### **UOB EXCLUSIVE LUCKY DRAW (5 NOVEMBER 2025 – 4 JANUARY 2026)**

#### **TERMS OF DRAW**

## 1. Acceptance Of Terms And Conditions

- 1.1. By participating in the "Jewel Celebrates the Magic of Adventure with Disney Cruise Line UOB Exclusive" lucky draw (the "Draw"), each Participant confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Draw-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the "Terms and Conditions").
- 1.2. This Draw is organised and administered by Jewel Changi Airport Trustee Pte. Ltd. ("**JCAT**"), in conjunction with United Overseas Bank Limited ("**UOB**").
- 1.3. As a condition of entry into the Draw, each Participant affirms and represents that he/she agrees to be bound in all respects by these Terms and Conditions (or if he/she is below the age of 18, he/she has sought and obtained consent from his/her parents or legal guardian for the entry into the Draw and to be bound in all respects by these Terms and Conditions). If required by JCAT, Participants shall submit proof of parental or legal guardian consent for their participation in the Draw.

# 2. Draw Eligibility Criteria

2.1. This Draw is open to participants who (each a "**Participant**" and collectively the "**Participants**") are not persons within the Excluded Categories.

# "Excluded Categories" refer to:

- i. JCAT's appointed vendors, auditors, including any other persons who are involved in the handling of the Draw cards;
- ii. Immediate family members of persons who fall within the class of persons referred to above. "**Immediate family members**" refer to spouses, children, parents, parents-in-law and siblings:
- iii. Any person who is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction (at the time of entry and/or the draw):
- iv. Any person whose participation in and/or association with the Draw may cause (in the sole and absolute opinion of JCAT) and/or the Draw, any disrepute, contempt, scandal, ridicule, or cause JCAT and/or the Draw to be perceived unfavourably; and
- v. Any other person or class of persons deemed ineligible by JCAT or UOB from time to time.
- 2.2. JCAT reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Draw, and JCAT may at any time during the Draw disqualify any person from participating in the Draw without providing any reason if it determines that such person does not meet the eligibility criteria above.

### 3. Draw Mechanics and Conditions of Participation

- 3.1. The Draw shall commence from 5 November 2025 (1000hrs, Singapore Time) and end on 4 January 2026 (2130hrs, Singapore Time) (the "**Promotion Period**").
- 3.2. To take part in the Draw, each Participant shall charge a minimum of S\$200 nett spend in a single receipt to their UOB personal credit/debit card issued by UOB in Singapore, Malaysia, Thailand, Vietnam or Indonesia ("**UOB Card**") at Participating Stores ("**Qualifying Spend**") to be entitled to redeem one (1) Draw card ("**Draw Card**"). For avoidance of doubt, a spend of more than S\$200 in a single receipt qualifies for only 1 Draw Card.
- 3.3. For the purposes of the Draw, "**Participating Stores**" refers to all retail and food and beverage stores located in Jewel Changi Airport but excluding the following:
  - Fun Claw, Solace Studios, Servicing charges from Dyson Demo Store Service Centre, Health screening and screening packages from Minmed Wellness Collective, packages from Natureland Spa. Premium
  - Changi Experience Studio
  - Changi Lounge
  - Gift by Changi
  - YOTELAIR Singapore Changi Airport
  - Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - iTunes Gift Card
  - Online purchases, including website or app ticket purchases for Jewel Attractions
  - Tobacco products
  - Banks / ATMs / Money Changers / Financial Services
  - SISTIC / AXS / SAM payments
  - Cash Card / Stored Value Cards Top-Up transactions
  - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines except for DisneyStore.sg Pop-Up Experience located at B1 Atrium.
  - Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
  - OMCar rental/polishing services, airport shuttle and transportation counters
- 3.4. Qualifying Spend must be made only via any one of the following mobile wallets linked to a UOB Card or the official UOB TMRW mobile application:
  - i. Android Pay
  - ii. Apple Pay
  - iii. Changi Pay
  - iv. Google Pay
  - v. Samsung Pay
- 3.5. Participants who meet the criteria in clause 3.2 above will be entitled to redeem a "Draw Card" by presenting their original Qualifying Spend receipt and charge slip at Level 2 Jewel East Gateway Garden, within the "Eligible Receipt(s) Period" stated in the table below: 3.6.

