Terms & Conditions

- Gift Vouchers:

- This voucher is valid for use with no minimum spend at participating shops, restaurants, and attractions in Jewel Changi Airport only.
- This voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged, or expired.
- Vouchers cannot be used at event outposts operated by non-tenants.
- Any alteration(s) on the voucher will not be accepted.
- Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
- All Retail and Food & Beverage (F&B) outlets within Jewel Changi Airport are participating outlets, except for the following:
  - YOTEL*AIR* Singapore Changi Airport
  - Apple
  - Dyson Demo Store Service Centre
  - Fun Claw
  - Luckin Coffee
  - Minmed Wellness Collective
  - Rest N Go
  - RICH & GOOD CAKE SHOP™ SINCE 1997
  - Solace Studios
  - GIFT by Changi Airport
  - Changi Experience Studio
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Voucher purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - iTunes Gift Card
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
  - Online purchases
  - Car rental services, airport shuttle and transportation counters
  - Tobacco products

  (Collectively the "Participating Retail and F&B Outlets")

- Retail Vouchers:

- This voucher is valid for use with a minimum spend of S$30 at participating retail shops in Jewel Changi Airport only.
- This voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired.
- Limited to 1 voucher redemption per transaction and the voucher is not stackable.
- Vouchers cannot be used at event outposts operated by non-tenants.
- Any alteration(s) on the voucher will not be accepted.
- Jewel Changi Airport reserves the right to vary the voucher's terms and conditions and/or cease the acceptance of the voucher without prior notice.

Updated as of 1 Sep 2026

- Please refer to the list of participating tenants below:

  - **Beauty and Wellness**: Amaris, Bath & Body Works, Ble de Fonty, Breo, Cuttour Hair Studio, Eu Yan Sang, Maison Margiela, Montale Paris, Natureland Spa. Premium, Nectarlife | Pearl de Flore, Pearly Lustre, Picota Nail Spa, OSIM/LAC, Sasa, Watsons.

  - **Children and Maternity**: Baa Baa Sheepz by Moo Moo Kow & Friends, Le Petit Society.

  - **Fashion**: Calvin Klein, COACH, Evisu, Fred Perry, Goelia, I'M IN, Marimekko, Massimo Dutti, Meilleur Moment, MO&Co, OVV, Polo Ralph Lauren, Setirom, The Shirt Bar, Timberland, UNIQLO, ZARA.

  - **Handbags, Shoes and Accessories**: Aldo, Birkenstock, Buttonscarves, CHARLES & KEITH, Crocs, ECCO, Onitsuka Tiger, Palladium, PAZZION, PEDRO, Red Wing Shoe Store, Sam Edelman, Samsonite Black Label, Teva, Topologie

  - **Jewellery and Watches**: APM Monaco, CC Primo, Chomel, CHOW TAI FOOK, Grand Seiko, G Shock, SK Jewellery, Tag Heuer, TUDOR, Victoria Enso

  - **Lifestyle and Gifts**: ActionCity, Action City Plus, AWHSOME by Hyggerium, Challenger, DJI, GIFT by Changi Airport, I ❤️ SG, Jelly Pop, M&G Life, MINISO, MUJI, Omnisekai, Otaku House, Pokémon Center Singapore, Porsche, Sanrio, Simply Toys, Simply Zakka, Smiggle, The Digital Gadgets, The Gundam Base Singapore, The Wonder Store, Toys' R Us, Xiaomi

  - **Optical**: Oakley, OWNDAYS, Ray-Ban, Spectacle Hut Boutique

  - **Sports**: adidas, ASICS, Columbia, Converse, DESCENTE, FILA Flagship S.E.A, Foot Locker, New Balance, Liverpool Football Club, Nike, ON, OYSHO, Salomon, WC Store, Weston Corp, Wilson.

  - **Supermarket:** Fairprice Finest, DON DON DONKI.

General Terms and Conditions

- Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.

- All voucher redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.

- Jewel's decision on all matters relating to the vouchers are final, conclusive and binding on all members and no correspondence will be entertained.

- Jewel Changi Airport Devt Pte. Ltd. and Jewel Changi Airport Trustee Pte. Ltd. (collectively "Jewel") will be collecting the data (including personal data) of participants of Jewel Changi Airport vouchers. By participating, you confirm that, you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in

accordance with Jewel Changi Airport's Privacy Policy: (https://www.jewelchangiairport.com/en/privacypolicy.html).

- Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

- The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the vouchers.

- By participating, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com

- To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the vouchers.

- The management reserves the right to disqualify any member who redeemed the vouchers and change the Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, all decisions made by Jewel will be final and no correspondence will be entertained.

- By participating, the member of public will be deemed to have read, understood and agreed to be bound by, these terms and conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

- These terms and conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

- All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the campaign.

- Jewel reserves the right to vary the terms and conditions herein (at any time and at its sole discretion) and without prior notice.