

**Job Title: Manager, User Experience**

**Reporting Officer**

Senior Manager, User Experience

**Job Description**

We are looking for motivated individuals with strong communication skills and a passion to serve, to join us to plan and deliver an extraordinary experience for our guests and partners at Jewel Changi Airport. Working in the User Experience team, you will be responsible for the planning and implementation of operational initiatives in preparation for the opening of Jewel Changi Airport.

**Skills/Knowledge Required**

- Good Degree in any discipline with 4-6 years of relevant working experience.
- Experience working in a dynamic environment handling large number of guests will be an advantage.
- Positive attitude, self-motivated and able to work independently.
- Good written and verbal communication skills.
- Possesses critical and analytical thinking, multi-tasking and project management skills.
- Able to work with a team and/or business partners to achieve operational targets and desired experience in Jewel
- Must be able to work on rotating shift, weekends and public holidays.