Jewel Changi Airport's "Jewel Celebrates Pokémon 30th Anniversary" Promotion
(the "Promotion")

Terms and Conditions

(1) Spend & Redeem (Pokémon Memory Challenge) Promotion

a) Promotion is valid from 3 November 2026 – 3 January 2027, unless otherwise stated.

b) Promotion is limited to one redemption per qualifying receipt, regardless of the amount spent.

c) To qualify, shoppers must spend a minimum of $100 nett in a single receipt in order to be eligible to play the Pokémon Memory Challenge game.

d) Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Jewel Vouchers, Changi Dollar vouchers, Changi Rewards eVouchers Flexi, Changi Gift Cards or eCapitaVouchers are excluded from making up the qualifying spend. However, partial payment using the above-mentioned vouchers will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.

e) Duplicate receipts will not be accepted for the purpose of meeting the Qualifying Spend.

f) Any attempt to or combine multiple transactions into a single receipt to meeting the Qualifying Spend will not be accepted.

g) Shoppers must bring along their qualifying purchase receipt for redemption.

h) Participants who successfully match character pairs in Pokémon Memory Challenge stand a chance to win one of the following prizes, depending on the number of pairs matched as determined by Jewel and may be subject to changes at Jewel's sole discretion:
   - Pokémon TCG: 30th Celebration Elite Trainer Box
   - Pokémon TCG: Mega Evolution—Pitch Black Elite Trainer
   - Pokémon TCG: 30th Celebration Booster Bundle
   - Pokémon Funko Pop
   - Pokémon Medallions
   - Jewel Vouchers
   - Pokémon TCG: Fun Pack

i) Only one participant is allowed to play the Memory Game Challenge at any given time.

j) Pokémon Trading Card Game Products are available in limited daily quantities. Only the first eligible winner at each game station per day will receive an Elite Trainer Box, while stocks last.

k) All prizes must be redeemed immediately upon completion of the game. Any prizes not redeemed immediately will be deemed forfeited without compensation, and no extensions will be granted. CAG and Jewel reserve the tight to reject any requests or appeals for extension of the redemption period.

l) All prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prizes.

m) All prizes are while stocks last and are not exchangeable with any other prizes. For avoidance of doubt, the prize as determined by the Game, will be final.

n) Receipts used for redemption under mall promotions are not eligible for refunds at any tenant store. Exchanges are subject to tenants' exchange policy.

o) Promotion is not valid for receipts from:

- Fun Claw, Solace Studios, Rest N Go, Servicing charges from Dyson Demo Store Service Centre, Health screening and screening packages from Minmed Wellness Collective, packages from Natureland Spa. Premium
- Changi Experience Studio
- Changi Lounge
- Gift by Changi
- YOTELAIR Singapore Changi Airport
- Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
- iTunes Gift Card
- Online purchases, including website or app ticket purchases for Jewel Attractions
- Tobacco products
- Banks / ATMs / Money Changers / Financial Services
- SISTIC / AXS / SAM payments
- Cash Card / Stored Value Cards Top-Up transactions
- Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines.
- Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- Car rental/polishing services, airport shuttle and transportation counters

p) All game plays and prizes must be done from **the Redemption Booth at Jewel B1 Atrium, between Birkenstock and ZARA,** from 11am to 10pm, daily. Last redemption is at 9:30pm.

(2) <u>General Terms and Conditions</u>

a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.

b) All other prevailing mall promotions do not apply for this Promotion.

c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.

d) Safety and health advisory regulations apply.

e) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (https://www.jewelchangiairport.com/en/privacypolicy.html)

f) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

g) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.

h) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.

i) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.

j) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.

k) The management reserves the right to:

- Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and

- Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

l) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material,

including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

m) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

n) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.