

TERMS AND CONDITIONS FOR ATTRACTIONS TICKETING AND ENTRY

Save as otherwise provided herein, these T&Cs (as defined below) apply to all Tickets (as defined below) for entry, use and enjoyment of the Jewel Attractions (as defined below) and the CES (as defined below), respectively, located in Jewel Changi Airport.

By purchasing the Tickets, the Ticket Purchaser (as defined below) is deemed to have read, accepted and agreed to be bound by these T&Cs. If the Ticket Purchaser bought the Tickets on behalf of others, it is the Ticket Purchaser's responsibility to draw each of the Ticket Users' attention to these T&Cs, which may be found at www.jewelchangiairport.com/en/attractions_terms (the "T&Cs Website") or the other Authorised Points of Sale (as defined below) and ensure that each of the Ticket Users has read and understood the T&Cs. By utilising the Tickets, such Ticket User is deemed to have read, accepted and agreed to be bound by these T&Cs.

By purchasing and/or utilising the Tickets, the Ticket Holder is deemed to be at least 18 years old and have legal capacity to enter into and form binding contracts under applicable law. If a Ticket Holder is below 18 years old, he must, and will be deemed to have in any event, obtained consent from his parent(s) or legal guardian(s), their acceptance of these T&Cs and their agreement to take responsibility for his acts and omissions in connection with his use of the Tickets for entry into the Jewel Attractions and/or CES, as the case may be.

1. DEFINITION AND INTERPRETATION

1.1. In these T&Cs, the following words and phrases shall have the meanings hereby assigned to them, except where the context otherwise requires:

- "Attractions" : mean Jewel Attractions and CES collectively;
- "Attraction Staff" : means the staff/employees manning the Attractions;
- "Authorised Points of Sale" : has the meaning ascribed to it in Clause 2.1;
- "CAG" : means Changi Airport Group (Singapore) Pte. Ltd.;
- "CES" : means the Changi Experience Studio ticketed Attraction owned by CAG in Jewel Changi Airport;
- "Closed Attraction" : has the meaning ascribed to it in Clause 5.1;

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| “Management” | : means Jewel or CAG, who has decision making authority regarding the Jewel Attractions and CES respectively; |
| “Organisers” | : means collectively, Jewel, CAG, their directors, employees, agents and all other persons acting in any capacity on their behalf in respect of the Attractions; |
| “T&Cs” | : means these terms and conditions, as amended, supplemental or modified from time to time; |
| “Tickets” | : means all tickets (physical or electronic), vouchers, RFID tag, memberships, packages or such other item or instrument as decided by Jewel or CAG, as the case may be, from time to time which grants the Ticket Holder access to the Attractions; |
| “Ticket Holders” | : mean the Ticket Purchaser and the Ticket User collectively, and “Ticket Holder” shall be construed accordingly; |
| “Ticket Purchaser” | : means the person who purchases the Tickets, regardless whether the purchase of the Tickets was for himself or for the Ticket Users; |
| “Ticket User” | : means a person using/utilising the Tickets, but who did not personally purchase the Tickets; |
| “Jewel” | : means Jewel Changi Airport Trustee Pte. Ltd.; |
| “Jewel Attractions” | : means the Jewel-owned attractions in Jewel Changi Airport which comprises the Manulife Sky Nets – Bouncing, Manulife Sky Nets – Walking, Hedge Maze, Mirror Maze, Canopy Park (which includes the Discovery Slides, the Foggy Bowls and the Topiary Walk and Petal Garden), and the Canopy Bridge; |

- 1.2. The headings in these T&Cs are for convenience only and shall not affect the interpretation of these T&Cs.
- 1.3. The use of ‘We’, ‘Our’ and ‘Us’ herein refers to Jewel and CAG collectively.
- 1.4. In these T&Cs unless the context otherwise requires the following rules of interpretation apply:

- (a) words importing the singular shall include the plural and vice versa and words importing a specific gender shall include all other genders (male, female or neutral); and
- (b) words importing a person shall include a firm, partnership, entity, organisation, association, trust, company or corporation and vice versa.

