

TERMS & CONDITIONS FOR “WOW Win on Weekdays” PROMOTION

9 May – 2 June 2022

STAFF DRAW

TERMS OF PROMOTION

1. ACCEPTANCE OF TERMS AND CONDITIONS

- 1.1 By participating in the “WOW Win on Weekdays” promotion (the “**Promotion**”), each Participant confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Promotion-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”).
- 1.2 This Promotion is organised and administered by Jewel Changi Airport Trustee Pte. Ltd. (in its capacity as Trustee-Manager of Jewel Changi Airport Trust) (“**Jewel**”), in collaboration with and support of Mastercard Asia/Pacific Pte. Ltd. (“**Mastercard**”).
- 1.3 As a condition of entry into the Promotion, each Participant affirms and represents that he/she is above 18 years of age and agrees to be bound in all respects by these Terms and Conditions.
- 1.4 The Promotion is open to employees of: Jewel, Changi Airport Group, Mastercard, CapitaLand, Civil Aviation Authority of Singapore, Jewel’s and Mastercard’s appointed agencies, vendors, auditors and any other persons involved in organising, promoting and/or conducting the Promotion (collectively referred to as “**Eligible Staff**”) who meet the minimum spending set out below.
- 1.5 The Promotion is not open to Eligible Staff who are serving their notice of resignation at the time when each Weekly Lucky Draw is conducted.
- 1.6 Jewel reserves the sole and absolute discretion to determine the eligibility of any person in relation to the Weekly Lucky Draws, and Jewel may at any time before, during or after a Weekly Lucky Draw disqualify any person from participating in the Weekly Lucky Draws without providing any reason.

2. PROMOTION MECHANICS AND CONDITIONS OF PARTICIPATION

- 2.1 The Promotion shall commence from 0000hrs (SGT) on 9 May 2022 to 2359hrs (SGT) on 2 June 2022 (the “**Promotion Period**”).
- 2.2 All Qualifying Spend (defined below) must be spent using a credit/debit card and paid using a Mastercard card.
- 2.3 Participants who spend a minimum of \$50 Qualifying Spend in a single receipt at Jewel (using a Mastercard card) shall be eligible to participate in the Promotion.
- 2.4 Only mobile transactions linked to a Mastercard made through the following platforms will be recognised as qualifying transactions for this promotion:
- i. Android Pay
 - ii. Apple Pay
 - iii. Changi Pay

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- iv. Google Pay
- v. Samsung Pay

2.5 Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay or any other related mobile payment that are linked to Mastercard are excluded from the Promotion.

2.6 Participants shall be entitled to redeem one (1) Draw Card for every block of \$50 Qualifying Spend on a single receipt.

For illustration purposes:

Amount of Qualifying Spend in a Single Receipt	No. of Draw Cards to be issued
\$100	2x Draw Cards

2.7 For the purposes of the Promotion, “**Qualifying Spend**” shall mean all amounts spent at Attractions, Retail and Food & Beverage (F&B) outlets within Jewel Changi Airport, but does not include amounts spent at the following:

- a. YOTELAIR Singapore Changi Airport
- b. Changi Experience Studio
- c. Changi Lounge
- d. Online purchases, including website or app ticket purchases for Jewel Attractions
- e. Banks / ATMs / Money Changers / Financial Services
- f. SISTIC / AXS / SAM payments
- g. Cash Card / Stored Value Cards Top-Up transactions
- h. Voucher and Gift Card purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card, iTunes Gift Card)
- i. Temporary vendors at promotional spaces, e.g. Jewel Atrium and Cloud9 Piazza, Pushcarts/kiosks and vending machines
- j. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- k. Car rental services, airport shuttle and transportation counters
- l. Tobacco products

The list of participating outlets in the Promotion is subject to change by Jewel at its discretion without prior notice.

2.8 Each Draw Card entitles the Participant to participate in the Promotion to stand one (1) chance to win a Prize.

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2.9 Participants who meet the minimum Qualifying Spend in a single receipt will be entitled to redeem a Promotion slip(s) in the form of a chance card(s) (each referred to as a “**Draw Card**”), by presenting their receipt at Level 1 Jewel Concierge, within the period(s) stated below:

No	Weekly Lucky Draw Period	Receipt(s) Dated	Redemption Period for Draw Card(s)
1	9 May – 12 May	9 May – 12 May	9 May – 12 May, 1000hrs to 2130hrs 13 May, 1000hrs to 1600hrs
2	16 May – 19 May	16 May – 19 May	16 May – 19 May, 1000hrs to 2130hrs 20 May, 1000hrs to 1600hrs
3	23 May – 26 May	23 May – 26 May	23 May – 26 May, 1000hrs to 2130hrs 27 May, 1000hrs to 1600hrs
4	30 May – 2 June	30 May – 2 June	30 May – 2 June, 1000hrs to 2130hrs 3 June, 1000hrs to 1600hrs

2.10 Receipt, charge slip and MasterCard used for payment must be presented at the point of redemption for verification. Redemption of Draw Cards and any receipts which are not within the stipulated period will be rejected.

