

## Terms & Conditions

These terms and conditions (“**Terms & Conditions**”) apply to the following Programmes:

(A) **Jewel Changi Airport’s “Jewel Shopper Programme”**

(B) **Jewel Changi Airport’s “Attractions Pass Programme”**

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### 1. GENERAL

1.1. In these Terms & Conditions, the following words shall have the meaning as ascribed to them:

“**Additional Shopping Offers**” mean electronic direct mailers (eDMs) and marketing promotional materials (such as information, news, offers and promotions about exclusive deals, offers and events) regarding Jewel Changi Airport and Changi Airport.

“**Annual Pass**” means the admission and privileges pass issued to holders of the 1-year “PlayatJewel” passes.

“**Attractions Pass**” means the Annual Pass and Season Pass issued under the Attractions Pass Programme.

“**Attractions Pass Programme**” means Jewel Changi Airport’s Attractions Pass membership programme, which is available to all Participants.

“**Child**” means guest from 3 to 12 years old, based on the date of birth.

“**e-card**” means electronic Attractions Pass membership card.

“**GST**” means goods and services tax, payable under the Goods and Services Tax Act (Cap 117A) of Singapore.

“**JCAT**” means Jewel Changi Airport Trustee Pte. Ltd. (Registration Number 201334181C), a company incorporated in Singapore under the Companies Act (Cap. 50) of Singapore, and in its capacity as trustee manager of Jewel Changi Airport Trust.

“**Jewel Shopper Programme**” means the marketing and promotional-related shopping and redemption campaigns held in Jewel Changi Airport.

“**Partners**” mean third-party operators, vendors and tenants who are supporting the Programmes by providing discounts, vouchers, gift redemptions or carrying out such other actions to support the Programmes.

“**Participants**” means members of the public who have signed up for a membership account on the Platform, so as to participate in the Programmes.

“**Passholders**” means Participants who have signed up for the Attractions Pass Programme and/or holders of the Attractions Pass.

“**Programmes**” means Jewel Shopper Programme and Attractions Pass Programme, collectively.

“**Platform**” means JCAT’s (or authorised vendor’s) online registration page for Participants to register for a membership account for the Programmes.

“**Season Pass**” means the admission and privileges pass issued to holders of the 6-month “PlayatJewel” passes.

“**Senior**” means guest from 65 years and older, based on the date of birth.

- 1.2. Words importing the singular shall include the plural and vice versa.
- 1.3. JCAT makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions or as to the accuracy, completeness and timeliness of any content or information contained on its official website, or on any of the Programme-related collaterals/materials. All information is accurate at time of print/publishing. JCAT shall not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Programmes.
- 1.4. JCAT reserves the sole right and discretion to amend, modify or delete any content/information on its official website or on Programme-related collaterals/materials, and to vary or amend these Terms & Conditions and/ or the campaign-specific terms and conditions at any time, without providing any prior notice. Any such changes to these Terms & Conditions or the campaign-specific terms and conditions shall be effective and binding once it has been updated on JCAT's official website.
- 1.5. In the event of any inconsistency between these Terms & Conditions, the campaign-specific terms and conditions and any other information relating to the Programmes contained on Jewel Changi Airport's official website or on digital or print media collaterals, these Terms & Conditions shall prevail.
- 1.6. These Terms & Conditions and the campaign-specific terms and conditions may be translated into another language other than English. In the event of any inconsistency between the English language version and any other translation language hereof, the English language version shall prevail.
- 1.7. All decisions made by JCAT regarding the interpretation and application of these Terms & Conditions and the campaign specific terms and conditions shall be final and conclusive in each case.
- 1.8. These Terms & Conditions and the campaign-specific terms and conditions are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B).
- 1.9. These Terms & Conditions and the campaign-specific terms and conditions shall be construed and governed in accordance with the laws of Singapore. Both JCAT and all Participants hereby submit to the exclusive jurisdiction of the Singapore Courts.

## **2. JEWEL CHANGI AIRPORT'S JEWEL SHOPPER PROGRAMME**

### **2.1. Acceptance of Terms & Conditions**

- 2.1.1. By signing up for a Jewel Shopper Programme membership on the Platform, Participants acknowledge (i) that they have read, understood and agreed to be bound by these Terms & Conditions, including all amendments, additions, replacements and modifications as may be made by JCAT from time to time; and (ii) they are, or shall be deemed to be of legal age and capacity to accept these Terms & Conditions.
- 2.1.2. Further, by participating in specific promotional and marketing campaigns under the Jewel Shopper Programme, Participants shall be deemed to have read and agreed to the terms and conditions of the specific promotional and marketing campaign. Please refer to Jewel Changi Airport's official campaign webpage for the respective campaign-specific terms and conditions.

