

Jewel Changi Airport's "Jump into Wellness!" Promotion (the "Promotion")

**Terms and Conditions**

1. Promotion is valid from **5 to 28 January 2026**, unless otherwise stated.
2. Promotion is limited to **one (1) redemption per shopper per day**, while stocks last on a first-come-first-served basis.
3. To qualify, shoppers must charge a **minimum of S\$200 to receive a S\$20 Jewel Gift Voucher or S\$350 to receive a S\$40 Jewel Gift Voucher across a maximum of 3 same-day receipts** to their Mastercard credit/debit cards at any participating sports and wellness outlets in Jewel Changi Airport.
4. Qualifying spend for redemption is based on nett amount charged to the Mastercard cardholders' card after any other rebates (e.g. discounts, privileges, rewards, coupons, points redemption etc.), with an original, electronically generated charge slip.
5. Promotion is valid at all participating sports and wellness outlets ("Participating Sports & Wellness Outlets") in Jewel namely:
  - adidas
  - ASICS
  - Columbia
  - Cuttour Hair Studio
  - DESCENTE
  - Eu Yan Sang
  - Fila Flagship S.E.A
  - FILA KIDS
  - Foot Locker
  - LAC
  - Lenskart
  - Natureland Spa.Premium (except for packages)
  - Nectar Life
  - New Balance
  - New Era
  - Nike
  - Oakley
  - OGAWA Bespoke
  - On
  - OSIM
  - OWNDAYS
  - OYSHO
  - Palladium
  - Pearl de Flore
  - Picota Nail Spa
  - Porsche
  - Salomon
  - Skechers
  - Spectacle Hut Boutique
  - Teva
  - Timberland

- Watsons
- Weston Corp
- Wilson

6. Promotion is not valid for receipts from:

- i. Packages from Natureland Spa. Premium
- ii. Online purchases
- iii. All voucher and store membership purchases, e.g. Jewel vouchers, tenant vouchers, eCapitaVoucher
- iv. Cash Card / Stored Value Cards Top-Up transactions
- v. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores, pushcarts/kiosks and vending machines

7. Mechanics are applicable to physical Mastercard transactions as well as mobile transactions linked to a Mastercard credit/debit card made via the following platforms:

- i. Android Pay
- ii. Apple Pay
- iii. Changi Pay
- iv. Google Pay
- v. Samsung Pay

8. Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay, KrisPay or any other related mobile payment that are linked to a Mastercard credit/debit card **not listed under point 7 are excluded from the Promotion.**

9. All redemptions must be made on the **same day of purchase** with qualifying spending receipt, and corresponding charge slips and credit/debit card.

10. All redemptions must be made **at Level 1 Concierge in Jewel Changi Airport, from 10am to 10pm, daily.** Last redemption is at 9:30pm.

11. Each qualifying receipt is only valid for one (1) redemption. Receipts utilized for redemption in this promotion will no longer be valid for other ongoing promotions in the Jewel Changi Airport.

12. Jewel Changi Airport reserves the right at its sole and absolute discretion to determine the eligibility of any person to qualify for or make a transaction in the promotion. Such determination is final and conclusive, and Jewel Changi Airport is not obliged to give any reason for disqualifying any person from participating in the promotion.

13. Information stated is correct at the time of printing.

#### **S\$20 and S\$40 Jewel Gift Voucher Terms and Conditions**

1. The S\$20 and S\$40 Jewel Gift Vouchers are issued in denomination of S\$10. They are valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.
2. The S\$20 and S\$40 Jewel Gift Vouchers are not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired. Any alteration(s) on the voucher will not be accepted.

3. The S\$20 and S\$40 Jewel Gift Vouchers cannot be used at event outposts operated by non-tenants.
4. Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
5. Jewel Gift Voucher can be used at all outlets in Jewel Changi Airport, except for:
  - Apple
  - Dyson Demo Store Service Centre
  - Donation Bundle Receipts from FairPrice
  - Fun Claw
  - Luckin Coffee
  - Solace Studios
  - Minmed Wellness Collective
  - RICH & GOOD Cake Shop™
  - Changi Experience Studio
  - Gift by Changi Airport
  - YOTELAIR Singapore Changi Airport
  - Online purchases
  - Tobacco products
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - Car rental/polishing services, airport shuttle and transportation counters

#### **General Terms and Conditions**

1. Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
2. All other prevailing mall promotions do not apply for this Promotion.
3. All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
4. Safety and health advisory regulations apply.
5. By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy:  
<https://www.jewelchangiairport.com/en/privacypolicy.html>
6. Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
7. The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
8. By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional

activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com).

9. To promote and advertise the Promotion, Jewel reserves the right to engage authorized photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorized photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
10. To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss of profits, arising out of or in connection with the Promotion.
11. The management reserves the right to:
  - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
  - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained
12. By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
13. These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
14. All information is accurate at time of printing. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.