2.11 Participants may redeem Draw Card(s) to participate in the Weekly Lucky Draw on a date that is different from the receipt date on which they met the Qualifying Spend, provided that the Participant drops off the Draw Card(s) into the lucky draw boxes located at Level 1 Jewel Concierge (“**Lucky Draw Box**”), before the stipulated deadline for the relevant Weekly Lucky Draw Period.

2.12 Participants must complete all fields stated on the Draw Card and drop the completed Draw Card into the Lucky Draw Box corresponding to the receipt date, failing which the Draw Card will automatically be disqualified. Jewel bears no responsibility for inaccurate information provided by the Prize Winner or any non-receipt of the Prize as a result of the inaccurate information provided by the Prize Winners.

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2.13 All Draw Cards must be dropped into the Lucky Draw Box located at Level 1 Jewel Concierge within the period stated below:

No	Weekly Lucky Draw Period	Receipt(s) Dated	Deadline to drop Draw Card(s) into Lucky Draw Box
1	9 May – 12 May	9 May – 12 May	13 May, 1600hrs
2	16 May – 19 May	16 May – 19 May	20 May, 1600hrs
3	23 May – 26 May	23 May – 26 May	27 May, 1600hrs
4	30 May – 2 June	30 May – 2 June	3 June, 1600hrs

All Draw Cards dropped after the stipulated period will be rejected.

2.14 Jewel will conduct 4 lucky draws (each a “**Weekly Lucky Draw**”) on the dates stated below.

No	Weekly Lucky Draw Date
1	17 May 2022
2	24 May 2022
3	31 May 2022
4	7 June 2022

2.15 For each Weekly Lucky Draw, Jewel will select one (1) Draw Card for each Weekly Lucky Draw Period (for a total of one (1) winner per Weekly Lucky Draw, and a total of four (4) winners over the entire Promotion Period), who shall each be a winner of one (1) Prize. Each Weekly Lucky Draw is a separate lucky draw conducted for the Draw Cards dropped in each Lucky Draw Box for each week in the preceding Weekly Lucky Draw Period. Jewel reserves the right to change the date of any of the said lucky draws without notice.

No	Weekly Lucky Draw Period	No. of winners	No. of prizes
1	9 May – 12 May	1 winner	1
2	16 May – 19 May	1 winner	1
3	23 May – 26 May	1 winner	1

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4	30 May – 2 June	1 winner	1
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- 2.16 All Weekly Lucky Draws will be conducted at Jewel’s Centre Management Office at Basement 3. Jewel reserves the right to change the location of the Weekly Lucky Draws without prior notice. The Prize winner(s) shall be drawn from the Lucky Draw Box.
- 2.17 Prizes must be claimed in the manner and by the date notified by Jewel, which may be changed at Jewel’s absolute discretion. Unless otherwise notified, all winners of the Promotion (the “**Prize Winner(s)**”) will be notified in writing by email and/or phone call using the details as stated on the Draw Card. The Prize Winners must respond and claim the Prize in writing by email within **five (5) calendar days** from the date of the Notification, failing which the Prizes shall be treated as unclaimed and shall be deemed forfeited. Any notice given shall be deemed sufficiently served if addressed to the Prize Winner and sent by email to the email address provided on the Draw Card.
- 2.18 Prize Winners shall present his/her NRIC or passport for verification purposes, together with the email issued by Jewel notifying the Prize Winners, by the date notified by Jewel.
- 2.19 Each Participant represents and warrants that any personal data the participant discloses to Jewel is complete and accurate. Each Participant shall fully indemnify Jewel against any loss or damage that may result from his or her breach of this clause.
- 2.20 Jewel reserves the right to disqualify any Draw Card or Participant/Prize Winner and that does not meet the criteria set out in these Terms and Conditions, and accordingly forfeit any Prize.

3. PRIZES

3.1 The following prizes have been allocated for the Promotion (each a “**Prize**”, collectively the “**Prizes**”):

No	Weekly Lucky Draw Period	Destination(s)	Each Winner
1	9 May – 12 May	Bangkok (Thailand)	Two (2) return flight tickets* for each Prize Winner
2	16 May – 19 May	Ho Chi Minh City (Vietnam)	
3	23 May – 26 May	Da Nang (Vietnam)	
4	30 May – 2 June	Denpasar (Bali)	

*Singapore Airlines economy (Q) class return flight tickets, each Prize Winner will be allocated two (2) return flight tickets departing from Singapore to the respective Destination.