### **2.2. Jewel Shopper Programme Mechanics**

- 2.2.1. All campaign redemptions are non-exchangeable, non-refundable and not for resale.
- 2.2.2. Minimum spend requirement (if any) in a campaign refers to the final payable amount, including applicable service charge and goods and services tax.

- 2.2.3. Unless otherwise stated, all redemptions shall be made on the date of purchase.
- 2.2.4. Participants shall abide by Jewel Changi Airport's guidelines as well as safety and health advisory regulations.
- 2.2.5. JCAT reserves the right to refuse the participation of or disqualify any person from a campaign for any reason whatsoever, including but not limited to fraudulent, deceitful, unsafe or unruly behavior; non-compliance with these Terms & Conditions, campaign-specific terms and conditions; Jewel Changi Airport's guidelines or safety and health advisory regulations.

### 2.3. Personal Data and Privacy – Jewel Shopper Programme

- 2.3.1. Participation in the Jewel Shopper Programme will require the collection, use, processing and disclosure of personal data (such as full name; birthdate; postal code; mobile number and email address). By completing the relevant data fields on the Platform and clicking on "*I have read and I agree to the Terms & Conditions*", Participants consent to JCAT's collection, use and disclosure (to JCAT's subsidiaries, affiliates, service providers, Partners and vendors where required) of their personal data for the purposes of conducting and administering the Jewel Shopper Programme; providing and facilitating vouchers, discounts and merchandise redemptions; matching of Participant's personal data collected through the Platform with other data that JCAT holds so as to optimise business operations and improve service standards; conducting statistical analysis so as to improve the products and services offered; providing relevant and personalised content to the registered mobile number or email address provided on the Platform and for JCAT to fulfil its obligations under these Terms & Conditions (collectively the "**Approved Purposes**"); in accordance with the Personal Data Protection Act 2012, all applicable privacy laws and Jewel Changi Airport's Privacy Policy, which is available at: <https://www.jewelchangiairport.com/en/privacypolicy.html>.
- 2.3.2. Participants represent and warrant that the personal data which they disclose to JCAT during the registration process on the Platform is complete and accurate. JCAT shall not be held liable and shall be fully indemnified by all Participants for any incorrect or inaccurate personal data provided. Where Participants have provided the personal data of a third party, they shall be deemed to have obtained the consent from such third party and that they have full authority to disclose such third party's personal data on the Platform. Participants shall indemnify JCAT for any unauthorised disclosure of personal data of such third parties.
- 2.3.3. Participants consent to JCAT sharing with them information about the Jewel Shopper Programme; transactional announcements and service announcements (e.g. vouchers/discounts usage expiry reminders and successful redemption notifications); amendments to these Terms & Conditions and/or campaign-specific terms and conditions; and any other information relating to various promotional and marketing campaigns under the Jewel Shopper Programme (the "**Jewel Shopper Programme Updates**") via their mobile number or email address registered on the Platform.
- 2.3.4. If Participants have opted in for additional marketing and promotional content by selecting "*I would like to be informed of Jewel's upcoming events, promotions and news via: Email/SMS*" on the Platform during the registration process, Participants hereby also consent to receiving Additional Shopping Offers via their mobile number or email address registered on the Platform. Participants may at any time, unsubscribe from the Additional Shopping Offers by updating their subscription preferences by clicking on "unsubscribe" located at the bottom of the Additional Shopping Offers communication or by writing in to us at the contact information provided below. Participants should note that they will continue to receive Jewel Shopper Programme Updates even if they have opted out of receiving the Additional Shopping Offers. In the event that Participants also wish to unsubscribe from the Jewel Shopper Programme Updates, they may do

so by similar means as described above. However, Participants should note that should they choose to do so, they would not be able to enjoy the full benefits of the promotional and marketing campaigns under the Jewel Shopper Programme.

- 2.3.5. To promote and advertise the Jewel Shopper Programme, JCAT reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Jewel Shopper Programme, Participants consent to being photographed and recorded by authorised photographers and videographers as customers participating in the promotional and marketing campaigns and consent to JCAT's use of such images, films or recordings for creating marketing and publicity materials for public transmission.

### **3. JEWEL CHANGI AIRPORT'S ATTRACTIONS PASS PROGRAMME**

#### **3.1. Acceptance of Terms & Conditions**

- 3.1.1. By signing up for the Attractions Pass Programme, Participants acknowledge that (i) they have read, understood and agreed to be bound by these Terms & Conditions, including all amendments, additions, replacements and modifications as may be made by JCAT from time to time; and (ii) that are, or shall be deemed to be of legal age and capacity to accept these Terms & Conditions.