	Draw	Promotion Period	Eligible Receipt(s) Period
-	1	5 November 2025 to 4 January 2026	5 November to 30 November 2025
	2		1 December 2025 to 4 January 2026

- 3.7. Each Draw Card entitles the Participant to one (1) chance in the Draw. There is no limit to the number of Draw Cards that Participants are allowed to redeem as long as the redemption criteria in 3.2 are met.
- 3.8. Physical receipts, charge slips and evidence of the UOB Card used for payment must be presented at the point of redemption for verification. E-receipts will not be accepted.
- 3.9. Participants must complete all fields stated on the Draw Card before placing the completed Draw Card into the Lucky Draw Box. JCAT bears no responsibility for inaccurate information provided by the Prize Winner or any non-receipt of the Prize as a result of the inaccurate information provided by the Prize Winners.
- 3.10. All Draw Cards must be dropped into the Lucky Draw Box located at Level 2 Jewel East Gateway Garden within the applicable Eligible Receipt(s) Period stated below:

Draw	Eligible Receipt(s) Period	Draw Date	No of	No of prizes
			winners	
1	5 November to 30 November 2025	1 December 2025	1	1
2	1 December 2025 to 4 January 2026	5 January 2026	1	1

- 3.11. Draw Cards that are not drawn in the first Draw will be rolled over to the second Draw.
- 3.12. The Draw will be conducted at Jewel's Management Office located at Basement 3, Jewel Changi Airport on each of the Draw Dates listed in Clause 3.9 above. The draw will be witnessed by an independent auditor. There will be one winner from each Draw (each, a "Prize Winner") conducted on each Draw Date. The Prize Winner(s) shall be drawn from the Lucky Draw Box.
- 3.13. Prizes must be claimed in the manner and by the date notified by JCAT, which may be changed at JCAT's absolute discretion. Unless otherwise notified, all winners of the Promotion (the "Prize Winner(s)") will be notified in writing by email and/or phone call using the details as stated on the Draw Card ("Notification") within 7 calendar days of the Draw Date. JCAT will also publish the names of the Prize Winners on the official Jewel Changi website within 7 calendar days of the Draw Date. The Prize Winners must respond to the Notification in writing by email within five (5) calendar days from the date of the Notification, failing which the Prizes shall be treated as unclaimed and shall be deemed forfeited. Any notice given shall be deemed sufficiently served if addressed to the Prize Winner and sent by email to the email address provided on the Draw Card. The Notification will contain details on how the Prize Winner may collect or redeem his/her Prize.
- 3.14. Prize Winners must be present physically during the prize collection at JCAT and shall present his/her original physical NRIC or passport for verification purposes, together with the email issued by JCAT notifying the Prize Winners, by the date notified by JCAT.
- 3.15. Each Participant represents and warrants that any personal data the Participant discloses to JCAT is complete and accurate. Each Participant shall fully indemnify JCAT against any loss or damage that may result from his or her breach of this clause.
- 3.16. JCAT reserves the right to disqualify any Draw Card or Participant/Prize Winner and that does not meet the criteria set out in these Terms and Conditions, and accordingly forfeit any Prize.

#### 4. Prizes

4.1. The following prizes have been allocated for the Draw ("Prize"):

Draw	Promotion period	Draw Date	Prize	Sail Date
1	5 November 2025 to 4 January 2026	1 December 2025	Disney Cruise Line One (1) Deluxe Oceanview with Verandah Stateroom (for 2 guests only)	18 May 2026
2		5 January 2026	Disney Cruise Line One (1) Deluxe Oceanview with Verandah Stateroom (for 2 guests only)	18 May 2026

- 4.2. JCAT is not and does not purport to act as an agent of UOB.
- 4.3. By participating in the Draw, all participants acknowledged that the sail date for the Prizes is fixed and cannot be changed. If the Prize Winner is unable to travel on the specified date for any reason, the Prize will be deemed forfeited.
- 4.4. Should the Prize Winner(s) reside out of Singapore, they are solely responsible for all costs and arrangements required to travel to and from Singapore, including but not limited to transportation, accommodation, visas, travel insurance, and any other incidental expenses. JCAT and UOB will not reimburse or cover any expenses incurred by the Prize Winner in reaching Singapore for the commencement of the Prize trip.
- 4.5. JCAT may in its sole and absolute discretion and on such additional terms and conditions as it may impose, allow the Prize Winner(s) to authorize another person to collect the Prize on their behalf.
- 4.6. All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prize. JCAT reserves the right to replace or change the Prizes without prior notice.
- 4.7. The Prize Winner is responsible for all taxes payable on the Prize (including but not limited to, Goods and Services Tax, Port Tax, etc.).
- 4.8. Neither JCAT or UOB shall be liable to compensate any Prize Winner if they are unable to use the Prize, are unable/fail to make bookings via the appointed travel partner and/or agency, or in any event whatsoever. JCAT and UOB make no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to any Prize.
- 4.9. JCAT and UOB shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from and/or in connection with the use of the Draw, redemption and/or use of the Prizes.
- 4.10. JCAT reserves the right to deny or claw back any Prize awarded to any Prize Winner should the Prize Winner subsequently be found to be disqualified or ineligible to participate in the Draw. JCAT's determination on all matters relating to the Draw shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.

