Jewel Changi Airport's "GST-Absorbed Shopping 2026 – UOB Exclusive" Promotion (the "Promotion")

Terms and Conditions

(1) UOB Exclusive

1. Promotion is valid from 6 to 11 November 2026 only, unless otherwise stated.

2. Redemption must be made at Level 1 Jewel Concierge from 10am - 10pm daily, last redemption at 9:30pm.

3. Shopper must be present at point of redemption.

4. All redemptions must be made on the same-day of purchase with the qualifying spending receipt, corresponding charge slip and UOB credit/debit cards used for the transaction for verification.

5. Promotion is limited to one redemption per shopper per day, regardless of the amount spent, and while stocks last and on a first-come-first-served basis.

6. Promotion is not stackable with other UOB Cards promotions at Jewel.

7. Promotion is valid at all participating Retail and F&B outlets ("Participating Outlets") in Jewel.

8. Promotion is not valid for receipts from:

    i. Fun Claw, Solace Studios, Rest N Go, Servicing charges from Dyson Demo Store Service Centre, Health screening and screening packages from Minmed Wellness Collective, packages from Natureland Spa. Premium
    ii. Changi Experience Studio
    iii. Changi Lounge
    iv. Gift by Changi
    v. YOTELAIR Singapore Changi Airport
    vi. Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
    vii. iTunes Gift Card
    viii. Online purchases, including website or app ticket purchases for Jewel Attractions
    ix. Tobacco products
    x. Banks / ATMs / Money Changers / Financial Services
    xi. SISTIC / AXS / SAM payments
    xii. Cash Card / Stored Value Cards Top-Up transactions
    xiii. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines.
    xiv. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
    xv. Car rental/polishing services, airport shuttle and transportation counters

9. Only mobile transactions linked to an Eligible Card made through the following platforms will be recognised as qualifying transactions for this Promotion:

a. Android Pay
b. Apple Pay
c. Changi Pay
d. Google Pay
e. Samsung Pay
f. UOB App

10. Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay, KrisPay or any other related mobile payment that is linked to an Eligible Card are **excluded from the Promotion**.

11. Payment for the qualifying spend can only be made with Eligible Cards. Payment made using in-store vouchers (e.g. FairPrice vouchers), Jewel Vouchers, Changi Dollar vouchers, Changi Rewards eVouchers Flexi, Changi Gift Cards or eCapitaVouchers are excluded from making up the qualifying spend. However, partial payment using such vouchers will be accepted provided the qualifying spend is paid using an Eligible Card.

12. Receipts used for redemption under mall promotions are not eligible for refunds at any tenant store. Exchanges are subject to tenants' exchange policy.

13. This offer is valid for the following Cards ("Eligible Card"), unless otherwise stated: UOB Credit and Debit Cards issued in Singapore, Malaysia, Thailand, Indonesia or Vietnam.

14. UOB General Terms and Conditions (available on UOB official website) apply.

15. Please refer to https://www.jewelchangiairport.com/en/Jewel-Vouchers.html for more details on the $10 Jewel Gift Voucher.

General Terms and Conditions

1) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
2) All other prevailing mall promotions do not apply for this Promotion.
3) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
4) Safety and health advisory regulations apply.
5) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (https://www.jewelchangiairport.com/en/privacypolicy.html)
6) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
7) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
8) By participating in the Promotion, you also consent to our use of your personal data such as

your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.

9) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
10) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
11) The management reserves the right to:
    - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons; and
    - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
12) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
13) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
14) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.