

Jewel Changi Airport's "Jewel Circuit Challenge" Promotion
(the "Promotion")

Terms and Conditions

- a) Promotion is valid from 25 April to 6 July 2025, unless otherwise stated.
- b) To qualify, spend a minimum nett spend of \$80 in a single receipt at any participating outlet in Jewel Changi Airport and clock the transaction in the Changi App to receive a sure-win token for the Gachapon machine located at Redemption Counter opposite Level 1 Concierge.
- c) Promotion is limited to one (1) redemption per eligible transaction, regardless of purchase amount. Splitting of receipts is not allowed. Prizes are while stocks last.
- d) Mastercard cardholders must make a minimum spend of \$80 in a single receipt and clock the transaction to their Changi App to receive a total of two (2) tokens.
- e) Only mobile transactions linked to Mastercard made through the following platforms will be recognised as qualifying transactions for this Promotion.
- Android Pay
 - Apple Pay
 - Changi Pay
 - Google Pay and
 - Samsung Pay
- f) Transactions made via Alipay, Atome Pay, Fave Pay, Grab Pay, KrisPay or any other related mobile payment not listed under point e are **excluded from the Promotion**.
- g) Shoppers who have fulfilled the steps listed in (b) will be able view their available perk(s) in the Changi App. Perk(s) issued must be redeemed for token(s) via the Changi App on the same day of purchase as the perk(s) will expire on the same day. Collection of the physical Gachapon token(s) can be done during the promotion period with the qualifying spending receipt.
- h) Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Jewel Vouchers, Changi Dollar vouchers, Changi Rewards eVouchers Flexi, Changi Gift Cards or eCapitaVouchers are excluded from making up the qualifying spend. However, partial payment using the above-mentioned vouchers will be accepted provided the qualifying spend is paid in cash, NETS or credit cards. Online purchases from the participating outlets and hand-written receipts will not be accepted for redemption.
- a) Promotion is not valid for receipts from:
- Apple store
 - K-Cuts
 - Hotels, i.e YOTELAIR Singapore Changi Airport
 - Servicing charges from Dyson Demo Store Service Centre
 - Health screening and screening packages from Minmed Wellness Collective

- Packages from Natureland Spa. Premium
 - Gift by Changi Airport
 - Online purchases, including website purchases for Jewel Attractions and Changi Experience Studio
 - Receipts for purchase of donation bundles from Fairprice Finest
 - All voucher purchases, e.g. Jewel vouchers, tenant vouchers, eCapitaVoucher
 - Banks / ATMs / Money Changers / Financial Services
 - SISTIC / AXS / SAM payments
 - Cash Card / Stored Value Cards Top-Up transactions/ iTunes Gift Card
 - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores, pushcarts/kiosks and vending machines
 - Lounges, passenger meeting services counters, left luggage service counters, tour and travel services
- i) Alternatively, one (1) Gachapon token can also be purchased via the Changi App at \$6 and using online payment. All purchases and payment must be completed via the Changi App.
- j) Shoppers who made their purchase of the tokens via the Changi App may collect the Gachapon tokens and redeem their sure-win prize(s) during the campaign period. Shoppers must either bring along their confirmation email or flash their Changi Rewards e-Card for redemption.
- k) All redemptions must be made at the Redemption Counter opposite Level 1 Concierge, from 11am to 10pm, daily (Last redemption is at 9:30pm).
- l) Upon collection of the token(s), shoppers may redeem their prize(s) by inserting the token into the Gachapon machine displayed at the Redemption Counter. The prize will be instantly revealed and awarded upon the dispensing of the sure-win prize capsule.
- m) Shoppers are strongly encouraged to return the empty capsule(s) at the redemption counter after claiming their prize.
- n) There is a total of 26 prizes to be won and prizes include:
- \$10 Shopping and Dining Voucher from the following brands:
 - i. Agnès,
 - ii. Coach,
 - iii. Polo Ralph Lauren,
 - iv. ZARA,
 - v. Charles & Keith,
 - vi. Goelia,
 - vii. Lovisa,
 - viii. Satellite Paris,
 - ix. Toys R Us,
 - x. Bimba Y Lola,
 - xi. Royal Host,
 - xii. Nesuto,
 - xiii. Evisu,

- xiv. PS.Cafe,
 - xv. SaSa,
 - xvi. Furla,
 - xvii. Massimo Dutti,
 - xviii. Kantin,
 - xix. Hitoyoshi Izakaya,
 - xx. Arteastiq
 - xxi. Arteastiq DePatio,
 - xxii. IM IN
- \$5 Jewel Retail Voucher
 - Canopy Park Adult Admission Ticket
 - \$10 Jewel Gift Voucher
 - Super Mario Mocchi Mocchi Game Style Dash Mushroom (LL Size) – 60cm x 60cm x 60cm
- o) Each eligible shopper will receive one (1) random prize from the above-mentioned list of prizes, dispensed from the Gachapon machine per token, while stocks last.
- p) The Gachapon token(s) and prize(s) dispensed from the Gachapon machines are strictly non-refundable and non-exchangeable for any cash, credit, services or other items from the prize list.
- q) All Gachapon tokens (earned through the Spend and Redeem promotion or purchased separately) must be redeemed within the promotion period, or they shall be forfeited.
- r) Jewel Changi Airport and Mastercard reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.

(1) General Terms and Conditions

- a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- b) All other prevailing mall promotions do not apply for this Promotion.
- c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- d) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport’s Privacy Policy:
<https://www.jewelchangiairport.com/en/privacypolicy.html>
- e) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission (“PDPC”), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information

that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

- f) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- g) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- h) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- i) To the fullest extent permitted by law, Jewel, Mastercard® and UOB shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- j) The management reserves the right to:
 - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- k) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- l) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- m) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.