4.11. All Prize Winners whose Prizes have been unclaimed/unredeemed or forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any Notification from JCAT in relation to any Prize won, to take the necessary steps to claim, redeem and/or book the Prize, or to provide any information or material required for the claim/redemption/collection of any Prize, shall be deemed a failure to claim/redeem such Prize. JCAT reserves the right to select another winner in JCAT's absolute discretion or donate any unclaimed or unredeemed Prizes to charities of its choice.

## 5. Personal Data & Privacy

- 5.1. By participating in the Draw, you confirm that you consent to the collection, use, processing and disclosure of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy, which is available at: <a href="https://www.Jewelchangiairport.com/en/privacypolicy.html">https://www.Jewelchangiairport.com/en/privacypolicy.html</a>). Such personal data includes but is not limited to your full name and contact details,. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 5.2. The purposes for which personal data collected by JCAT from you may be used and/or shared with third parties deemed necessary by JCAT include but are not limited to conducting, organising and administering the Draw and communicating with you in relation to the Draw; facilitating the selection and notification of Prize Winners, promoting and advertising the Prize Winners; matching your personal data collected through the Draw registration page with other data that JCAT holds in its database so as to optimise operations and improve the services offered (such as providing relevant and personalised content) to you via your registered mobile or email address provided; statistical analysis; and for JCAT to fulfil its obligations under these Terms & Conditions. In particular, if you are a Prize Winner, you further and specifically consent to JCAT providing such third party travel agency and/or partner all such personal data provided to us so as to facilitate the redemption and booking of the Prize/flight tickets, contact you for marketing purposes and/or to conduct analysis and research (collectively, the "Relevant Purposes").
- 5.3. You represent and warrant that the personal data which you disclose to JCAT during the Draw registration process is true, complete and accurate. JCAT shall not be held liable and shall be fully indemnified by you for any incorrect or inaccurate personal data provided.
- 5.4. To promote and advertise the Draw, JCAT reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Draw, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Draw and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport. To the fullest extent permitted by law, JCAT shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Draw.
- 5.5. By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner's full name, social media network handles and image recordings for audit, publicity and/or commercial purposes in relation to any and all of JCAT and UOB promotional and marketing activities, including this Draw. Each Prize Winner further agrees to participate in any advertising, promotion, media interviews and publicity activities stipulated by JCAT in relation to the Draw, and to provide and permit the use of their personal data for any future marketing efforts and media publicity by JCAT's and UOB's promotional and marketing activities. Accordingly, unless otherwise permitted by JCAT, failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes.
- 5.6. If you have opted in for additional marketing and promotional content during the registration process, you hereby also consent to receiving electronic direct mailers (eDMs) and marketing promotional material (such as information, news, offers and promotions about exclusive deals,

offers and events) regarding Changi Airport and Jewel Changi Airport (collectively the "Additional Offers"), via your mobile number or email address provided on the Draw registration page during the registration process. You may at any time, unsubscribe from the Additional Offers by updating your subscription preferences by clicking on "unsubscribe" located at the bottom of the Additional Offers communication. Please note that you will continue to receive Draw Updates even if you have opted out of receiving Additional Offers. If you wish to unsubscribe from Draw Updates, you will have to similarly update your subscription preferences from the Draw Updates communication. However, should you do so, you may not be able to participate in the Draw.

