

**Jewel Changi Airport's "Double Rewards – Where Loyalty Doubles the Joy!" Promotion
(the "Promotion")**

Terms and Conditions

- a) Promotion is valid from 14 March to 10 April 2025, unless otherwise stated and while stocks last.
- b) Promotion is limited to one redemption per shopper throughout the entire promotion period, regardless of the amount spent, while stocks last and on a first-come-first-served basis.
- c) To qualify, shoppers must spend a minimum of \$200 nett in a single transaction at any participating outlets in Jewel Changi Airport.
- d) Shoppers must link their Changi Rewards account and CapitaStar account before making the payment to qualify for the bonus 1,500 Changi Rewards points and 5,000 STAR\$ at any participating stores in Jewel.
- e) Changi Rewards card must be scanned at the point of purchase to qualify for the bonus 1,500 Changi Rewards points and 5,000 STAR\$ at any participating stores in Jewel.
- f) For eligible members:
 - i. For Changi Rewards members who successfully redeemed this Promotion, the 1,500 Changi Rewards points will be credited immediately into their Changi Rewards account.
 - ii. For CapitaStar members who successfully redeemed this Promotion, the 5,000 STAR\$® will be credited immediately into their CapitaStar account.
- g) Retrospective claims and uploading of receipts are not eligible for the bonus points and STAR\$.
- h) The following are not eligible for Jewel Double Rewards:
 - i. Apple store
 - ii. K-Cuts
 - iii. Hotels, i.e YOTELAIR Singapore Changi Airport
 - iv. Servicing charges from Dyson Demo Store Service Centre
 - v. Health screening and screening packages from Minmed Wellness Collective
 - vi. Packages from Natureland Spa. Premium
 - vii. Gift by Changi Airport
 - viii. Online purchases, including website purchases for Jewel Attractions and Changi Experience Studio
 - ix. Receipts for purchase of donation bundles from Fairprice Finest
 - x. All voucher purchases, e.g. Jewel vouchers, tenant vouchers, eCapitaVoucher
 - xi. Banks / ATMs / Money Changers / Financial Services
 - xii. SISTIC / AXS / SAM payments
 - xiii. Cash Card / Stored Value Cards Top-Up transactions/ iTunes Gift Card
 - xiv. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores, pushcarts/kiosks and vending machines
 - xv. Lounges, passenger meeting services counters, left luggage service counters, tour and travel services
- i) For more information on Jewel Double Rewards, please visit <https://www.jewelchangiairport.com/en/Jewel-Double-Rewards.html>

- j) Jewel Changi Airport, Changi Rewards and CapitaStar's decisions on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- k) Jewel Changi Airport, Changi Rewards and CapitaStar reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- l) Other terms and conditions by Jewel Changi Airport, Changi Rewards and CapitaStar programme apply.

General Terms and Conditions

- a) All other prevailing mall promotions do not apply for this Promotion.
- b) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- c) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- d) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- e) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- f) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- g) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- h) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- i) The management reserves the right to:
 - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and

Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

- j) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- k) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- l) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.