

TERMS & CONDITIONS FOR *THE JEWEL ADVENTURE*

1. ACCEPTANCE OF THE TERMS AND CONDITIONS

- 1.1. By participating in *The Jewel Adventure* contest held in Jewel Changi Airport (“**Contest**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to be bound by these terms and conditions set out herein, including any other requirements set out in any Contest-related promotional materials, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”). This Contest is organised by Jewel Changi Airport Trustee Pte. Ltd. and Jewel Changi Airport Devt Pte. Ltd. (collectively, “**Jewel**”) and/or its authorised vendors or agents (collectively the “**Organisers**”).
- 1.2. As a condition of entry into the Contest, each Participant affirms and represents that he/she is either above 18 years of age and agrees to be bound in all respects by these Terms and Conditions, or if he/she is below the age of 18, he/she has sought and obtained consent from his/her parents or legal guardian for the entry into the Contest and to be bound in all respects by these Terms and Conditions. If required by the Organisers, Participants shall submit proof of parental or legal guardian consent for their participation in the Contest.

2. CONTEST DURATION

- 2.1. The Contest shall commence on 1 October 2021 and conclude on 31 October 2021 (the period known as the “**Contest Period**”). All date and times stated in these Terms and Conditions refers to Singapore date and time.

3. CONTEST ELIGIBILITY

- 3.1. The Contest is open to all-natural persons, other than the directors and employees (and the immediate family members of such directors or employees) of the Organisers of the Contest, and such other persons involved in organising, promoting and/or conducting the Contest (each a “**Participant**”). For the purpose of this Clause, ‘**immediate family members**’ shall include spouses, children, parents, parents-in-law and siblings.

4. CONTEST MECHANICS AND CONDITIONS

- 4.1. To participate, Participants must:
 - (i) Have signed up as a member of the Changi Rewards and CapitaStar programmes;
 - (ii) Collect one (1) The Jewel Adventure card from Level 1 concierge counter at Jewel Changi Airport. Each Participant is only entitled to one (1) The Jewel Adventure Card;
 - (iii) Follow the instructions in The Jewel Adventure Card to complete the specified number of activities so as to form a line of completed activity boxes (either vertically, horizontally or diagonally); and
 - (iv) Validate each line of completed activity boxes (which can be either vertically, horizontally or diagonally) with the Experience Concierge staff at Level 1 concierge counter in Jewel Changi Airport.
- 4.2. If the activity box requires a qualifying spend, Participants must also submit a valid single receipt in order to complete the activity box. The receipt’s date must be within the Contest Period and the receipt can be used to complete up to 2 activity boxes only. For illustrative purposes, a S\$30 qualifying spend at a participating retail outlet in Jewel Changi Airport will enable a Participant to complete “*Spend a min. \$30 at any F&B!*” activity box and “*Spend a min. \$30 at any stores at B2!*” activity box if the receipt was for a F&B purchase at B2 of Jewel Changi Airport.

The following receipts are not valid for The Jewel Adventure contest:

- Voucher purchases (i.e. tenant vouchers, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
- Tobacco products
- Banks / ATMs / Money Changers / Financial Services
- SISTIC / AXS/ SAM payments
- Cash Card / Stored Value Cards Top-Up transactions
- Car rental services, airport shuttle and transportation counters

Regular Prize

- 4.3. Each Participant must complete and validate two (2) lines of activities in order to redeem the Regular Prize.

Regular Prize:	S\$10 Jewel gift voucher and a S\$5 Jewel retail voucher
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- 4.4. There shall be a limit of twenty (20) redemptions of Regular Prizes per day. The Regular Prize is to be redeemed at Level 1 concierge counter, Jewel Changi Airport, during operating hours. Throughout the Contest Period, each Participant shall only be entitled to redeem one (1) Regular Prize only. The Experience Concierge staff at level 1 concierge counter in Jewel Changi Airport will record the Participant's particulars before issuing the Regular Prize.

