Jewel Changi Airport's "Jewel Celebrates Pokémon 30th Anniversary" Promotion (the "Promotion")

Terms and Conditions

(1) Pokémon Premiums PWP Promotion

a) Promotion is valid from 3 November 2026 – 3 January 2027, unless otherwise stated.

b) Promotion is limited to one purchase of the premium at either **$9.90, $14.90 or $18.90** with a minimum nett spend of **$60 in a single receipt**, while stocks last and on a first-come-first served basis. Shoppers cannot purchase more than one (1) Premium per qualifying receipt, regardless of the total amount spent.

c) To qualify, shoppers must spend a minimum of $60 nett in a single receipt at any participating outlets in Jewel Changi Airport or Changi Airport Terminals. For the purchase of umbrella, only receipts from participating outlets in **Jewel Changi Airport** will be accepted. Receipts from Jewel will also be eligible to purchase **luggage at Changi Airport Terminals**.

d) Each **Mastercard** shopper will be given **two (2) perks**, with each perk entitling the shopper to purchase **one (1) umbrella** using the qualifying spend receipt, regardless of the amount spent.

e) Participants who make their qualifying spend may collect the premiums on a later date than the date of purchase but before the end of the relevant Promotion Period. Participants must bring along their qualifying receipt and premiums purchase confirmation email for redemption.

f) Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Jewel Vouchers, Changi Dollar vouchers, Changi Rewards eVouchers Flexi, Changi Gift Cards or eCapitaVouchers are excluded from making up the qualifying spend. However, partial payment using the above-mentioned vouchers will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.

g) Duplicate receipts will not be accepted for the purpose of meeting the Qualifying Spend or purchase of Premiums.

h) Any attempt to or combine multiple transactions into a single receipt to meeting the Qualifying Spend will not be accepted.

i) Redemption can only be done via the Changi app and using online payment. No collection of payment will be done at the redemption booth.

j) CR Points may only be used to purchase Premium(s) at the redemption booth.

k) Where CR points are used to purchase Premium(s), the applicable conversion rate shall be $1 = 200 CR Points. Participants must redeem a minimum of 1,000 CR Points in a single transaction

before additional CR Points may be used for payment. Any additional CR Points used thereafter must be increments of 200 CR Points, with each increment equivalent to $1.

l) Shoppers must bring along their qualifying purchase receipt and/or Premium purchase confirmation email (paid via the Changi Rewards App) for redemption.

m) All Pokémon premiums sold and redeemed are strictly non-refundable and non-exchangeable.

n) Receipts used for redemption under mall promotions are not eligible for refunds at any tenant store. Exchanges are subject to tenants' exchange policy.

o) Promotion is not valid for receipts from:

- Fun Claw, Solace Studios, Rest N Go, Servicing charges from Dyson Demo Store Service Centre, Health screening and screening packages from Minmed Wellness Collective, packages from Natureland Spa. Premium
- Changi Experience Studio
- Changi Lounge
- Gift by Changi
- YOTELAIR Singapore Changi Airport
- Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
- iTunes Gift Card
- Online purchases, including website or app ticket purchases for Jewel Attractions
- Tobacco products
- Banks / ATMs / Money Changers / Financial Services
- SISTIC / AXS / SAM payments
- Cash Card / Stored Value Cards Top-Up transactions
- Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines.
- Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- Car rental/polishing services, airport shuttle and transportation counters

p) All collections must be made from **the Redemption Booth at Jewel Basement 1 Atrium, between Birkenstock and ZARA,** from 11am to 10pm, daily. Last redemption is at 9:30pm.

(2) <u>General Terms and Conditions</u>

a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.

b) All other prevailing mall promotions do not apply for this Promotion.

c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.

d) Safety and health advisory regulations apply.

e) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (https://www.jewelchangiairport.com/en/privacypolicy.html)

f) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.

g) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.

h) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.

i) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.

j) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.

k) The management reserves the right to:

- Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and

- Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

l) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

m) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

n) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.