#### **3.2. APPLICATION OF ATTRACTIONS PASSES**

- 3.2.1. The following types of Attractions Passes are available:

- (a) Annual Pass: Individual Adult, Individual Child/Senior, Family Annual Pass;
- (b) Season Pass: Individual Adult, Individual Child/Senior.

- 3.2.2. Participants may register for the Attractions Pass Programme by registering for a membership account on the Platform and paying the Attractions Pass fees.

- (a) If a Participant has an existing membership account on the Platform, he would simply need to update his membership profile with the additional requisite information before proceeding with the payment of the Attractions Pass fees.
- (b) If a Participant is registering for an Individual Child/Senior Pass on behalf of a Child/Senior, the Participant would need to provide the personal information of the Child/Senior during the application process, and agree to these Terms & Conditions on behalf of the Child/Senior.
- (c) If a Participant is intending to purchase the Family Annual Pass, he would also need to include the information of his family members (e.g. name, date of birth, nature of relationship to Participant and gender) that will be registered under the Family Annual Pass. Please note that once the Family Annual Pass is issued, change of registered family members will not be allowed throughout the Family Pass validity period.

- 3.2.3. Only natural persons are eligible to apply for the Attractions Pass. Legal persons (e.g. corporations or entities) are not eligible.

- 3.2.4. Please refer to Schedule 1 hereto, for the Attractions Pass fees.

- 3.2.5. Attractions Pass membership applications may be declined at JCAT's sole and absolute discretion, without having to provide any reason.

- 3.2.6. Once the membership application has been approved, the Attractions Pass will be issued in the form of an e-card to the email address registered on the Platform.

- 3.2.7. The Attractions Pass membership (and privileges thereunder) is valid as follows:
- (a) Annual Pass: Twelve (12) months from date e-card issuance.
  - (b) Season Pass: Six (6) months from date of e-card issuance.

### **3.3. USE OF ATTRACTIONS PASSES**

- 3.3.1. Depending on the type of Attractions Pass membership, Passholder may enjoy the privileges and benefits stated in Schedule 2. Privileges and benefits are offered at the sole and absolute discretion of JCAT and they are non-transferable and non-assignable.
- 3.3.2. Attractions Pass admissions:
- (a) Individual Adult Passes and Individual Child/Senior Passes are non-transferable and admits the Passholder only.
  - (b) Family Annual Pass is limited to a maximum of 2 Adults and 5 Child/Senior.
- 3.3.3. A valid e-card must be presented in order to be granted admission into the attractions or in order to enjoy the Attractions Pass privileges. JCAT attraction staff may request for photo identification for verification prior to admission.
- 3.3.4. Admission to the various Jewel Changi Airport attractions using the Attractions Pass is subject to blackout dates; closure of attractions due to maintenance or force majeure events; and separate ticketed events. Please refer to the Jewel Changi Airport Attractions website for more information.
- 3.3.5. The use of the Attractions Pass for admissions into Jewel Changi Airport's attractions is subject to the applicable terms and conditions of the attractions. All Passholders and users of the Attractions Pass for entry in to the attractions agree to Jewel Changi Airport's attractions terms and conditions. Please refer to [jewel.sg/terms](http://jewel.sg/terms) for the full terms & conditions of the Jewel Changi Airport's attractions.**

### **3.4. RENEWAL, SUSPENSION AND TERMINATION OF ATTRACTIONS PASS**

- 3.4.1. Passholders may renew their Attractions Pass membership once their current Attractions Pass membership has expired. The renewal procedure is similar to the application procedure as set out in Clause 3.2.
- 3.4.2. JCAT reserves the right, in its sole and absolute discretion, to immediately and without prior notice, suspend and/or terminate an Attractions Pass membership in the following situations:
- (a) Passholder verbally or physically abused any of the staff of Jewel Changi Airport or Jewel Changi Airport' tenants;
  - (b) Passholder acted fraudulently or dishonestly or breached any applicable laws while using the Attractions Pass;
  - (c) Passholder destroyed or damaged any property belonging to Jewel Changi Airport and/or Jewel Changi Airport' tenants;
  - (d) Passholder fail to comply with the Terms & Conditions; or any guidelines or rules laid out by the Jewel Changi Airport, including failing to obey the instructions of JCAT attraction staff;
  - (e) Passholder behaved in such a manner which Jewel Changi Airport determines to be inappropriate; and/or

- (f) If the event where JCAT has to comply with any lawful order given by any relevant authority or governmental body.
- 3.4.3. A Passholder may terminate his Attractions Pass membership at any time by writing in to JCAT at the contact information below. In the event that a Passholder and/or registered family member withdraws his/their consent for JCAT's collection, use and disclosure of his/their personal data (that was collected via the Platform during the membership application process), this would be deemed a termination of the Attractions Pass membership.
- 3.4.4. In event that a Passholder's account is suspended and/or terminated for any reason whatsoever, all benefits and privileges that comes with the Attractions Pass membership shall cease forthwith.
- 3.4.5. JCAT shall not be liable to the Passholders in any way whatsoever and shall not be required to make any refunds of the Attractions Pass fees, arising from the suspension and/or termination of the Attractions Pass membership pursuant to these Terms & Conditions.

