

**Jewel Changi Airport's "Avengers: Beyond Earth's Mightiest at Jewel" Promotion
(the "Promotion")**

Terms and Conditions

Mastercard® Promotion:

- a) Promotion is valid from 26 May – 13 August 2023, unless otherwise stated.
- b) To qualify for the \$5 tenant voucher, shopper must spend a minimum of \$100 nett in a single receipt with Mastercard® at any participating outlets and complete the following tasks:
 - Step 1:** Vote for your favourite Superheroes by scanning the QR code located at the Shiseido Forest Valley and get the Avengers photo frame on your phone.
 - Step 2:** Share the photos with the Avengers photo frame on your social media accounts (Facebook and/or Instagram - remember to set your profile/ post to public) and tag us @JewelChangiAirport
 - Step 3:** Follow Jewel Changi Airport on Facebook and Instagram
 - Step 4:** Present Step 2 & 3 and a same-day receipt and charge slip of S\$100 nett spend (paid with Mastercard®) at the Level 1 Jewel Concierge to redeem.
- c) \$5 tenant voucher will be given on a random and first-come-first-served basis.
- d) All redemptions must be made on the same day of purchase at Level 1 Jewel Concierge from 10am to 10pm (last redemption is at 9.30pm), daily.
- e) All redemptions are non-exchangeable and non-refundable.
- f) Limited to one redemption per shopper for the entire campaign period, regardless of amount spent in excess of the Minimum Spend Requirement, while stocks last and on a first-come, first-served basis.
- All Attractions, Retail and Food & Beverage (F&B) outlets in Jewel are participating outlets, except for the following:
 - 1) Changi Experience Studio
 - 2) Changi Lounge
 - 3) YOTELAIR Singapore Changi Airport
 - 4) Servicing charges from Dyson Demo Store Service Centre
 - 5) Voucher purchases (i.e. vouchers from any Jewel outlets, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
 - 6) iTunes Gift Card
 - 7) Online purchases, including website or app ticket purchases for Jewel Attractions
 - 8) Tobacco products
 - 9) Banks / ATMs / Money Changers / Financial Services
 - 10) SISTIC / AXS / SAM payments

- 11) Cash Card / Stored Value Cards Top-Up transactions
 - 12) Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
 - 13) Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
 - 14) Car rental services, airport shuttle and transportation counters
 - 15) Cars International services
- g) Only mobile transactions linked to a Mastercard card made through the following platforms will be recognised as qualifying transactions for this Promotion.
- i. Android Pay
 - ii. Apple Pay
 - iii. Changi Pay
 - iv. Google Pay and
 - v. Samsung Pay
- h) Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay or any other related mobile payment that are linked to a Mastercard Credit/Debit Card are excluded from the Promotion.
- i) Jewel Changi Airport and Mastercard reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.

Changi Pay Promotion ("Promotion")

- a) The Promotion will commence from 26 May to 13 August 2023 (both dates inclusive) or when all 2,000 qualifying transactions (as defined below) have been made in-store at Jewel Changi Airport.
- b) The Promotion is open to all Changi Pay users who meet all the requirements set out in these terms and conditions (each an "**Eligible User**").
- c) An Eligible User must successfully activate Changi Pay account via Changi mobile application. For more information on how to activate Changi Pay refer to: <https://www.changiairport.com/en/shop/changipay.html>
- d) To qualify for the Promotion, an Eligible Changi Pay User will need to perform a successful Scan and Pay transaction made via Changi Pay by scanning the QR code provided by the participating tenant in Jewel Changi Airport for the payment of goods and services with a minimum nett spend of S\$100 per transaction ("**Qualifying Transaction**") during the Promotion Period.
- e) Qualifying Transaction must be made with Singapore-issued Mastercard and/or Visa cards linked to Changi Pay digital wallet.
- f) Each Eligible Changi Pay User shall be entitled to receive one (1) S\$2 Changi Pay Return e-Voucher ("**S\$2 Return e-Voucher**") with every Qualifying Transaction, capped at a maximum

two (2) Changi Pay Return e-Voucher across all participating tenants at Jewel Changi Airport throughout the Promotion Period.

- g) The Redemption is valid for the first 2,000 Qualifying Transactions made at all participating tenants in Jewel Changi Airport, or while stock last and on a first-come-first-served basis.
- h) Subject to the fulfilment of these Terms and Conditions, Changi Pay shall credit the S\$2 Return e-Voucher to the Eligible User's Changi Pay digital wallet on the same day. The S\$2 Return e-Voucher can be found in Changi mobile application >> wallet >> wallet >> voucher tab.
- i) Eligible User must apply the S\$2 Return e-Voucher before payment with Changi Pay.
- j) The S\$2 Return e-Voucher must be used within 30 days upon receipt of the e-Voucher.
- k) The S\$2 Return e-Voucher is valid across all participating outlets accepts Changi Pay in Changi Airport Terminal 1/2/3/4, Jewel Changi Airport and iShopChangi.com. It is not applicable to Terminal 2 Canteen.
- l) The S\$2 Return e-Voucher is not valid in conjunction with any other privileges, promotions or discount programmes.
- m) The S\$2 Return e-Voucher are strictly non-refundable, non-transferable, and non-assignable. The e-Voucher are strictly not exchangeable for cash.
- n) For any further assistance, please contact: enquiry@changiairport.com
- o) Any disputes regarding the goods or services comprising or relating to S\$2 Return e-Voucher should be resolved directly with the participating tenants at Jewel Changi Airport respectively.

(1) General Terms and Conditions

- a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- b) All other prevailing mall promotions do not apply for this Promotion.
- c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- d) Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.
- e) Safety and health advisory regulations apply.
- f) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in

accordance with Jewel Changi Airport's Privacy Policy:
(<https://www.jewelchangiairport.com/en/privacypolicy.html>)

- g) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- h) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- i) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- j) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- k) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- l) The management reserves the right to:
- Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- m) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

- n) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- o) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.
- p) The Walt Disney Company (Southeast Asia) Pte. Limited and each of their respective parent, affiliates, and subsidiaries (collectively, "Disney") are not responsible for the promotion, administration or execution of this reward redemption campaign (referred to as the "Promotion") and/or the delivery of the rewards, and exclude responsibility and all liabilities arising from the Promotion and/or the rewards.