2. TICKETING

- 2.1. Tickets are subject to availability and may be purchased on the official website of Jewel, Jewel phone application (App), self-help kiosks and customer service counters located in and around Jewel Changi Airport (including the manned ticketing counters and self-help kiosk at CES), through 3rd party ticketing agents or such other authorised points of sale as may be determined by the Management from time to time (collectively the “**Authorised Points of Sale**”). Ticket prices are inclusive of GST.
- 2.2. Ticket admission prices includes, access to and use and enjoyment of the designated Attractions as printed on the Ticket only, and excludes food and beverages, merchandise, or photos or video entitlements unless otherwise explicitly stated on the Ticket.
- 2.3. If a time period is stipulated for the collection of the Tickets, such Tickets must be collected within the stipulated time period and no refund or compensation will be made for any uncollected Tickets.
- 2.4. Once the Tickets have been issued, they are non-exchangeable and non-refundable (save as otherwise provided for in Clause 5 below).
- 2.5. Tickets are only valid for the time period as printed on the Ticket. The Management shall not entertain any exchange or refund application should a Ticket Holder fail to utilise the Ticket within the stated time period on the Ticket.
- 2.6. The Ticket Holder must keep their Tickets safe and in good condition as no replacement or refund will be made for lost, stolen, defaced, illegible, damaged or tempered Tickets. Tickets which are altered, tempered, damaged, defaced or illegible will be denied entry to the Attractions.
- 2.7. Tickets are not for resale (whether at a premium or otherwise), unless authorised in writing by the Management. The Management reserves the right to invalidate any Tickets in connection with any fraudulent/unauthorised resale transaction and deny entry of any such Ticket Holder to the Attractions, as the case may be, without refund or compensation.
- 2.8. Tickets shall not be used for advertising or other commercial purposes (including competition prizes, or trade incentives, lotteries, sweepstakes or draws, whether for commercial or charitable purposes) without the prior written consent of Jewel and/or CAG, as the case may be, who may withhold such consent at their sole and absolute discretion.

- 2.9. Jewel and/or CAG, as the case may be, may anytime at its sole discretion change the prices of the Tickets, and no claims or refund shall be entertained due to any changes in the Ticket prices. To be eligible for certain discounts (such as student and/or senior citizen discounts), proof thereof shall be furnished at the Authorised Points of Sale. Any promotion, discount or offer may not be used in conjunction with any other promotion, discount or offer.
- 2.10. Tickets presented for redemption will be honoured only if it is original, presented at the designated Attraction as printed on the Ticket during that Attraction's operating hours and within the time period for redemption.
- 2.11. Save as otherwise provided for on the Ticket, each Ticket is for a one (1) time use only and admits only one (1) person (age 3 and above for the Jewel Attractions, and age 5 and above for CES) into the stated Attraction (excluding restricted areas/Staff-only Areas) as printed on the Ticket. The Management may, at its sole discretion, allow infant-in-arms and/or children below the stipulated minimum age to enter the Attractions without a Ticket.

3. CONDITION OF ENTRY AND PARTICIPATION AT THE ATTRACTIONS

- 3.1. Admission to the Attractions are only during the Attractions' operating hours (as set out in Clause 6 below) and such operating hours are subject to change. Please refer to our [website](#) for further details. Admission to the Attractions is subject to capacity restrictions/limitations of the relevant Attraction.
- 3.2. The Ticket Holder acknowledges and accepts that there are inherent risks and dangers associated with the Ticket Holder's participation at the Attractions and that participation at the Attractions is at the Ticket Holders' own risk. Ticket Holders agree, acknowledge and accept the risks, the limitation of liabilities and the indemnities as set out in Clause 4.
- 3.3. Ticket Holders agree, acknowledge and accept our privacy terms and our Privacy Policy as set out in Clause 6.
- 3.4. Proper attire must be worn at all times. Please refer to the specific conditions of entry in Appendix 1 for the prescribed attire (if any).
- 3.5. Ticket Holders agree to comply with all posted instructions at the various Attractions (such as but not limited to, the safety instructions and the conditions of entry), the instructions of our Attraction Staff. For the safety of all our guests, our Attraction Staff may search any Ticket Holder and inspect personal and/or hand carry baggage and may refuse bags or other items brought into the Attractions.
- 3.6. Smoking, littering and food and beverages are strictly prohibited at the Attractions.
- 3.7. Ticket Holders shall not be allowed to enter or participate in any of the Attractions while under the influence of drugs or alcohol.

