourite Bakes Voucher
 - 16 – 31 Jul: Tong Garden Voucher
- 4) All redemptions must be made on the same day as the qualifying purchase(s). The qualifying spending receipt(s) and the shopper's own valid foreign passport must be presented at the point of redemption.
- 5) Payment made using in-store vouchers, Jewel Vouchers, Changi Dollar vouchers, Changi Rewards eVouchers Flexi, Changi Gift Cards or eCapitaVouchers are acceptable from making up the qualifying spend as long as the final net payable amount after voucher deduction is at least \$120.
- 6) Vouchers are not refundable and cannot be replaced, if lost, damaged or expired.
- 7) Each qualifying receipt is only valid for one (1) redemption. Receipts utilized for redemption in this promotion will no longer be valid for other ongoing promotions in Jewel Changi Airport.
- 8) Receipts from the following will not be recognized as qualifying spend for this Promotion:
 - a. Fun Claw, Solace Studios, Servicing charges from Dyson Demo Store Service Centre, Health screening and screening packages from Minmed Wellness Collective, packages from Natureland Spa. Premium
 - b. Changi Experience Studio
 - c. Changi Lounge
 - d. Gift by Changi
 - e. YOTELAIR Singapore Changi Airport
 - f. Voucher purchases
 - g. Online purchases, including website or app purchases for Jewel Attractions
 - h. iTunes Gift Card
 - i. Tobacco products
 - j. Banks / ATMs / Money Changers / Financial Services
 - k. SISTIC / AXS / SAM payments

- l. Cash Card / Stored Value Cards Top-Up transactions
 - m. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
 - n. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
 - o. Car rental/polishing services, airport shuttle and transportation counters
- 9) All redemptions must be made at **Level 1 Concierge in Jewel Changi Airport, from 10am to 10pm, daily**. Last redemption is at 9:30pm.
- 10) Jewel Changi Airport reserves the right at its sole and absolute discretion to determine the eligibility of any person to qualify for or make a transaction in the promotion. Such determination is final and conclusive, and Jewel Changi Airport is not obliged to give any reason for disqualifying any person from participating in the promotion.

General Terms and Conditions

- 1) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- 2) All other prevailing mall promotions do not apply for this Promotion.
- 3) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- 4) Safety and health advisory regulations apply.
- 5) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- 6) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 7) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- 8) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- 9) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- 10) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- 11) The management reserves the right to:
 - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no

correspondence will be entertained.

- 12) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- 13) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- 14) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.