

**Jewel Changi Airport's "Christmas Odyssey at Jewel" Promotion**  
**(the "Promotion")**

**Terms and Conditions**

**(1) Avatar: The Way of Water merchandise Promotion**

- a) Promotion is valid from 4 November 2022 – 2 January 2023, unless otherwise stated.
- b) Promotion is available with every \$50 spent in a single receipt to buy one (1) merchandise, while stocks last and on a first-come-first served basis. This is capped at 20 merchandises per qualified receipt.
- c) To qualify, shoppers must spend a minimum of \$50 nett in a single receipt at any participating outlets in Jewel Changi Airport, public areas of Changi Airport and Changi Eats.
- d) Minimum spend of \$100 in a single receipt applies for purchases made at the Transit Area and on iShopChangi.com. Promotion is available with every \$100 spent in a single receipt to buy one (1) merchandise. This is capped at 20 merchandises per qualified receipt.
- e) Participants who make their qualifying spend may purchase the merchandises on a later date than the date of purchase but before the end of the relevant Promotion Period. Participants must bring along their qualifying purchase receipt and premium purchase confirmation email for redemption.
- f) Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS, credit cards or digital payments. Payment made using in-store vouchers (e.g. FairPrice vouchers), Changi Dollar vouchers, Changi Rewards eVouchers, Changi Rewards Jewel Voucher, CapitaVoucher, eCapitaVoucher, Changi Rewards e-Voucher Flexi or Changi Gift Cards are excluded from making up the qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.
- g) Redemption can only be done via the iChangi app and using online payment. No collection of payment will be done at the redemption booth.
- h) Payment for the purchase of merchandises from qualifying spend on Changi Eats.com will be done through the platform itself. Delivery of merchandises will be made together with the food order. The additional merchandise for purchase under Mastercard is not applicable for Changi Eats orders. The complimentary merchandise for participants whose qualifying spends are paid via Changi Pay is also not applicable for Changi Eats orders.
- i) Mastercard shoppers have to purchase the merchandise at \$9.90 with the qualifying spend before they can purchase an additional merchandise at \$9.90. Each Mastercard shopper can only purchase one merchandise for each qualifying spend used to redeem the merchandise. The additional merchandise for purchase under Mastercard is only applicable for transactions made in Jewel. While stocks last.

j) Changi Pay shoppers have to purchase the merchandise at \$9.90 with the qualifying spend before they can get to receive one (1) bonus additional merchandise (food pouch). Qualifying purchase receipt and Merchandise purchase confirmation email at the redemption booth must be presented for verification of qualifying spend using Changi Pay. The bonus merchandise must be collected with the paid merchandise. Availability of the free merchandise are while stocks last and Jewel reserves the right without prior notice, to replace the type of complimentary merchandise given.

**k) All Avatar: The Way of Water merchandises sold and redeemed are strictly non-refundable and non-exchangeable.**

l) Promotion is not valid for receipts from:

- o Jewel Attractions tickets purchased online
- o Changi Lounge
- o YOTELAIR Singapore Changi Airport
- o Servicing charges from Dyson Demo Store Service Centre
- o Voucher purchases (i.e. vouchers from any Jewel outlets, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
- o iTunes Gift Card
- o Online purchases, including website or app ticket purchases for Jewel Attractions
- o Tobacco products
- o Banks / ATMs / Money Changers / Financial Services
- o SISTIC / AXS / SAM payments
- o Cash Card / Stored Value Cards Top-Up transactions
- o Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
- o Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
- o Car rental services, airport shuttle and transportation counters

m) All collections must be made from the Redemption Booth at B1 Jewel Atrium, opposite ZARA, opposite ZARA, from 11am to 10pm, daily. Last redemption is at 9:30pm.

n) The management reserves the right, without prior notice, to replace the designs of the merchandises.

**(2) General Terms and Conditions**

a) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.

b) All other prevailing mall promotions do not apply for this Promotion.

c) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.

d) Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall.

- e) Safety and health advisory regulations apply.
- f) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>)
- g) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- h) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- i) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com).
- j) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- k) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- l) The management reserves the right to:
- Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
  - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- m) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material,

including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.

- n) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- o) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.