### 3.5. PERSONAL DATA AND PRIVACY – ATTRACTIONS PASS PROGRAMME

- 3.5.1. Participation in the Attractions Pass Programme will require the collection, use, processing and disclosure of personal data (such as full name; gender; birthdate; postal code; mobile number; email address; nature of relationship (for registered family members)). By submitting the relevant data fields on the Platform and clicking on "*I have read and I agree to the Terms and Conditions*", Passholders consent to JCAT's collection, use and disclosure (to JCAT's subsidiaries, affiliates, service providers, Partners and vendors where required) of their (and their registered family members) personal data for the purposes of conducting and administering the Attractions Pass Programme in Jewel Changi Airport; providing the Attractions Pass membership privileges (which may include discounts, vouchers, merchandise redemption); facilitating the admission of Passholders into Jewel Changi Airport's attractions; matching of personal data collected from the Platform with other data that JCAT has in its other databases so as to optimise business operations and improve service standards; conducting statistical analysis so as to improve the products and services offered; providing relevant and personalised content to the mobile number or email address registered on the Platform and for JCAT to fulfil its obligations under these Terms & Conditions (collectively the "**Relevant Purposes**"); in accordance with the Personal Data Protection Act 2012, all applicable privacy laws and Jewel Changi Airport's Privacy Policy, which is available at: <https://www.jewelchangiairport.com/en/privacypolicy.html> .
- 3.5.2. Passholders acknowledge and agree that their (and their registered family member's) personal data may be used, processed and/or disclosed by JCAT for the following non-exhaustive instances as part of the Relevant Purposes:
  - (a) processing and confirming the Attractions Pass membership application, including contacting the Passholder in relation to the membership application;
  - (b) verifying the Passholder's identity for the purposes of validating the entry into the attractions in Jewel Changi Airport;
  - (c) responding to, handling, and processing queries, requests and feedback from Passholders in relation to the membership application or the use of the Attractions Pass;
  - (d) processing payment or credit transactions for the collection of the Attractions Pass fees during the membership registration process;

- (e) facilitating attractions access management, personalized guest experience, operational improvement, safety and security;
  - (f) complying with any applicable laws, regulations, codes of practice, guidelines, or rules, or to assist in law enforcement and investigations conducted by any governmental and/or regulatory authority, related to the membership application or the use Attractions Pass;
  - (g) transmitting to any unaffiliated third parties including third party service providers and agents, and relevant governmental and/or regulatory authorities, for the aforementioned Relevant Purposes; and
  - (h) any other incidental business purposes related to or in connection with the Relevant Purposes, or related to the membership application or the use of the Attractions Pass.
- 3.5.3. Passholders represent and warrant that their (and their registered family member's) personal data which they disclose to JCAT via the Platform is complete and accurate. JCAT shall not be held liable and shall be fully indemnified by Passholders for any incorrect or inaccurate personal data provided. Where Passholders have provided the personal data of a third party (such as their family members), Passholders represent and warrant that they have obtained the consent from such third party and shall be deemed to have full authority to disclose such third party's personal data to JCAT on the Platform. Passholders agree to indemnify JCAT for any unauthorised disclosure of personal data of such third parties.
- 3.5.4. Passholders consent to JCAT communicating to them information about the Attractions Pass Programme; transactional announcements and service announcements related to the Attractions Pass Programme, the Attractions Pass membership privileges; Jewel Changi Airport's attractions (e.g. change of opening hours and closures notifications); and amendments to these Terms & Conditions (the "**Attractions Pass Programme Updates**") via the mobile number or the email address registered on the Platform.
- 3.5.5. If Passholders have opted in for additional marketing and promotional content by selecting "*I agree to receive marketing, advertising and promotional information via: Email/SMS*" on the Platform during the registration process, Passholders hereby also consent to receiving Additional Shopping Offers via their mobile number or email address registered on the Platform. Passholders may at any time, unsubscribe from the Additional Shopping Offers by updating their subscription preferences by clicking on "unsubscribe" located at the bottom of the Additional Shopping Offers communication or by writing in to us at the contact information provided below. Passholders should note that they will continue to receive Attractions Pass Programme Updates even if they have opted out of receiving the Additional Shopping Offers. In the event that Passholders also wish to unsubscribe from the Attractions Pass Programme Updates, they may do so by similar means as described above. However, Passholders should note that should they choose to do so, they would not be able to enjoy the full benefits or privileges of the Attractions Pass Programme in Jewel Changi Airport.
- 3.5.6. To promote and advertise the Attractions Pass Programme, JCAT reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings of Passholders' (and their registered family member's) use of the Attractions Pass to enter the attractions in Jewel Changi Airport. By participating in the Attractions Pass Programme, Passholders consent (and on behalf of their registered family members) to being photographed and recorded by authorised photographers and videographers at the attraction venues in Jewel Changi Airport as customers participating in the Attractions Pass Programme and consent to JCAT's use of such images, films or recordings for creating marketing and publicity materials for public transmission.

