

## **Full Terms and Conditions**

### **1. ELIGIBILITY**

- 1.1. The "**Jewel Double Rewards Roadshow**" promotion (the "**Promotion**") comprising the lucky draw ("**Lucky Draw**") specified in these terms and conditions ("**T&Cs**") is by Changi Airport Group (Singapore) Pte. Ltd. ("**CAG**") and CapitaStar Pte. Ltd. ("**CapitaStar**"), where both parties are known collectively as the organisers ("**The Organisers**").
- 1.2. The lucky draw is open to all CapitaStar members ("**CS members**") and Changi Rewards members ("**CR members**") who are 18 years of age or older and who have linked their accounts for Jewel Double Rewards ("**Double Rewards linked members**"), where members of both programmes can earn both Changi Rewards points and STAR\$® in a single transaction when they shop and dine at Jewel, and who meet the minimum spending set out in Clause 2 below, except:
  - 1.2.1. directors and employees of CapitaStar, CAG and its subsidiaries, the Civil Aviation Authority of Singapore, CAG's appointed agencies which include Ascentis Pte Ltd and Arch Vogue Creative Pte Ltd, all participating retail partners/shop tenants at Jewel Changi Airport and any other persons involved in organising, promoting and/or conducting the Promotion;
  - 1.2.2. immediate family members of persons who fall within the class of persons referred to in Clause 1.2.1 above. Immediate family members mean spouses, children, parents, parents-in-law and siblings;
  - 1.2.3. any person who is or becomes insane, deceased, insolvent or the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction;
  - 1.2.4. any person whose participation in and/or association with the Promotion may cause (in the sole and absolute opinion of CAG) any of Singapore Changi Airport, CAG and/or the Promotion any disrepute, contempt, scandal, ridicule, or otherwise gives rise to any of Singapore Changi Airport, CAG and/or the Promotion being perceived unfavourably; or
  - 1.2.5. any other person or class of persons deemed ineligible or notified by CAG as being ineligible from time to time.
- 1.3. The organisers reserves the sole and absolute discretion to determine the eligibility of any person in relation to the Lucky Draw, and the organisers may at any time before, during or after the Lucky Draw disqualify any person from participating in the Lucky Draw without providing any reason.
- 1.4. Participation in the Lucky Draw is subject to these T&Cs. By participating in the Lucky Draw, participants agree to be bound by and to comply with the T&Cs, including any amendments, modifications and variations hereto which shall be final and binding in all respects on each participant upon notification and/or publication by the organisers.

### **2. ALLOCATION OF CHANCES IN THE LUCKY DRAW**

- 2.1. Double Rewards linked members who spend a minimum of SGD100 of qualifying spend in a single receipt from 11 April 2019 at 1000hrs to 21 April 2019 at 2000hrs (the "**Promotion Period**") and present their linked CapitaStar and/or Changi Rewards account at the promotion roadshow booth (the "**Participants**") will be given a lucky draw chance. Each qualifying receipt will only be entitled to one (1) lucky draw chance, regardless of the spend amount.

In addition to the minimum spend criteria, Double Rewards linked members can win additional lucky draw chances when they participate in the emcee's Q&A and stage games segment during the Promotion Period.

The lucky draw chance(s) will be given in the form of a lucky draw slip where the participants will have to provide their CapitaStar-registered mobile number and Changi Rewards-registered email address. After filling up the details, the participants will have to drop their lucky draw slip into one (1) of ten (10) lucky draw boxes, during the promotion period.

There is no limit to the number of chances each participant can receive.

2.2. In determining the total qualifying spend for the purpose of calculating the number of chances for the Lucky Draw, the net spend will be considered and the following items shall be excluded:-

2.2.1. amounts paid using vouchers (including Changi Dollar Vouchers, Changi Rewards eVouchers and/or Changi Gift Cards); and/or

2.2.2. amounts paid for the purchase of tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute).

2.3. Participating Outlets:

(a) Subject to Clause 2.2 above and save for amounts spent at outlets stated in Clause 2.3(b) below, amounts spent on purchases and/or transactions made at all participating retail, food and beverage ("**F&B**") outlets situated only in Jewel Changi Airport are eligible to constitute the qualifying spend for the Lucky Draw.

(b) Purchases and/or transactions made at service outlets and at the following outlets situated within Jewel Changi Airport are not eligible to constitute the qualifying spend for the Lucky Draw:

- Banks/ATM/Money Changer/Financial Services
- SISTIC, AXS/SAM payments
- Cash Card/Stored Value Cards Top-up transactions
- Temporary vendors at promotional spaces, i.e. Atrium and Event Plaza
- Lounges, Passenger meeting services counters
- Left luggage services counters, tour and travel services
- Hotels, i.e. YOTELAIR Singapore Changi Airport
- Online Purchases
- Car rental services, airport shuttle and transportation counters
- Jewel attraction tickets
- Changi Experience Studio tickets
- Tobacco products

The list of participating outlets in the Promotion is subject to change by the organisers at its discretion without prior notice.