- 3.8. If a Ticket Holder is pregnant/expecting, has a pre-existing medical condition or is feeling unwell, that Ticket Holder should not participate at the Attractions and that Ticket Holder's decision to carry on otherwise will be at his own risk and liability.
- 3.9. The operation of the Attractions is subject to maintenance activity and capacity of each of the Attractions. The Management reserves the right to limit the entry into a particular Attraction or close the Attraction entirely with immediate effect without notice or reason provided.
- 3.10. The Management reserves the right to, from time to time, close any of the Attraction to the public so as to facilitate its private events and functions.
- 3.11. The Management reserves the right to refuse entry or to remove Ticket Holders from the Attractions for vandalising property, offensive or unruly behaviour, jumping queue lines, fighting, failure to adhere to the posted instructions located at the Attractions, failure to follow the instructions or the direction of our Attraction Staff, failure to adequately supervise other Ticket Holders who are under their care, failure to comply with these T&Cs, and for all other behaviour which the Management in its sole discretion considers inappropriate and which constitute a source of danger nuisance or annoyance to himself or to any other persons. The Management shall not be obliged to refund the cost of any Ticket to such persons who have been refused admission or were asked to leave the Attractions.
- 3.12. Any person between 3 to 12 years of age for the Jewel Attractions and between 5 to 12 years of age for CES requires a Ticket for entry into the relevant Attraction and must be accompanied and supervised at all times by his parents/guardians who themselves must also hold a Ticket for admission.
- 3.13. The specific conditions for entry to the relevant Attractions as appended in Appendix 1 to these T&Cs (in addition to those listed above, on the signage displayed at each Attraction (if any) and on the Jewel corporate website) shall apply. In the event of any conflict/inconsistencies between these T&Cs and the specific conditions of entry in Appendix 1, the specific conditions of entry in Appendix 1 shall prevail.

4. ACCEPTANCE OF RISK, LIMITATION OF LIABILITY AND INDEMNITIES

- 4.1. In consideration of being permitted to enter, engage, participate, play, use and/or otherwise interact with the Attractions, the Ticket Holder acknowledges and understands that there are inherent risks and hazards arising from his and/or his child's/wards' participation and use of the Attractions which may result in property damage, bodily injury, permanent disability and/or even death. The Ticket Holder acknowledges that while the Organisers have taken adequate steps to minimise these risks and hazards, he accepts that these risks and hazards may not have been eliminated and he (and where applicable, on behalf of his child/ward) agrees to participate and use the Attractions at his own risk and he (and where applicable, on behalf of his child/ward) expressly assumes and accepts all risks and hazards in relation thereto.
- 4.2. To the fullest extent permitted by law, the Ticket Holder (and where applicable, on behalf of his child/ward) hereby:

- (a) waives the right to any and all claims, suits or demands, and releases and discharges the Organisers from any and all liability (howsoever caused) in contract, tort (including negligence) or otherwise, for any (i) direct loss, (ii) indirect or consequential loss, (iii) damage, (iv) cost and expense or (v) loss of profits incurred or suffered by him and/or his child/ward arising directly or indirectly in connection with his and/or his child/ward's participation at the Attractions;
 - (b) agree to indemnify, defend and hold harmless the Organisers against all and any losses, claims, damages, costs, expenses (including any legal fees) suffered or incurred by the Organisers and arising directly or indirectly in connection with his and/or his child/ward's participation at the Attractions; and
 - (c) acknowledge that he (and where applicable, on behalf of his child/ward) may be liable to other individuals for their loss to property and/or bodily injury or death arising from his (or his child/ward's) irresponsible, deliberate, reckless or negligent behaviour when participating at the Attractions and he (and where applicable, on behalf of his child/ward) authorises and agrees that the Organisers may, at his own cost, expense and liability, take all reasonably necessary steps to mitigate and/or manage the loss and/or injury caused.
- 4.3. Where the Ticket Holder is responsible for a minor (whether as parent, legal guardian, custodian or otherwise), he agrees to be bound by the foregoing provisions on the minor's behalf and he undertakes full responsibility for the minor's safety and to directly supervise him/her at all times.