#### 4. LIABILITY AND INDEMNITY

- 4.1.1. To the fullest extent permitted by law, JCAT shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss of profits, arising out of or in connection with the Programmes (including Participants participation in any promotional and marketing campaigns in Jewel Changi Airport and/or a Passholder's or registered family member's use of the Attractions Pass to enjoy any privilege or for admissions into the attractions in Jewel Changi Airport).
- 4.1.2. JCAT shall not be held liable or responsible for any disputes that Participants may have with our Partners or any other third parties, regarding use of vouchers, discounts, coupons or offers or for any other matter related to the promotional and marketing campaigns in Jewel Changi Airport or the use and enjoyment of the Attractions Pass privileges.
- 4.1.3. Participants agree to indemnify and hold harmless JCAT, and its directors, officers, employees, agents (including its property manager Jewel Changi Airport Devt Pte Ltd and its employees), contractors (each an "**Indemnified Party**") from and against all claims, demands, chose in action, judgments, suits, proceedings, liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties, legal costs (calculated on a full indemnity basis and including solicitor and client costs) and all other professional costs and expenses) suffered or incurred by an Indemnified Party arising out of or in connection with the Participants' breach of these Terms & Conditions; and/or participation in the Programmes.

#### 5. CONTACT US

- 5.1.1. For questions about:
- (a) the Jewel Shopper Programme and/or any promotional and marketing campaigns, Participants may reach us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com) and state "Jewel's Shopper Programme" in the subject field of the correspondence;
  - (b) the Attractions Pass Programme and/or the use of the Attractions Pass, Participants may reach us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com) and state "*Attractions Pass Programme*" in the subject field of the correspondence.
- 5.1.2. Alternatively, Participants may call our Jewel Guest Contact Centre at: +65 6956 9898 (10am - 10pm daily) for more information regarding the Programmes.

(Version dated 4 Nov 2020)



**Schedule 1**  
**Attractions Pass Fees**

	PlayatJewel	PlayatJewel with Changi Experience Studio
<b>Individual Annual Pass</b>		
Adult	\$105	\$140
Child / Senior	\$75	\$98
<b>Family Annual Pass</b>		
2 Adults + 1 Child/Senior	\$188	\$270
2 Adults + 2 Child/Senior	\$218	\$312
2 Adults + 3 Child/Senior	\$248	\$354
2 Adults + 4 Child/Senior	\$278	\$396
2 Adults + 5 Child/Senior	\$308	\$438
<b>Season Pass</b>		
Adult	\$65	\$90
Child / Senior	\$45	\$60
Notes:		
<ul style="list-style-type: none"> <li>i. The fees stated above are including GST.</li> <li>ii. Once the Attractions Pass is issued, there shall be no refund of the fees (whether pro rata or otherwise).</li> </ul>		

## Schedule 2

### SHOP & DINE BENEFITS

The following privileges are only applicable to **Season, Individual and Family Annual Passholders** only:

<b>Merchant</b>	<b>Offer</b>	<b>Terms &amp; Conditions</b>
Participating tenants in Jewel Changi Airport	Enjoy exclusive promotions at participating tenant outlets	(a) Promotion is valid till 31 March 2021, unless otherwise stated. (b) Please present your PlayatJewel membership card at participating tenant outlets to enjoy the special discounts and promotions. (c) All promotions are valid at participating tenant outlets in Jewel Changi Airport only. (d) Promotions are subject to availability and subject to respective tenant outlet's terms and conditions. (e) Please visit the respective tenant outlet for their terms and conditions. (f) JCAT reserves the right to vary the terms and conditions herein (at any time and at its sole discretion) and without prior notice. JCAT will not be held responsible for all tenants' promotions and terms and conditions.
Gift by Changi Gift Shop (Unit #04-233)	10% off Changi Exclusive items	(a) Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated. (b) Passholder is required to present their valid e-membership card to enjoy the discount. Verification may be required. (c) Promotion is only applicable for Changi Exclusive Items with a minimum S\$5 spend in a single receipt. (d) Promotion is not valid with any other discounts and promotions. (e) Promotion is non-negotiable, non-transferable or exchangeable for cash, credit, goods and/or services. (f) Merchant reserves the right to amend or add to the terms & conditions at any time without prior notice.