3.2 Each Prize is deemed awarded to the Prize Winner on the date of each of the Weekly Lucky Draw Dates (as stipulated at Clause 2.14 above).

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3.3 All flight bookings must depart from and return to Singapore, and the two (2) return flight tickets must be redeemed and booked in the same booking. One of the passengers must be the Prize Winner. Prize Winners are not allowed to redeem and book the flight tickets across separate bookings.

To avoid doubt, the redemption date refers to the date that the flight tickets are redeemed in the manner stated below, and does not refer to the date of travel. The Prize Winner may choose to travel on a date after 15 December 2022.

3.4 All Prize Winners shall redeem their Prize/flight tickets through Tradewinds Tours & Travel Pte Ltd (“**Tradewinds**”), the appointed travel agency of Singapore Airlines Ltd (“**Singapore Airlines**”). Jewel shall provide the Prize Winners with the contact details of Tradewinds and it shall be the Prize Winner’s responsibility to take such steps to make contact with Tradewinds so as to redeem the flight tickets and conclude a booking.

3.5 All Prize(s) are only valid for redemption from the date of award until 15 December 2022 (both dates inclusive), after which the Prize shall be deemed forfeited, and there shall be strictly no extensions. Jewel will not entertain any appeals whatsoever.

3.6 Prize(s) shall strictly not be exchanged, i.e. a flight ticket to one Destination may not be exchanged for another Destination. For the avoidance of doubt, whether or not the Prize Winner tops-up the cost difference, Prize Winners will strictly not be allowed to change the Destination, or exchange their Prizes with Jewel, another Prize Winner, or any other persons.

3.7 Prize Winners acknowledge that in order to redeem the flight tickets and/or otherwise be allowed onboard the flight as a passenger, Tradewinds and/or Singapore Airlines may impose such other requirements, terms and conditions.

3.8 Jewel is not and does not purport to act as an agent of Mastercard, Tradewinds and/or Singapore Airlines.

3.9 All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prize. Jewel reserves the right to replace or change the Prizes without prior notice.

3.10 The Prize Winner is responsible for all taxes payable on the Prize (including but not limited to, Goods and Services Tax, Airport Tax, etc.).

3.11 Jewel shall not be liable to compensate any Prize Winner if they are unable to use the Prize, are unable/fail to make bookings via Tradewinds and/or Singapore Airlines, or in any event whatsoever. Jewel makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to any Prize.

3.12 Jewel shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from and/or in connection with the use of the Promotion, the Lucky Draw, redemption and/or use of the Prizes.

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- 3.13 Jewel reserves the right to deny or claw back any Prize awarded to any Prize Winner should the Prize Winner subsequently be found to be disqualified or ineligible to participate in the Promotion. Jewel’s determination on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.
- 3.14 By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner’s full name and image recordings for audit, publicity and/or commercial purposes in relation to any and all of Jewel promotional and marketing activities, including this Promotion. Each Prize Winner further agrees to participate in any advertising, promotion, media interviews and publicity activities stipulated by Jewel in relation to the Promotion, and to provide and permit the use of their personal data for any future marketing efforts and media publicity by Jewel’s promotional and marketing activities. Accordingly, unless otherwise permitted by Jewel, failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes.
- 3.15 All Prize Winners whose Prizes have been unclaimed/unredeemed or forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any notification from Jewel in relation to any Prize won, to take the necessary steps to claim, redeem and/or book the Prize, or to provide any information or material required for the claim/redemption/collection of any Prize, shall be deemed a failure to claim/redeem such Prize. Jewel reserves the right to select another winner in Jewel’s absolute discretion or donate any unclaimed or unredeemed Prizes to charities of its choice.

4 General Terms & Conditions

- 4.1 Minimum spend refers to the final payable gross amount.
- 4.2 Duplicated, online and handwritten receipts will not be accepted for redemption of Draw Cards.
- 4.3 If applicable, Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall. Safety and health advisory regulations apply.
- 4.4 By participating in the Promotion, you confirm that you consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport’s Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>). Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission (“**PDPC**”), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 4.5 The purposes for which personal data collected by Jewel from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion. In particular, if you are a Prize Winner, you further and specifically consent to Jewel providing MasterCard, Tradewinds and Singapore Airlines all

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such personal data provided to us so as to facilitate the redemption and booking of the Prize/flight tickets, contact you for marketing purposes and/or to conduct analysis and research.

4.6 By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.

4.7 To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport. To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.

4.8 The management reserves the right to:

- a. Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
- b. Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel’s decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

4.9 These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

4.10 All information is accurate at time of print. Jewel will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.