JEWEL CHANGI AIRPORT'S "SPRING INTO PROSPERITY WITH JEWEL CHANGI AIRPORT" PROMOTION

(the "Promotion")

Terms and Conditions:

- Promotion is valid from 6 January to 5 February 2023, unless otherwise stated.
- All redemptions must be made on the same day of purchase at Level 1 Jewel Concierge from 10am to 10pm (last redemption is at 9.30pm), daily.
- All redemptions are non-exchangeable and non-refundable.
- Limited to one redemption per shopper per day for each promotion, regardless of amount spent in excess of the Minimum Spend Requirement, while stocks last and on a first-come, first-served basis.
- All Attractions, Retail and Food & Beverage (F&B) outlets in Jewel are participating outlets, except for the following:

  1) Changi Experience Studio
  2) Changi Lounge
  3) YOTELAIR Singapore Changi Airport
  4) Servicing charges from Dyson Demo Store Service Centre
  5) Packages bought from ABC Cooking Studio
  6) Voucher purchases (i.e. vouchers from any Jewel outlets, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  7) iTunes Gift Card
  8) Online purchases, including website or app ticket purchases for Jewel Attractions
  9) Tobacco products
  10) Banks / ATMs / Money Changers / Financial Services
  11) SISTIC / AXS / SAM payments
  12) Cash Card / Stored Value Cards Top-Up transactions
  13) Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
  14) Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
  15) Car rental services, airport shuttle and transportation counters
  16) Cars International services

Promotion 1 : Disney100 Red Packets Promotion

- To qualify, shoppers must spend a minimum of $100 nett (or $80 nett charged to their Mastercard Credit/Debit Card) in a single receipt at any participating outlets in Jewel Changi

Airport.

- Qualifying spending receipt, charge slip and the Mastercard Credit/Debit card used for the transaction must be presented at the point of redemption for verification.

- Only mobile transactions linked to a Mastercard card made through the following platforms will be recognised as qualifying transactions for this Promotion.
  i. Android Pay
  ii. Apple Pay
  iii. Changi Pay
  iv. Google Pay and
  v. Samsung Pay

- Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay or any other related mobile payment that are linked to a Mastercard Credit/Debit Card are excluded from the Promotion.

- Jewel Changi Airport and Mastercard reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.

- Mastercard does not assume any responsibility for any products and services offered under the Promotion. The products sold and services are provided solely by the relevant vendors/partners, under such terms and conditions as determined by such vendors/partners, and Mastercard does not accept any liability whatsoever in connection with such products and services. The products and services have not been certified by Mastercard and under no circumstances shall the inclusion of any product or service in the Promotion to be construed as an endorsement or recommendation of such product or service by Mastercard.

- Other terms and conditions by Jewel Changi Airport and Mastercard apply.

Promotion 2 : Citi Credit Cardmembers Promotion

- To qualify, shoppers must charge a minimum of $150 nett (in maximum 2 same-day receipts) to their Citi Credit Card at any participating outlets in Jewel Changi Airport.

- Qualifying spending receipt(s), corresponding Citibank Credit Card charge slip(s) and the Citi Credit Card used for the transaction(s) must be presented at the point of redemption for verification.

- Mobile transactions linked to a Citi Credit Card made beyond the following platforms will not be recognised as qualifying transactions for this promotion.
  i. Android Pay
  ii. Apple Pay
  iii. Changi Pay
  iv. Citibank App
  v. Google Pay
  vi. Samsung Pay

- Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay or any other related mobile payment that are linked to a Citibank Credit Card are excluded from the Promotion.

- Citibank Singapore Limited ("Citibank")'s decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.

- Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.

- Jewel Changi Airport and Citibank reserve the right, at their reasonable discretion, to vary, add to or delete the Campaign terms and/or terminate the Campaign at any time.

- Other terms and conditions by Jewel Changi Airport and Citibank apply.

$10 Jewel Gift Voucher Terms and Conditions:

- $10 Jewel Gift Voucher is valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.

- $10 Jewel Gift Voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired.

- $10 Jewel Gift Voucher cannot be used at event outposts operated by non-tenants.

- Any alteration(s) on the voucher will not be accepted.

- Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.

- Jewel Gift Voucher can be used at all outlets in Jewel Changi Airport, except for:
  - Apple
  - Dyson Demo Store Service Centre
  - Fun Claw
  - Kcuts
  - RICH & GOOD CAKE SHOP™ SINCE 1997
  - Changi Experience Studio
  - Gift by Changi Airport
  - YOTELAIR Singapore Changi Airport
  - Online purchases
  - Tobacco products
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - Car rental services, airport shuttle and transportation counters

General Terms and Conditions:

- Minimum nett spend refers to the final payable amount after deducting all discounts, service charge, GST, vouchers etc.
- Duplicated, online and handwritten receipts will not be accepted for redemption.
- All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (https://www.jewelchangiairport.com/en/privacypolicy.html)
- Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data

Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

- The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com
- To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Campaign and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- The management reserves the right to:

1. Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
2. change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

- By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.