### REST & RELAX BENEFITS

The following privileges are only applicable to **Season, Individual and Family Annual Passholders** only:

<b>Merchant</b>	<b>Offer</b>	<b>Terms &amp; Conditions</b>
Changi Lounge	10% off Lounge Access	(a) Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated. (b) Passholder is required to present their valid e-membership card to enjoy the discount. Verification may be required. (c) Promotion is only applicable for purchase of Changi Lounge access only, and not valid for ala-carte food/drinks and meeting room bookings. (d) Promotion is not valid with any other discounts and promotions. (e) Promotion is non-negotiable, non-transferable or exchangeable for cash, credit, goods and/or services. (f) Merchant reserves the right to amend or add to the terms & conditions at any time without prior notice. (g) By entering into Changi Lounge, visitor agrees to the terms and conditions listed at <a href="http://www.changiairport.com/changilounge">www.changiairport.com/changilounge</a> (h) Merchant reserves the right to amend or add to the terms & conditions at any time without prior notice.

Merchant	Offer	Terms & Conditions
YOTELAir Singapore Changi Airport (Unit #04- 280)	20% off with minimum 02 nights stay	<ul style="list-style-type: none"> <li>(a) Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>(b) Passholder is required to present their valid e-membership card to enjoy the discount. Verification may be required.</li> <li>(c) Valid for redemption during the birthday month of the annual pass holder only.</li> <li>(d) 20% discount is applicable for Pay Later Rate with minimum 02 nights stay.</li> <li>(e) No Blackout dates applicable.</li> <li>(f) To redeem, kindly enter promo code “YOJEWELAP” during room booking on <a href="http://www.yotel.com">www.yotel.com</a>.</li> <li>(g) Major credit cards accepted for web bookings.</li> <li>(h) Promotion is not valid with any other discounts and promotions.</li> <li>(i) Cancellation policy is flexible, 24 hours prior to date of stay.</li> <li>(j) Check- in time: 3pm, check-out: 12 noon the next day.</li> <li>(k) Please visit <a href="http://www.yotel.com">www.yotel.com</a> for the general terms &amp; conditions which apply to your stay.</li> <li>(l) Merchant reserves the right to amend or add to the terms &amp; conditions at any time without prior notice.</li> </ul>

## **BIRTHDAY PERKS BENEFITS**

Below privileges are only applicable to **Individual and Family Annual Passholders** only.

<b>Tenants</b>	<b>Annual Pass Birthday Offer</b>	<b>Terms &amp; Conditions</b>
Expressions (Unit #04-238)	10% off all Ala Carte services + Free Gift*	<ul style="list-style-type: none"> <li>• Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>• PlayAtJewel Passholder is required to present their valid e-membership card to enjoy the discount. Proof of verification may be required.</li> <li>• Limited to one redemption per pass holder.</li> <li>• Applicable to only one service in a single receipt and no minimum spend is required.</li> <li>• Free gift - Expressions Lavender Slimming Oil OR Expressions Vee Mask (depending on the treatments).</li> <li>• Merchant reserves the right to replace the free gift should the item is not available.</li> <li>• Promotion is not valid in conjunction with other promotions.</li> <li>• Advance booking is required, and appointments are subjected to availability.</li> <li>• Merchant reserves the right to amend or add to the terms &amp; conditions at any time without prior notice.</li> </ul>
Ning Foot & Back Spa (Unit #04- 215/216)	10% Off all Ala Carte services + Free Gift*	<ul style="list-style-type: none"> <li>• Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>• PlayAtJewel Passholder is required to present their valid e-membership card to enjoy the discount. Proof of verification may be required.</li> <li>• Valid for one-time redemption only during the birthday month of the annual pass holder.</li> <li>• Applicable to only one service in a single receipt.</li> <li>• Free gift - Ning Himalayan Salt Scrub OR Mask).</li> <li>• Merchant reserves the right to replace the free gift should the item is not available.</li> <li>• Promotion is not valid in conjunction with other promotions.</li> <li>• Advance booking is require and appointments are subjected to availability.               <ul style="list-style-type: none"> <li>• Merchant reserves the right to amend or add to the terms &amp; conditions at any time without prior notice.</li> </ul> </li> </ul>

