

**Job Title: Senior Manager, User Experience**

**Reporting Officer**

Head, User Experience

**Job Description**

We are looking for motivated individuals with strong communication skills and a passion to serve, to join us to plan and deliver an extraordinary experience for our guests and partners at Jewel Changi Airport. Working in the User Experience team, you will be responsible for looking at new experience touch points to enhance the experience for our guests in Jewel. You will also be responsible for looking at new ways to enhance the experience in existing touchpoints.

**Skills/Knowledge Required**

- Good Degree in any discipline with more than 8 years of relevant working experience
- Experience working in a dynamic operational environment will be preferred.
- Positive attitude, self-motivated and able to work independently.
- Good written and verbal communication skills.
- Possesses critical and analytical thinking, multi-tasking and project management skills.
- Able to work with a team and/or business partners to achieve operational targets and desired experience in Jewel