5. TICKETING EXCHANGE AND REFUND

- 5.1. In the event that a Ticket is presented at an Attraction for redemption and that Attraction is closed for whatever reason (such as but not limited to situations under Clause 3.9 and 3.10 or due to circumstances beyond the reasonable control of Jewel and/or CAG) or if the Management publishes a notice regarding the closure of an Attraction (the "**Closed Attraction**"), the Management may, at its sole discretion:
- (a) exchange that Ticket (for the Closed Attraction) and replace it with a Ticket for:
 - (i) the same Closed Attraction but on a different date / for the duration of a period (where it is not closed); or
 - (ii) another Attraction or Attractions (other than the Closed Attraction) that is of or at least of equal value (with no further refund on the difference in the value) of that Ticket (for the Closed Attraction); or
 - (b) refund the value of the Ticket in accordance with Clause 5.2 and 5.3, provided that all refund request shall be not more than six (6) months from the date entry to the Closed Attraction was denied.

Save as otherwise provided in the foregoing, no exchanges or refunds shall be made and all such un-refunded sums shall be dealt with at the Management's sole discretion.

- 5.2. For Ticketing exchange or refund, Ticket Holders will have to produce the original Tickets (in good condition) as well as the accompanying receipt/proof of purchase (if any). As part of our exchange/refund process, the identity of the Ticket Holder applying for an exchange or refund may be recorded by our customer service officers, and Ticket Holders applying for such Ticket exchange or refund consent to the collection of such information in accordance with our Privacy Policy. Please refer to Clause 6 for our Privacy Policy.
- 5.3. All refunds for Tickets purchased may be made at the original Authorised Point of Sale and through the original method of payment where permissible, otherwise such refunds shall be in cash.

6. PHOTOGRAPHS, RECORDINGS AND PRIVACY

- 6.1. Jewel and/or CAG collects personal data about each Ticket Holder which is necessary to manage and operate the Attractions and to help promote the Attractions. By purchasing and/or utilising the Tickets, you consent to Jewel and/or CAG collecting, using, disclosing, storing and processing the personal data of the Ticket Holder in accordance with these T&Cs and its own respective Privacy Policy. Jewel's Privacy Policy is available at <https://www.jewelchangiairport.com/content/jca/en/privacypolicy.html> and CAG's Privacy Policy is available at <http://www.changiairport.com/en/privacy-policy.html>.
- 6.2. The Management reserves the right to allow into the Attractions venues, authorised photographers and videographers for photography and/or video recordings for advertising and promotional purposes. Ticket Holders consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the Attractions and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel and/or CAG.
- 6.3. By entering into the Attractions venues, the Ticket Holder consents to Jewel and/or CAG taking photographs of him (whether group or individual photographs) within the Attractions to create a memento for his purchase.


7. MISCELLANEOUS




- 7.1. These T&Cs shall be governed by the laws of Singapore and the parties hereby agree to submit to the exclusive jurisdiction of the courts of Singapore.





- 7.2. The Management reserves the right to amend, modify or revise these T&Cs as well as any guidelines, notices, operating rules and instructions of the Jewel Attractions and/or the CES, as the case may be, at its sole discretion from time to time. The Updated T&Cs shall be posted on the T&Cs Website mentioned above and/ the Authorised Points of Sale and shall take effect on the date of such posting, superseding the earlier version of the T&Cs and governing all Tickets (whether issued or otherwise). It is the Ticket Holders responsibility to check the T&Cs Website periodically for changes to the T&Cs. If the Ticket Holder does not consent to such amendments or modifications, the Ticket Holder shall not use the Tickets for the entry into the Attractions. If, following such amendments or modifications, the Ticket Holder nevertheless uses the Tickets to enter the Attractions, the Ticket Holder shall be deemed to have irrevocably consented to such amendments or modifications and agreed to be bound by them.
- 7.3. Each of the provisions of these T&Cs are severable from the other provisions. If any such provision or part thereof is or becomes invalid, unenforceable or illegal in any respect, such provision or part thereof, shall, to that extent that such provision is invalid, be deemed not to form part of these T&Cs, but the validity, enforceability or legality of the remaining provisions shall not in any way be affected or impaired thereby.
- 7.4. In the event of conflict between the terms and conditions printed on the Tickets and these T&Cs, then these T&Cs shall prevail.
- 7.5. These T&Cs may be translated into other languages. In the event of any conflict or inconsistency between the translated version of these T&Cs and the English language version of these T&Cs, the English language version of these T&Cs shall prevail.