Tenants	Annual Pass Birthday Offer	Terms & Conditions
Maison de PB (Unit #02-200)	Free sliced cake with purchase of a 2-course meal (worth up to \$12.50)	<ul style="list-style-type: none"> <li>• Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>• PlayAtJewel Passholder is required to present their valid e-membership card to enjoy the discount. Proof of verification may be required.</li> <li>• Valid for one-time redemption only during the birthday month of the annual pass holder.</li> <li>• Not valid for takeaway.</li> <li>• Only valid at Maison de PB at Jewel Changi Airport.</li> <li>• Not valid with other promotions, vouchers, discounts or privileges.</li> <li>• This reward is non-negotiable, non-transferable or exchangeable for cash, credit, goods and/or services.</li> <li>• Merchant reserves the right to amend or add to the terms &amp; conditions at any time without prior notice.</li> </ul>
Ole Ole (Unit #03-212)	<p>Receive a free gift worth \$5 with purchase of \$30 on regular items.</p> <p>Receive a free gift worth \$10 with purchase of \$50 on regular items</p>	<ul style="list-style-type: none"> <li>• Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>• PlayAtJewel Passholder is required to present their valid e-membership card to enjoy the discount. Proof of verification may be required.</li> <li>• Valid for one-time redemption only during the birthday month of the annual pass holder.</li> <li>• Gift is subject to the availability of products in the store at that time of purchase.</li> <li>• Not valid with other promotions, vouchers, discounts or privileges.</li> <li>• This reward is non-negotiable, non-transferable or exchangeable for cash, credit, goods and/or services.</li> <li>• Merchant reserves the right to amend or add to the terms &amp; conditions at any time without prior notice.</li> </ul>

Tenants	Annual Pass Birthday Offer	Terms & Conditions
Paris Baguette Signature (Unit #01-200)	10% off whole cake purchase	<ul style="list-style-type: none"> <li>• Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>• Valid for in-store purchase only.</li> <li>• PlayAtJewel Passholder is required to present their valid e-membership card to enjoy the discount. Proof of verification may be required.</li> <li>• Valid for one-time redemption only during the birthday month of the annual pass holder.</li> <li>• Only valid at Paris Baguette Signature at Jewel Changi Airport.</li> <li>• Not valid with other promotions, vouchers, discounts or privileges.</li> <li>• This reward is non-negotiable, non-transferable or exchangeable for cash, credit, goods and/or services.</li> <li>• Merchant reserves the right to amend or add to the terms &amp; conditions</li> </ul>
Violet Oon Singapore (Unit #01-205/206)	Enjoy a Complimentary birthday dessert of the day	<ul style="list-style-type: none"> <li>• Promotion is valid from 19 November 2020 to 31 December 2021, unless otherwise stated.</li> <li>• PlayAtJewel Passholder is required to present their valid e-membership card to enjoy the discount. Proof of verification may be required.</li> <li>• Valid for one-time redemption only during the birthday month of the annual pass holder.</li> <li>• Identification for verification of birth date is required.</li> <li>• Prior reservations are recommended</li> <li>• Offer is applicable with minimum spend of \$100 per table.</li> <li>• Not Valid with other promotions, discount or vouchers</li> <li>• Merchant reserves the right to amend or add to the terms &amp; conditions at any time without prior notice.</li> </ul>

## **CARPARK BENEFITS**

The following privileges are only applicable **for the first 200 Family Annual Passholders only**.

<b>Merchant</b>	<b>Offer</b>	<b>Terms &amp; Conditions</b>
Jewel Changi Airport	12 x 2 Hours Parking Privileges Redemption	<p>(a) Each QR code voucher entitles you to a 2-hour complimentary parking reward (worth \$4.80) at Jewel Changi Airport carpark levels <b>B3 to B5</b> only. It is valid for one-time use per exit to off-set your parking charges.</p> <p>(b) Each QR code voucher must be scanned by 31 December 2021 and can only be redeemed once via CarPass on iChangi App.</p> <p>(c) Once the QR code has been scanned and redeemed successfully, the 2-hour parking reward will be credited to the vehicle IU number saved in your Changi Rewards (CR) member account at the point of redemption. This parking reward will be valid for one-time use within the next 365 days.</p> <p>(d) If you change your vehicle IU number after the successful crediting of the parking reward, the reward will not be transferrable to the new vehicle IU number.</p> <p>(e) Only 1 free parking reward can be used per exit to off-set the parking charges. Multiple parking rewards from the same promotion cannot be used to off-set parking charges per exit from the car park.</p> <p>(f) The parking rewards are not exchangeable for cash and any value that is not fully redeemed is not refundable.</p> <p>(g) No claims will be entertained for parking rewards which are unutilized or expired.</p> <p>(h) The parking rewards are valid for cars only and are not valid for Motorcycles.</p> <p>(i) Prevailing parking charges is applicable to hours outside of the complimentary 2-hour parking. For prevailing parking rates, please refer <a href="#">here</a></p> <p>(j) The following IU terms apply when using the complimentary parking reward, prior to exiting the carpark: After you have updated the vehicle IU number within your CR member profile, please wait for 15 minutes before claiming for free parking in CarPass for rewards to be credited rightly.</p> <p>(k) JCAT reserves the right to vary the terms and conditions herein (at any time and at its sole discretion) and without prior notice.</p>

## **JEWEL RETAIL VOUCHERS**

The following privileges are only applicable **for the first 200 Family Annual Passholders only**.