#### 6. LIABILITY AND INDEMNITY

- 6.1. To the fullest extent permitted by law, JCAT and UOB shall each not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Draw, save and except for any personal injury or death caused by the negligence of JCAT and its employees.
- 6.2. JCAT and UOB shall not be held liable or responsible for any disputes that Winners may have with our Partners or any other third parties, regarding the use of the Prize.
- 6.3. Participants agree that they will indemnify and hold harmless JCAT, UOB, and their respective directors, officers, employees, affiliates, agents, contractors (each an "Indemnified Party") from and against all claims, demands, chose in action, judgments, suits, proceedings, liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties, legal costs (calculated on a full indemnity basis and including solicitor and client costs) and all other professional costs and expenses) suffered or incurred by an Indemnified Party arising out of or in connection with their participation in the Draw.
- 6.4. The Participant agrees that it shall not hold JCAT and its authorised vendors (if any), and their respective officers, employees and agents, responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft, destruction, alteration or unauthorised access to entries, or entries lost, damaged or delayed whether or not arising during operation or transmission as a result of server functions (including but not limited to security functions by software used by JCAT or any third party), virus, bugs or other causes outside its control.

### 7. GENERAL DRAW TERMS & CONDITIONS

- 7.1. JCAT reserves the right to:
  - i. Refuse the participation of any person in the Draw and/or disqualify any participant of the Draw for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
  - ii. Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, JCAT's decision on all matters relating to the Draw and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- 7.2. JCAT makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions or as to the accuracy, completeness and timeliness of any content or information regarding the Draw contained on its official website, or on any Draw-related collaterals/materials. All information is accurate at time of print/publishing. JCAT shall not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Draw.
- 7.3. JCAT reserves the right to amend, modify or delete any content and information regarding the Draw on its official website or on Draw-related collaterals/materials; to correct any errors in any

notified Draw mechanics, or Draw results and Winners and to vary or amend these Terms & Conditions at any time, without providing any prior notice. Any such changes shall be effective and binding once it has been updated on JCAT's official website. JCAT accepts no liabilities arising from or in connection with these corrections or amendments, including without limitation any liabilities from the change in the Winners resulting from the correction.

- i. In the event of any inconsistency between these Terms & Conditions and any other form of publicity collaterals relating to a Draw, these Terms & Conditions shall prevail.
- ii. These Terms & Conditions may be translated into another language other than English. In the event of any inconsistency between the English version and any other translation hereof, the English language version shall prevail.
- 7.4. All decisions made by JCAT regarding the interpretation and application of these Terms & Conditions or on all matters relating to a Draw shall be final and conclusive in each case.
- 7.5. All Prize Winners will be selected at JCAT's discretion based on the rules or criteria set for the Draw. JCAT is not obliged to entertain any correspondence relating to the decisions of JCAT.
- 7.6. JCAT reserves the right to cancel the Draw if circumstances arise outside of its reasonable control.
  - i. Participants acknowledge that the Draw is in no way sponsored, endorsed or administered by, or associated with the social media site or platform on which it is hosted. Participants further acknowledge that the Draw is in no way sponsored, endorsed or administered by, or associated with Magical Cruise Company, Limited, or its parent, subsidiaries, related and/or affiliated companies.
  - ii. These Terms & Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act 2001.
  - iii. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore and all participants agree to submit to the exclusive jurisdiction of the Singapore courts.

### **Jewel Year End Campaign 2025 X UOB Cards**

# Redemption details - UOB Travel Planners

Please contact **UOB Travel Planners** between Monday - Friday, from 9am to 6pm at +65 6302 5503 or UOBTP-Leisure@UOBgroup.com.