### 3. PRIZES

3.1. The following prizes have been allocated for the Promotion ("**Prizes**"):

3.1.1. One (1) Lucky Draw will be conducted after the Promotion Period to select one (1) winner. Each winner shall receive:

- 3.1.1.1. one (1) Nintendo Switch with 2 games (pre-determined by the Organisers);
- 3.1.1.2. one (1) Harmon Kardon Aura Studio 2 Bluetooth Speakers;
- 3.1.1.3. one (1) Dyson Airwrap Styler;

- 3.1.1.4. one (1) Dyson Pure Cool Link Desktop Fan;
  - 3.1.1.5. one (1) Dyson Vacuum v8 Fluffy Pro;
  - 3.1.1.6. one (1) Microsoft Surface Pro 6;
  - 3.1.1.7. one (1) Hotel & Multi-Attractions Package @ Resorts World Sentosa;
  - 3.1.1.8. one (1) Apple Watch X Nike Series 4;
  - 3.1.1.9. one (1) Samsung Galaxy S10+;
  - 3.1.1.10. \$800 worth of Grab Vouchers;
- 3.2. All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.
- 3.3. The Organisers may at any time and without notice in its sole and absolute discretion and without assigning any reason, substitute any of the Prizes above with any other item of a similar value.
- 3.4. The Organisers make no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to the Prizes.
- 3.5. The Organisers and its authorised agencies shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from or in connection with the Promotion, the Lucky Draw and/or redemption or use of the Prizes. Each participant agrees to indemnify and hold the organisers harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by the participant or by any other party in relation to the Promotion and/or Lucky Draw.
- 3.6. All winners will be notified in writing by email ("**Email Notification**") to their Changi Rewards registered email addresses and/or by any other means as determined by the organisers by 26 April 2019.
- 3.7. The winners are to redeem their Prizes by replying to the Email Notification and attaching a scanned copy of their Changi Rewards card or screenshot of their Changi Rewards e-Card for verification purposes. The Prizes must be redeemed within two (2) weeks of receiving the Email Notification. The contact details of the winners and any other necessary information will subsequently be shared with both organisers.
- 3.8. Prizes that remain unclaimed or unredeemed beyond the deadline set out in Clause 3.7 above shall be forfeited. Any participant whose Prize has been forfeited hereunder shall not be entitled to any payment or compensation. Failure to provide any information or material required for the redemption/collection of any Prize shall be deemed to be a failure to claim/redeem such Prize.
- 3.9. All Prizes must be collected within 14 days from the date of the Email Notification. Failure to do so would mean that the Prize will be forfeited and no compensation shall be made by the Organisers to the selected winner. Further, any Prizes awarded to a disqualified participant will be forfeited, and if collected, shall be returned to the organisers promptly.
- 3.10. In the event of a forfeiture of a Prize or disqualification of a winner for any reason, the Organisers reserves the right to select an alternative winner or donate any forfeited, unclaimed or unredeemed Prizes to charities of its choice.

#### **4. LUCKY DRAW MECHANICS**

- 4.1. All Participants who have either met the requirements mention as per Clause 2 above will be enrolled in the Lucky Draw.

- 4.2. Each Participant will only be eligible to win one (1) prize, regardless of how many times their names are drawn.
- 4.3. The Organisers will conduct one (1) Lucky Draw to select the winners of the ten (10) Prizes on 21 April 2019, at 2100hrs. The draw will be held in a public area, at the Jewel Double Rewards Roadshow located at the B1 Jewel Atrium in Jewel Changi Airport.

## 5. GENERAL TERMS & CONDITIONS

- 5.1. The Organisers' decision on all matters relating to the Promotion and/or Lucky Draw shall be final, conclusive and binding. No correspondence will be entertained.
- 5.2. The Organisers reserves the right to amend or vary these T&Cs at any time at its absolute discretion without notice. In the event of any inconsistency between these T&Cs with any other form of publicity collaterals relating to the promotion, these T&Cs shall prevail.
- 5.3. This Promotion, Lucky Draw and these T&Cs are governed by the laws of the Republic of Singapore. The organisers, all participants hereby submit to the exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection therewith.
- 5.4. These T&Cs are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any provision of these T&Cs, and the operation of the said Act is hereby excluded.
- 5.5. All participants acknowledge and agree that the organisers will be permitted to collect the personal data of all participants for the purposes of the Promotion, facilitating the Lucky Draw, statistical analyses, marketing and/or survey participation solely in respect of the Promotion (the "**Relevant Purposes**") and in accordance with the Privacy Policies as stated in Clause 5.7 below. The organisers may also disclose such personal data to any of its service providers and/or agents solely for the Relevant Purposes.
- 5.6. By participating in the Promotion, Participants consent to the collection and use of the personal data by the organisers as described above. Participants may contact the organisers to request a copy of their personal data held by the organisers and may correct any inaccuracies in such personal data. Please contact us via [data.protection@changiairport.com](mailto:data.protection@changiairport.com) (CAG) or [groupdp@capitaland.com](mailto:groupdp@capitaland.com) (CapitaStar) for this purpose.
- 5.7. All the terms and provisions set out in the organisers' privacy policy (which may be accessed at <http://www.changiairport.com/general/privacy-policy> & <https://www.capitaland.com/international/en/legal-notices/privacy-policy.html>) are hereby incorporated herein by reference with the same force and effect as though fully set forth in these T&Cs, and shall apply to all participants. In the event of any inconsistency between the provisions of the said privacy policy and the terms and conditions contained in these T&Cs, the latter shall prevail to the extent of the inconsistency.