Special Prize and Consolation Prize

- 4.5. To be eligible to stand a chance to win the Special Prize or Consolation Prize (as described in the table below), Participants must complete and validate all the activity boxes in The Jewel Adventure Card. In addition, the Participant must answer the question “*What would your perfect day in Jewel look like?*”, in no more than 50 words, on The Jewel Adventure Card. A completed The Jewel Adventure Card must be submitted to the Experience Concierge staff at level 1 concierge counter in Jewel Changi Airport in order to qualify for the Special Prize and Consolation Prize selection. The Participants shall be permitted to use the same The Jewel Adventure Card to complete all activity boxes, notwithstanding that a Regular Prize has been redeemed. The Organisers will choose the most creative answer submitted in order to decide the winner(s) for the Special Prize and the Consolation Prize. Selection will take place at a time and date to be decided by the Organisers after the Contest Period.

One (1) Special Prize:	1 x 2D1N stay at YotelAir, Jewel Changi Airport (Voucher to be redeemed by the winner with YotelAir, Jewel Changi Airport directly); and 2 Adults & 2 Child annual pass to Jewel Changi Airport Attractions (excl. Changi Experience Studio)
Four (4) Consolation Prizes:	2 Adults & 2 Child annual pass to Jewel Changi Airport Attractions (excl. Changi Experience Studio)

- 4.6. The Organisers reserve the right to amend or substitute the Regular Prize, Consolation Prize and/or Special Prize at any time without prior notice to the Participants and the Organisers assumes no liability or responsibility whatsoever in respect of any defect, deficiency or variation of the prizes or any part thereof) or the nature/consumption of the prizes (or any part thereof) and will not entertain any direct or indirect correspondence with anyone in this regard.
- 4.7. The Organisers reserve the right to disqualify any Participant from the Contest at its sole discretion, including for reasons of non-compliance with these Terms and Conditions or applicable laws and regulations, and/or if a Participant's behaviour is fraudulent, misleading, deceptive, or potentially damaging to the goodwill or reputation of Jewel Changi Airport.

- 4.8. The Organisers' decision on all matters relating to the Contest (including the selection of winners) is final, conclusive, and binding on all Participants. No appeal will be entertained for any reason whatsoever.
- 4.9. Winners for the Special Prize and Consolation Prize will be notified via the email provided on their submitted The Jewel Adventure card ("**Notification**"). If for whatever reason a winner is uncontactable or does not respond to the Notification within **seven (7)** calendar days from the date of the Notification, the Organisers reserve the right to select another replacement winner. In such an event, the unresponsive winner shall not be entitled to any payment or compensation in any form from the Organisers.
- 4.10. Notwithstanding the fact that a winner has been selected, the Organisers reserve the right to disqualify the winner subsequently if the Organisers discover that the winner had not complied with these Terms and Conditions. The Organiser shall be entitled to restitution from the disqualified winner for the awarded prizes.
- 4.11. To the fullest extent permitted by law, the Organisers shall not be liable for any loss, damage, injury or disappointment (including without limitation, indirect or consequential loss) suffered by any Participant entering the Contest or as a result of or arising from despatching, claiming or accepting the Prize or from disqualification from the Contest.

5. PERSONAL DATA AND PRIVACY

- 5.1. Participation in the Contest will require the collection, use, processing and disclosure of your personal data (such as full name mobile number and email). By participating in the Contest, Participants are deemed to have consented to the Organiser's collection, use and disclosure of their personal data (to the Organiser's subsidiaries, affiliates, service providers, agents and vendors where required) for the purposes of conducting and administering the Contest; providing and facilitating the award and redemption of prizes; matching of personal data collected via the Contest with other data that the Organisers have in its database so as to optimise operations and improve the services offered (such as providing relevant and personalised content) via the contact information provided; statistical analysis; improving the products and services offered (including the Contest and future contests) and for the Organisers to fulfil its obligations under these Terms & Conditions (collectively the "**Relevant Purposes**"), in accordance with the Personal Data Protection Act 2012, all applicable privacy laws and Jewel Changi Airport's Privacy Policy, which is available at: <https://www.jewelchangiairport.com/en/privacypolicy.html>.
- 5.2. Participants represent and warrant that their personal data disclosed to the Organisers is complete and accurate. The Organisers shall not be held liable and shall be fully indemnified by the Participants for any incorrect or inaccurate personal data provided. Where Participants have provided the personal data of a third party, that Participant shall be deemed to have obtained the consent from such third party and shall be deemed to have full authority to disclose such third party's personal data to the Organisers. Such Participant shall indemnify the Organisers for any unauthorised disclosure of personal data of such third parties.
- 5.3. Participants consent to the Organisers communicating to information about the Contest, transactional and service announcements (e.g. prizes validity, e-vouchers/e-discounts usage expiry reminders and successful redemption notifications) and/or amendments to these Terms and Conditions (the "**Contest Updates**") via the contact information provided to the Organisers.
- 5.4. Where applicable, if a Participant opted for additional marketing and promotional content, such Participant also consent to receiving electronic direct mailers (eDMs) and marketing promotional material (such as information, news, offers and promotions about exclusive deals, offers and events) regarding Jewel Changi Airport and Changi Airport (collectively the "**Additional Offers**"), via the contact information provided to Organisers. Participants may at any time, unsubscribe from the Additional Offers by updating their subscription preferences by clicking on "unsubscribe" located at the bottom of the Additional Offers communication or by writing to the Organisers at contact.us@jewelchangiairport.com.