#### TERMS AND CONDITIONS OF PRIZE REDEMPTION

- Capitalised terms which are used in these Terms and Conditions but not defined herein shall have the same meaning given to them in the prevailing terms and conditions governing the Lucky Draw.
- 2. Each Prize Winner shall only be entitled to win one (1) [4D3N Deluxe Oceanview with Verandah Stateroom for 2 guests (estimate value at US\$2,500) on the Disney Adventure] ("Prize"). The specifications of the Prize are fixed and any change or update of the Prize is not permitted. Prizes are provided solely by Magical Cruise Company, Limited (Disney Cruise Line), and remain subject to the terms and conditions set out under the "Disney Cruise Line ("DCL") Prize Description" section below.
- 3. The Prize will only be transferred to the name of the Prize Winner as confirmed by Jewel Changi Airport. Jewel Changi Airport and the merchant are both not obliged to transfer the Prize in the name of any other person. The Prize is strictly non-transferable and non-assignable. The Prize is also not exchangeable for cash, credit or kind, in full or in part, and is not replaced if lost, damaged or stolen. No refund or exchange of the Prize is allowed.
- 4. Jewel Changi Airport may substitute the Prize with any item of equivalent or similar value, without prior notice or reason or being liable to any person.
- 5. Prior to claiming the Prize, the Prize Winner shall fulfill all requirements in relation to the booking of the Prize, including but not limited to:
  - Paying an administrative fee of S\$60 excluding GST to directly UOB Travel Planners, the prevailing goods and services tax ("GST") applicable on the retail cost of the Prize, Shore excursions, Travel Insurance, onboard expenses and any other add-on options.
     The Prize Winner shall be solely responsible to pay for the requirements and such add on options.
- 6. The Prizes are supplied by third party merchants and Jewel Changi Airport and UOB is not an agent of the merchant and/or supplier of the Prizes. Accordingly, Jewel Changi Airport and UOB make no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Prizes and assumes no liability or responsibility for the acts or omissions of the merchants or any non-performance or defects in the Prizes. Any dispute regarding the Prizes is to be resolved directly with the merchant and/or supplier of the Prizes. Jewel Changi Airport and UOB shall not be required to assist or act on your behalf in communicating with the merchant and/or supplier of the Prizes. For the purposes of this clause, "Prizes" includes any products and/or services provided by third party merchants in connection with the use and/or redemption of the Prizes.
- 7. Jewel Changi Airport reserves the right to vary any of these terms and conditions from time to time without giving any reason or prior notice or being liable to any person. Jewel Changi Airport's decisions on all matters shall be at its discretion and shall be final, conclusive and binding. Jewel Changi Airport shall not be obliged to give any reason or prior notice or enter into any correspondence with any persons on any matter in connection with the awarding or collection of the Prize and no appeal, correspondence or claims will be entertained.

- 8. These Terms and Conditions shall be read in conjunction with the prevailing terms and conditions governing the Lucky Draw Promotion, and/or the collection of the Prize (collectively the "Standard Terms"). In the event of any inconsistency between (i) these Terms and Conditions and the Standard Terms, these Terms and Conditions shall prevail to the extent of such inconsistency; and (ii) these Terms and Conditions and any advertising, promotional, publicity, brochure, marketing or other materials relating to or in connection with the Lucky Draw Promotion, and/or the collection of the Prize, these Terms and Conditions shall prevail to the extent that such discrepancy relates to the collection of the Prize.
- 9. A person who is not a party to these Terms and Conditions shall have no right under the Contract (Rights of Third Parties) Act 2001 to enforce any of these Terms and Conditions.
- 10. The Terms and Conditions shall be governed by and construed in accordance with the laws of the Singapore and you irrevocably submit to the exclusive jurisdiction of the courts of Singapore.

## Disney Cruise Line ("DCL") Prize Description

- 1. One (1) three (3)-night Disney Cruise Line vacation for the Prize Winner and one accompanying guest, to be taken onboard the Disney Adventure Cruise. The Vacation Package is subject to the conditions set forth below.
- 2. The port of departure for the Prize shall be Singapore.
- 3. The Prize consists of ("Vacation Package"):
  - One (1) stateroom aboard the Disney Adventure (location/category at the sole discretion of DCL);
  - o All meals onboard the Disney Adventure (excluding specialty and fine dining);
  - Pre-paid onboard gratuities for the stateroom host/hostess, dining room server, assistant server and head server:
  - o Taxes, Fees, and Port Expenses (as defined on the Disney Cruise Line website)
- 4. All costs and expenses not expressly stated in the Vacation Package description above are excluded and solely the responsibility of winner or guest, including but not limited to:
  - Shore excursions
  - o Travel Insurance
  - o Laundry service
  - Spa treatments
  - Alcoholic and specialty non-alcoholic beverages (including specialty coffee)
  - Individually charged snacks and treats (including but not limited to movie popcorn, packaged candy, ice cream, gelato, pastries, and bar snacks)
  - Local and long distance telephone calls
  - Ship to shore communications including internet
  - o Merchandise and souvenirs
  - o Tips and gratuities not specifically set forth above
- 5. The approximate retail value ("ARV") for each Vacation Package is US\$2,500, which includes Taxes, Fees, and Port Expenses (as defined on the Disney Cruise Line website). The actual value of the Vacation Package may vary depending on point of departure and fluctuations of rates and airfares (if applicable). If the actual value of the Vacation Package is less than stated ARV, the difference will not be awarded.
- 6. The Vacation Package must be booked at least forty-five (45) days prior to the sail date May 18, 2026 and must occur from January 5, 2026 to April 2, 2026. If travel is not completed by May 18, 2026 the prize will be forfeited without compensation of any kind. No changes will be