<b>Merchant</b>	<b>Offer</b>	<b>Terms &amp; Conditions</b>
Jewel Changi Airport	S\$50 Jewel Retail Vouchers	<p>(a) Jewel Retail Voucher is only valid for use at participating outlets in Jewel Changi Airport with no minimum spend.</p> <p>(b) Jewel Retail Voucher is valid for use till <b>30 April 2021</b>.</p> <p>(c) Jewel Retail Voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired.</p> <p>(d) Jewel Retail Vouchers with any alteration(s) on it or damage to it will not be accepted.</p> <p>(e) JCAT reserves the right to vary the Jewel Retail Voucher's terms and conditions and/or cease the acceptance of the voucher without prior notice.</p> <p>(f) Information on the Jewel Retail Voucher is correct at the time of printing and is subject to changes.</p> <p>(g) JCAT reserves the right to vary the terms and conditions herein (at any time and at its sole discretion) and without prior notice.</p>

## **JEWEL SUITE REDEMPTION PROMOTION**

The following privileges are only applicable **for the first 200 Family Annual Passholders only.**

<b>Merchant</b>	<b>Offer</b>	<b>Terms &amp; Conditions</b>
Jewel Changi Airport	Jewel Suite Redemption Vouchers	<p>(a) Eligible Annual Family Passholders will receive 2 physical vouchers to redeem a booking slot each for the use of the Jewel Suite.</p> <p>(b) All vouchers are non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.</p> <p>(c) All bookings are subject to availability and are on a first-come, first-served basis.</p> <p>(d) To make a booking, guests are to redeem their vouchers at L2 concierge in Jewel Changi Airport between 10 am to 8:30 pm.</p> <p>(e) Redemptions must be made before the Expiry Date printed on the voucher and concurrent voucher redemptions are not allowed.</p> <p>(f) No advance booking is allowed as all bookings must be made on the same day of access to the Jewel Suite.</p> <p>(g) There will be 6 timeslots available for booking per day. Each timeslot is limited to a maximum of 4 voucher redemptions. The 6 booking timeslots are as follows:</p> <ul style="list-style-type: none"><li>• 1000-1130 hrs</li><li>• 1200-1330 hrs</li><li>• 1400-1530 hrs</li><li>• 1630-1800 hrs</li><li>• 1830-2000 hrs</li><li>• 2030-2200 hrs</li></ul> <p>(h) All bookings timeslots are for 90 minutes only. No time extension is allowed should guests enter the Jewel Suite late.</p> <p>(i) Each voucher redemption for a booking timeslot admits only a maximum of 5 guests into the Jewel Suite.</p> <p>(j) As each booking timeslot can accommodate a maximum of 4 voucher redemptions, there may be up to 20 guests in the Jewel Suite at any one time. To avoid mixing between different groups of Guests, Guests are to indicate 1 area in the Jewel Suite (Private lounge / TV lounge / Main lounge / Balcony) which they would occupy for the duration of their use of the Jewel Suite. Choice of location will be selected by guests upon entering the Jewel Suite, on a first-come, first-served basis.</p> <p>(k) All guests are to comply with applicable laws and regulations as well as all guidelines and rules issued by JCAT in relation to the use of the Jewel Suite. In the event of non-compliance, JCAT reserves the right to remove the guest from the Jewel Suite.</p> <p>(l) To the fullest extent permitted by law, JCAT shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss of profits, arising out of or in connection with a guest's use of the Jewel Suite pursuant to the Jewel Suite Redemption Promotion.</p> <p>(m) All guests agree to indemnify and hold harmless JCAT, its directors, officers, employees, agents (including its property manager Jewel Changi</p>



		<p>Airport Devt Pte. Ltd. and its employees), (each an “<b>Indemnified Party</b>”) from and against all claims, demands, chose in action, judgments, suits, proceedings, liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties, legal costs (calculated on a full indemnity basis and including solicitor and client costs) and all other professional costs and expenses) suffered or incurred by an Indemnified Party arising out of or in connection with the guests’ use of the Jewel Suite.</p> <p>(n) JCAT reserves the right to vary the terms and conditions herein (at any time and at its sole discretion) and without prior notice.</p>
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