

**Job Title: Executive, User Experience**

**Reporting Officer**

Senior Manager, User Experience

**Job Description**

Executive, User Experience

- Plan and implementation of operational initiatives in preparation of Jewel opening
- Liaise with cross functional team to ensure processes are followed through
- Provide suggestion and work improvement within the company
- Plan, manage duty roster and arrange suitable training for the team
- Attend and respond to all feedbacks received across all platforms

**Skills/Knowledge Required**

- Degree in any discipline. Candidates with no degree but with relevant working experience will be considered.
- Positive attitude, self-motivated and able to work independently.
- Good written and verbal communication skills.
- Possesses critical and analytical thinking, multi-tasking and project management skills.
- Able to work with a team and/or business partners to achieve operational targets and desired experience in Jewel
- Able to work on rotating shift, weekends and public holidays.