made to travel details once any element(s) of the travel arrangements have been booked except in DCL's sole discretion. Block-out dates may apply. Vacation dates and accommodations are subject to availability; certain restrictions and block-out dates may apply. DCL reserves the right to change the allowable travel dates, cruise ship or any other component of the Vacation Package, for any reason and in its sole discretion. No substitution of Vacation Package or any elements thereof is allowed, except at DCL's sole discretion. Ports of call, offerings and experiences onboard are subject to change, availability and cancellation without notice.

- 7. Vacation Package components may not be sold, traded, transferred, or refunded. Vacation Package is not redeemable for cash. Vacation Package is non-commissionable.
- 8. Vacation Package is for the winner and up to one (1) guest of the winner's choosing. Once selected by the winner, guest cannot be changed without the express consent of DCL, which may be withheld for any reason. If the winner chooses to bring less than the allotted number of guest, the Vacation Package will be awarded in increments suitable for the actual number of participants with no substitute Vacation Package or compensation provided to the winner.
- 9. Actual value of the prize awarded depends on a number of factors, including booking and travel dates and the number of travelers, and therefore may be lower or higher than the estimated value at the time it is fulfilled. If the actual value of the prize is less than the stated estimated value, the difference will not be awarded. The winner will not receive compensation for any element(s) of the Vacation Package that any participant(s) is unable to use for any reason, and such unused portion(s) of the Vacation Package will be forfeited.
- 10. No refund or compensation will be made in the event of the cancellation or delay of any flight or cruise (as applicable). DCL is not liable, including for any costs or expenses, if any component of the Vacation Package is delayed, postponed or cancelled for any reason and winner will not be reimbursed, and no substitution will be provided except as in DCL's sole discretion.
- 11. All travelers are responsible for providing proper citizenship documentation to travel which may include passports, valid alien registration card and/or necessary visas. Those without proper citizenship documentation will be denied boarding.
- 12. All travelers will be required to execute a liability/publicity release and waiver form prior to booking of any travel. Travelers will also be required to sign the Disney Cruise Line cruise contract before embarkation (the "Cruise Contract"). The Cruise Contract is available at https://disneycruise.disney.go.com/contracts-terms-safety/cruise-contract/singapore/. Failure to return the executed release form or to accept and sign the Cruise Contract within the specified time periods will result in forfeiture of the Vacation Package. Prize winner acknowledges that he/she is solely responsible for any actions, claims or liabilities of their travel party, related to any use or misuse of the Vacation Package or any related activity or travel.
- 13. Health and safety measures and operational guidelines, ports of call and offerings may change at any time without notice. Certain onboard venues, experiences and other offerings may be modified or unavailable, will have limited capacity and will be subject to limited availability, advance reservations or even closure.
- 14. In the event any traveler engages in behavior that, as determined by DCL in its sole discretion, is obnoxious or threatening, illegal, is intended to annoy, abuse, threaten or harass any other person, or is contrary to DCL's health and safety protocols, rules or policies in effect at the time of the Vacation Package, DCL reserves the right to terminate the Vacation Package or other applicable experience early, in whole or in part, and send the winner and/or guest home with

- no further compensation. The winner acknowledges and agrees to be solely responsible for any actions, claims or liabilities of any member of the group.
- 15. DCL, its parent, related, affiliated, and subsidiary companies and their respective officers, directors agents, employees and assigns shall be released and discharged from any and all legal claims, losses, injuries, demands, damages, actions, and/or causes of actions that arise out of and/or in any way related to the prize, the receipt, use and/or enjoyment of the Prize and/or the promotion.
- 16. Minors under the age of eighteen (18) not traveling with a parent or legal guardian must be accompanied by an adult over the age of twenty-one (21) in the same stateroom. The parent or guardian of any minor not traveling with a parent or guardian must appoint an adult to have custody and control over their minor and to contract on their behalf in connection with the Vacation Package. An appointment form will be included in the document package and must be signed by parent or legal guardian prior to embarkation at the Disney Cruise Line terminal in Singapore.
- 17. Vacation Package is awarded "as is" with no warranty or guarantee, expressed or implied, being provided by DCL.
- 18. All applicable income taxes and all other costs associated with Prize acceptance and use are the sole responsibility of the Prize Winner.