Updated as of 14 January 2021
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Appendix 1
Specific Terms and Conditions of each of the Attractions





| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|--|---|---|----------------------------|----------------------------|----------------------------|--|-----------------------------|---|
| Operating Hours (Hrs) | Please refer to Jewel Changi Airport’s website | | | | | | | |
| Last Admission (Hrs) | 30 minutes before attraction closes | | | | | | | 60 minutes before the attraction closes |
| Admission | Throughout operating hours | Throughout operating hours | Throughout operating hours | Throughout operating hours | Throughout operating hours | Throughout operating hours but subject to a validity period of 45 min (inclusive of a 10 min safety briefing) from time of admission | Throughout operating hours | Throughout operating hours |
| Re-entry | Yes | Yes | No | No | No | No | No | No |
|  | <p>Please observe and comply with all safety signs, and instructions issued by our staff. You may be asked to leave the attraction if you fail to comply with the below safety requirements.</p> | | | | | | | |
| | <p>To the fullest extent permitted by law, the Organisers shall not be liable in contract, tort (including negligence) or otherwise, for any (i) direct loss; (ii) indirect or consequential loss; (iii) damage; (iv) cost and expense; or (v) loss of profits, suffered by you and/or your child/ward arising from or in connection with the use of these premises or facilities.</p> | | | | | | | |
| Entry Requirements | | | | | | | | |




| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|---|---|---|---|---|-------------|------------------------------|-----------------------------|--------------------------|
|  <p>Children aged 12 and below must be accompanied and supervised by an adult at all times</p> | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  <p>Luggage and wheeled bags are not allowed, please leave your bags at Level 1 Baggage Storage</p> | - | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  <p>Wheelchairs, prams, strollers or personal</p> | Wheelchairs and personal mobility devices are not allowed (Foggy Bowls) | Yes | Personal mobility devices are not allowed | Personal mobility devices are not allowed | Yes | Yes | Yes | - |




| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|--|---|---|--|--|----------------------------------|---|---|--------------------------|
| mobility devices are not allowed | | | | | | | | |
|  <p>Minimum height requirement: 110cm / 1.1m</p> | - | Yes | - | - | - | Yes | Yes | No |
|  <p>Infants aged below 3</p> | - | Must not be handheld during participation in the Attraction | Must be strapped in baby carrier, pram or stroller | Must be strapped in baby carrier, pram or stroller | Must be strapped in baby carrier | Must not be handheld during participation in the Attraction | Must not be handheld during participation in the Attraction | - |
|  <p>Personal safety equipment must be worn</p> | - | Drop Slide Module | - | - | - | - | - | - |
|  | - | - | - | - | Yes | - | - | - |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|--|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
| Wayfinding stick must be used at all times (please collect it at the entry point and return it at the exit point) | | | | | | | | |
|  <p>Loose items and small bag must be stored in the lockers before entry</p> | - | - | - | - | - | Yes | Small bag is permitted | - |
|  <p>Flat covered shoes must be worn at all times</p> | - | - | - | - | - | Yes | Yes | - |
|  | - | - | - | - | Yes | Yes | - | - |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|---|---|---|--|--|--|------------------------------|-----------------------------|--|
| Attendance at safety briefing is required before entry | | | | | | | | |
| Safety & Health Advisory Attraction is not suitable if the following applies: | | | | | | | | |
|  If you are sensitive or allergic to flower pollen | Yes (Topiary Walk, Petal Garden) | - | - | - | - | - | - | - |
|  If you are feeling unwell | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  If you are pregnant | Not advisable (but note advisory in Clause 3.8) | Yes | Not advisable (but note advisory in Clause 3.8) | Not advisable (but note advisory in Clause 3.8) | Not advisable (but note advisory in Clause 3.8) | Yes | Yes | Not advisable (but note advisory in Clause 3.8) |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|--|---|---|--|--|--|------------------------------|-----------------------------|--------------------------|
|  If you have heart or blood pressure conditions | - | Yes | Yes | - | - | Yes | Yes | - |
|  If you have a fear of heights | - | Yes | Yes | - | - | Yes | Yes | - |
|  If you are frail, infirm or brittle bones | - | Yes | - | - | - | Yes | Yes | - |
|  | - | Yes | Infants aged below 3 must be strapped in a baby carrier, pram or stroller. | Infants aged below 3 must be strapped in a baby carrier, pram or stroller. | Infants aged below 3 must be strapped in a baby carrier. | Yes | Yes | - |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|---|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
| Parents with handheld infants aged below 3 | | | | | | | | |
|  If you have a history of neck, back, knee or ankle injuries or any other physical limitations | - | Yes | - | - | - | Yes | Yes | - |
|  If you have a fear of enclosed spaces | Yes (Foggy Bowls) | Yes | - | Yes | Yes | - | - | - |
|  If you are sensitive to fog or smoke | Yes (Foggy Bowls) | - | Yes | - | - | - | - | - |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|--|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
|  <p data-bbox="86 537 264 743">If you have a history of respiratory conditions or breathing difficulty (e.g. asthma)</p> | Yes (Foggy Bowls) | - | Yes | - | - | - | - | - |
|  <p data-bbox="86 941 264 1024">If you are sensitive to strobe lights</p> | - | - | - | - | Yes | - | - | Yes |
|  <p data-bbox="86 1222 264 1276">If you are visually impaired</p> | - | - | - | - | Yes | - | - | - |




| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|---|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
|  <p>If you are susceptible to motion sickness</p> | - | - | - | - | - | Yes | Yes | - |
| Etiquettes | | | | | | | | |
|  <p>No pets (guide dogs allowed)</p> | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  <p>No littering</p> | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  <p>No smoking</p> | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |



| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|---|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
|  No food and drinks | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  No sharp objects | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  No picnic furniture | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  No urinating in common spaces | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|--|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
|  No using of selfie sticks or tripods | - | Yes | Yes | Yes | Yes | Yes | Yes | - |
|  No foul play, running or somersaulting | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  No congregational or group activity | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  No using of drones | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |

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|---|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
|  <p>No professional photography, audio and video recordings without the prior written consent of JCAT</p> | Yes | Yes | Yes | Yes | Yes | Yes | Yes | CAG |
|  <p>No leaning against glass panels or climbing over railings</p> | - | Yes | Yes | - | - | - | - | - |
|  <p>No plucking of plants and flowers</p> | Yes | - | - | Yes | Yes | - | - | - |

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|---|---|---|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
|  <p>No throwing of items into water features</p> | Yes | - | - | - | - | - | - | - |
|  <p>No using of umbrellas</p> | - | - | Yes | - | - | - | - | - |
|  <p>No leaning against or climbing over hedges</p> | - | - | - | Yes | - | - | - | - |
|  | - | - | - | - | Yes | - | - | - |

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|---|---|---|---------------|------------|-------------|--|--|--------------------------|
| No leaning against mirror panels | | | | | | | | |
| Important Points to Note: | | | | | | | | |
|  Skirts are not recommended | - | Yes | Yes | Yes | Yes | Yes | Yes | - |
|  Heels or sandals are not recommended | Yes | Yes | Yes | Yes | Yes | Flat covered shoes must be worn at all times | Flat covered shoes must be worn at all times | - |
|  Low visibility and moisture on the floor finishes may occur | Yes (Foggy Bowls) | - | Yes | - | - | - | - | - |

| Attraction Parameters | Canopy Park (includes Foggy Bowls and Topiary Walk and Petal Garden) | Discovery Slides (Part of Canopy Park) | Canopy Bridge | Hedge Maze | Mirror Maze | Manulife Sky Nets – Bouncing | Manulife Sky Nets – Walking | Changi Experience Studio |
|-----------------------|---|--|---------------|------------|-------------|------------------------------|-----------------------------|--------------------------|
| Others |  <p>Luggage and wheeled bags are not recommended</p> |  <p>Only one guest is permitted to slide at one time. Children are not allowed to be on an adult's lap during the use of the slides</p> | - | - | - | - | - | - |