- 5.5. To promote and advertise the Contest, the Organisers reserve the right to engage authorised photographers and videographers to take photographs and/or video recordings. By Participating in the Contest, Participants consent to being photographed and recorded by authorised photographers and videographers and consent to the Organisers' use of such images, films or recordings for creating marketing and publicity materials for public transmission.

6. AMENDMENTS TO AND CANCELLATION OF CONTEST

- 6.1. The Organisers reserve the right to, without any liability to Participants, amend, modify, cancel, terminate or suspend the Contest, these Terms and Conditions and any specific rules applicable to the Contest, in whole or in part, at its sole discretion and at any time without notice to any Participant, or if the Organisers believe the Contest is not capable of being conducted smoothly arising from, where applicable, computer virus, bug, tampering, unauthorised intervention, fraud, technical or system failure or disruption, force majeure or any other causes or circumstances beyond the reasonable control of the Organisers that could corrupt or affect the administration, security, impartiality or normal course of the Contest. In the event of amendment to or cancellation of the Contest, the Organisers may (but shall not be obliged to), at its sole discretion, post a notice via the Jewel Changi Airport's Instagram page, Facebook Page and/or any other communication channels. Participants shall not be entitled to any damages or compensation whatsoever or howsoever arising as a result of such amendment or cancellation of the Contest and these Terms and Conditions.

7. LIABILITY AND INDEMNITY

- 7.1. All Participants of the Contest shall assume all risks in respect of loss, injury, damage or liability which may arise as a result of or in connection with the Participant's participation in the Contest or his/ her submission of any entry or work in relation to the Contest.
- 7.2. To the fullest extent permitted by law, the Organisers shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect/consequential loss, injury damage, liability, cost and expense which the Participant may sustain or incur as a result of his/her participation in the Contest.
- 7.3. The Participant (including his or her heirs, parents, legal guardians, executor and/or administrators) shall defend and hold the Organisers, its officers, employees, vendors and agents harmless from and against all liabilities, damages, losses, costs (including legal costs on a full indemnity basis and/ or reasonable solicitor's fees) and expenses of any nature arising from any claims, demands, actions, proceedings, recoveries, judgment or execution which the Organisers, its officers, employees, vendors or agents, may suffer or incur by, from or in connection with the Participant's participation in the Contest.

8. GENERAL

- 8.1. In the event of any inconsistency between these Terms and Conditions with any other form of promotional materials relating to the Contest, these Terms and Conditions shall prevail.
- 8.2. The Contest and these Terms and Conditions are governed by the laws of the Republic of Singapore and all Participants agree to irrevocably submit themselves to the exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection therewith.
- 8.3. These Terms and Conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).

9. CONTACT US

- 9.1. Should you have any questions about the Contest, you may reach us at contact.us@jewelchangiairport.com. Please state "**The Jewel Adventure**" in the subject field

of your correspondence. Alternatively, you may call our Jewel Guest Contact Centre at: +65 6956 9898 (10am - 10pm).

(Version Dated 31 August 2021)