

**Jewel Changi Airport's "Ride on the Lunar New Year with Jewel" Promotion**  
**(the "Promotion")**

**Terms and Conditions**

1. Promotion is valid from 29 January – 3 March 2026, unless otherwise stated.
2. Promotion is limited to one redemption per shopper per day, regardless of the amount spent, while stocks last and on a first-come-first-served basis.
3. To qualify, shoppers must charge a minimum of **\$98 in a single receipt** or **\$238 across a maximum of 3 same-day receipts** at any participating outlets in Jewel Changi Airport.
4. For **Mastercard Exclusive promotion**, shoppers must charge a minimum of **\$238 across a maximum of 3 same-day receipts** to their **Mastercard** credit/debit card at any participating outlets in Jewel Changi Airport.
5. All redemptions must be made on the same day of purchase with qualifying spending receipt, and corresponding charge slips and Mastercard if applicable.
6. Promotion is valid at all participating Retail and F&B outlets ("Participating Outlets") in Jewel.
7. Promotion is not valid for receipts from:
  - a. Fun Claw, Solace Studios, Rest N Go, Servicing charges from Dyson Demo Store Service Centre, Health screening and screening packages from Minmed Wellness Collective, packages from Natureland Spa. Premium
  - b. Changi Experience Studio
  - c. Changi Lounge
  - d. Gift by Changi
  - e. YOTELAIR Singapore Changi Airport
  - f. Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - g. iTunes Gift Card
  - h. Online purchases, including website or app ticket purchases for Jewel Attractions
  - i. Tobacco products
  - j. Banks / ATMs / Money Changers / Financial Services
  - k. SISTIC / AXS / SAM payments
  - l. Cash Card / Stored Value Cards Top-Up transactions
  - m. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines.
  - n. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
  - o. Car rental/polishing services, airport shuttle and transportation counters
8. Only mobile transactions linked to a Mastercard credit/debit card made through the following platforms will be recognised as qualifying transactions for the Mastercard Exclusive promotion:

- a. Android Pay
  - b. Apple Pay
  - c. Changi Pay
  - d. Google Pay
  - e. Samsung Pay
9. Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay, KrisPay or any other related mobile payment that are linked to a Mastercard credit/debit card are **excluded from the Promotion**.
10. All redemptions must be made at the Redemption Counter opposite Level 1 Concierge daily from 11am to 10pm (last redemption at 9:30pm).
11. Upon collection of the token(s), shoppers must redeem their prize(s) by inserting the token into the Gachapon machine at the point of collection. The prize will be instantly revealed and awarded upon dispensing of the sure-win prize capsule.
12. Shoppers are strongly encouraged to return the empty capsule(s) to the drop off boxes beside the redemption counter after claiming their prize.
13. There is a total of 25 prizes to be won and prizes include:
  - a. \$10 Shopping and Dining Voucher (from any of these brands - Arteastiq, Bimba Y Lola, Charles & Keith, Coach, DePatio, Evisu, Furla, Goelia, Hitoyoshi Izakaya, IM IN, Krispy Kreme, Jack's Place, Kantin, Lovisa, Massimo Dutti, Nesuto, Polo Ralph Lauren, PS.Cafe, Royal Host, SaSa, Satellite Paris, Toys R Us, ZARA)
  - b. \$5 Jewel Retail Voucher
  - c. \$2 Breakfast Voucher
  - d. Canopy Park Attractions Ticket
14. Each eligible shopper will receive one (1) random prize from the above-mentioned list of prizes dispensed from the Gachapon machine per token, while stocks last.
15. The Gachapon token(s) and prize(s) dispensed from the Gachapon machines are strictly non-refundable and non-exchangeable for any cash, credit, services or other items from the prize list.
16. Jewel Changi Airport reserves the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.

**\$10 Jewel Gift Voucher Terms and Conditions:**

- 1) \$10 Jewel Gift Voucher is valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.
- 2) \$10 Jewel Gift Voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired.
- 3) \$10 Jewel Gift Voucher cannot be used at event outposts operated by non-tenants.
- 4) Any alteration(s) on the voucher will not be accepted.
- 5) Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
- 6) Jewel Gift Voucher can be used at all outlets in Jewel Changi Airport, except for:
  - a. YOTELAIR Singapore Changi Airport
  - b. Apple
  - c. Dyson Demo Store Service Centre
  - d. Fun Claw
  - e. Kcuts
  - f. Luckin Coffee
  - g. Minmed Wellness Collective
  - h. Rest N Go
  - i. RICH & GOOD Cake SHOP™
  - j. Gift by Changi Airport
  - k. Changi Experience Studio
  - l. Banks / ATMs / Money Changers / Financial Services
  - m. SISTIC / AXS / SAM payments
  - n. Cash Card / Stored Value Cards Top-Up transactions
  - o. Voucher purchases (i.e. tenant vouchers, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - p. iTunes Gift Card
  - q. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - r. Online purchases
  - s. Car rental/polishing services, airport shuttle and transportation counters
  - t. Tobacco products
- 7) Please refer to <https://www.jewelchangiairport.com/en/Jewel-Vouchers.html> for more details.



## **General Terms and Conditions**

- 1) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- 2) All other prevailing mall promotions do not apply for this Promotion.
- 3) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- 4) Safety and health advisory regulations apply.
- 5) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy:  
(<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- 6) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 7) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- 8) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at  
[contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com).
- 9) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- 10) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- 11) The management reserves the right to:
  - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons; and
  - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- 12) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- 13) These Terms and Conditions are governed by and construed in accordance with the Laws of

- Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- 14) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.