## Jewel Changi Airport's "Blossoms of Prosperity at Jewel" Promotion (the "Promotion")

## **Terms and Conditions**

## (1) CapitaStar Exclusive

- 1. Promotion is valid from 15 January 25 February 2024, unless otherwise stated.
- 2. Accumulated spending must be made within the promotion period from 15 January 25 February 2024.
- 3. Promotion is limited to one redemption per CapitaStar member, regardless of the amount spent, while stocks last and on a first-come-first-served basis.
- 4. To qualify, CapitaStar members must accumulate a nett spend of \$1,600 at Jewel Changi Airport only, clocked to their CapitaStar app.
- 5. Mahjong set e-Voucher will be issued to member's account when accumulated spend is met.
- 6. The issuance of the Mahjong set e-Voucher does not guarantee the redemption of the Mahjong set.
- 7. To redeem, present the e-Voucher on the CapitaStar app at Level 1 Jewel Concierge, from 10am to 10pm, daily. Last redemption is at 9:30pm. Limited quantity available for redemption.
- 8. All transactions must be clocked to the member's account that will be used for the assessment of the minimum spend eligibility.
- 9. All transactions should be recorded in the CapitaStar app on the same-day of purchase.
- 10. CapitaStar members will be responsible for tracking their minimum spend via their CapitaStar app.
- 11. Tracking of the spending will be in accordance with the terms and conditions by CapitaStar programme.
- 12. Purchases are strictly for participating Retail & F&B outlets of Double Rewards programme in Jewel Changi Airport only.
- 13. Verification of the accumulated spend using physical receipts is not allowed and screenshots of eVouchers will not be accepted.
- 14. Promotion is not valid for receipts from:
  - i. Apple
  - ii. Changi Experience Studio
  - iii. Changi Lounge
  - iv. Gift by Changi
  - v. YOTELAIR Singapore Changi Airport
  - vi. Servicing charges from Dyson Demo Store Service Centre
  - vii. Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher,Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - viii. iTunes Gift Card
  - ix. Online purchases, including website or app ticket purchases for Jewel Attractions
  - x. Tobacco products
  - xi. Banks / ATMs / Money Changers / Financial Services
  - xii. SISTIC / AXS / SAM payments
  - xiii. Cash Card / Stored Value Cards Top-Up transactions
  - xiv. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
  - xv. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
  - xvi. Car rental/polishing services, airport shuttle and transportation counters
  - xvii. K-Cuts
  - xviii. Fun Claw
  - xix. Moo Character Town

Updated as of 12 January 2024

- xx. Health screening and screening packages from Minmed Wellness Collective
- xxi. Packages from Natureland Spa. Premium
- 15. All items redeemed are strictly non-refundable and non-exchangeable.
- 16. This promotion is in no way, meant to encourage gambling and the mahjong sets are solely intended for entertainment purposes only.
- 17. Jewel Changi Airport reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.

## (2) General Terms and Conditions

- 1) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- 2) All other prevailing mall promotions do not apply for this Promotion.
- 3) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- 4) Safety and health advisory regulations apply.
- 5) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: (https://www.jewelchangiairport.com/en/privacypolicy.html)
- 6) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 7) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- 8) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at <u>contact.us@jewelchangiairport.com</u>.
- 9) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- 10) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- 11) The management reserves the right to:
  - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
  - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

- 12) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- 13) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- 14) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.