

Jewel Changi Airport's "Shop and Eat, Stay and Play" Promotion
(the "Promotion")

Terms and Conditions

Promotion is valid from 5 April 2021 to 2 May 2021, unless otherwise stated and while stocks last.

(1) Shop, Eat & Redeem

- a) Spend S\$500 at Jewel Retail and/or F&B outlets with minimum two (2) different-day transactions in a week to redeem for a FREE one (1) Night Stay at YOTELAIR Singapore Changi Airport + one (1) pair of Jewel Attractions Adult Bundle Package 2 tickets*.
- b) Redemption is for the first 500 shoppers and limited to 1 redemption per shopper for the entire promotion period, regardless of amount spent.
- c) Minimum spend of \$10 per transaction over one week (a period of seven dates from the date of the first transaction). Eg. 1st transaction clocked to Changi Rewards account is on 10 April 2021, the last day to accumulate the full S\$500 spend will be on 16 April 2021.
- d) To be eligible:
 - 1) Shopper must be a Changi Rewards **AND** CapitaStar member.
 - 2) All transactions must be clocked to either the Changi Rewards **OR** CapitaStar account.
 - 3) Verification will be done via the Changi Rewards app **OR** CapitaStar app.
 - 4) Shopper will be required to present both Changi Rewards and CapitaStar app (with their name and membership) for verification
 - 5) Jewel Concierge will verify the spend via the transaction history in either the Changi Rewards and/or CapitaStar app
 - 6) Purchases are strictly for Retail (excluding Apple) and F&B outlets in Jewel Changi Airport only.
 - 7) Tracking of the spend will be in accordance with the terms and conditions by both Changi Rewards and CapitaStar programmes.
- e) Should there be any instances where the transactions were not clocked to the Changi Rewards **OR** CapitaStar account, retrospective claims are to be done prior to redemption.
- f) Clocking of spend using physical receipts is not allowed.
- g) All redemptions must be made at B1 Concierge, between 10am – 10pm daily.
- h) All redemptions are non-exchangeable, non-refundable, and not for resale.
- i) Promotion is not valid for purchases from:
 - 1) Apple
 - 2) Jewel Attractions
 - 3) YOTELAIR Singapore Changi Airport
 - 4) Changi Experience Studio
 - 5) Changi Lounge

- 6) Voucher purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
- 7) Online purchases
- 8) Tobacco products
- 9) Banks / ATMs / Money Changers / Financial Services
- 10) SISTIC/ AXS/ SAM payments
- 11) Cash Card / Stored Value Cards Top-Up transactions
- 12) Temporary vendors at promotional spaces, e.g. B1 redemption booth, Jewel Atrium, Cloud9 Piazza and pop-up stores
- 13) Car rental services, airport shuttle and transportation counters

j) Other terms and conditions by Jewel Changi Airport apply.

Terms & Conditions for the FREE 1-Night Stay at YOTELAIR Singapore Changi Airport

- One (1) YOTELAIR Singapore Changi Airport redemption voucher and one (1) pair of printed Jewel Attractions Adult Bundle Package 2 e-tickets will be issued together during the point of redemption.

- Shopper will book directly with YOTELAIR Singapore Changi Airport using the original redemption voucher for the free one (1) night stay.

- Guest will have to pay for any additional amount beyond the entitlement of their redemption voucher directly at the point of redemption.

- Room Type: Premium Queen Cabin (For 2 adults)

- Validity for the stay will be till **30 September 2021**.

- Duplicate copies of the redemption voucher will not be acceptable.

- Jewel Changi Airport and YOTELAIR Singapore Changi Airport shall not be liable for any loss of redemption voucher and strictly no re-issuance once redeemed by shoppers.

Terms & Conditions for the FREE pair of Jewel Attractions Adult Bundle Package 2 tickets

- One (1) pair of printed Jewel Attractions Adult Bundle Package 2 e-tickets and one (1) YOTELAIR Singapore Changi Airport redemption voucher will be issued together during the point of redemption.

- Validity for the pair of Jewel Attractions Adult Bundle Package 2 e-tickets will be till **30 September 2021**.

- Duplicate copies of the printed e-tickets will not be acceptable.

- Jewel Changi Airport and YOTELAIR Singapore Changi Airport shall not be liable for any loss of e-tickets and strictly no re-issuance once redeemed by shoppers.

- Jewel Attractions Adult Bundle Package 2 includes:
 1. Canopy Park (Incl. Discovery Slides#, Foggy Bowls, Petal Garden, Topiary Walk)
 2. Canopy Bridge
 3. Hedge Maze
 4. Mirror Maze
 5. Manulife Sky Nets - Walking#
 6. Manulife Sky Nets - Bouncing^#

*^Rates are valid for one 45-min session inclusive of a compulsory safety briefing of estimated 10 mins.
Minimum height requirement is 110cm.*

(2) Book, Stay & Play

- a) For every booking of YOTELAIR Singapore Changi Airport room (any room types) made between **5 April 2021 – 2 May 2021**, guest will be entitled to one (1) FREE pair of Jewel Attractions Adult Bundle Package 2 tickets.

- b) Jewel Attractions Adult Bundle Package 2 includes:
 1. Canopy Park (Incl. Discovery Slides#, Foggy Bowls, Petal Garden, Topiary Walk)
 2. Canopy Bridge
 3. Hedge Maze
 4. Mirror Maze
 5. Manulife Sky Nets - Walking#
 6. Manulife Sky Nets - Bouncing^#

*^Rates are valid for one 45-min session inclusive of a compulsory safety briefing of estimated 10 mins.
Minimum height requirement is 110cm.*

- c) Validity for the stay will be till **30 November 2021**

- d) Redemption voucher for the one (1) FREE pair of Jewel Attractions Adult Bundle Package 2 will be issued at YOTELAIR Singapore Changi Airport counter during check-in.

- e) Guest is required to present original redemption voucher at Jewel Level 1 Concierge or Jewel Level 5 Ticketing Counter to redeem for the tickets before entering the Canopy Park or any of the attractions.

- f) Validity for the free pair of Jewel Attractions Adult Bundle Package 2 will be till **30 November 2021**.
- g) Jewel Changi Airport and YOTELAIR Singapore Changi Airport shall not be liable for any loss of redemption voucher/tickets and strictly no re-issuance once redeemed by shoppers.

(3) General Terms and Conditions

- a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- b) All other prevailing mall promotions do not apply for this Promotion.
- c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- d) Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.
- e) Safety and health advisory regulations apply.
- f) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- g) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- h) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- i) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com
- j) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and

videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.

- k) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- l) The management reserves the right to:
 - refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- m) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- n) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- o) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.