

TERMS & CONDITIONS FOR “SCRATCH & WIN” PROMOTION 10 JANUARY– 28 FEBRUARY 2025

1. ACCEPTANCE OF TERMS AND CONDITIONS

- 1.1. By participating in the "Scratch & Win" (the “**Promotion**”), each Participant (as defined below) confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Promotion-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”). This Contest is organised by Jewel Changi Airport Trustee Pte. Ltd. (in its capacity as Trustee-Manager of Jewel Changi Airport Trust). (“Jewel”).
- 1.2. As a condition of entry into the Promotion, each Participant affirms and represents that he/she is above 18 years of age and agrees to be bound in all respects by these Terms and Conditions.

2. PROMOTION ELIGIBILITY CRITERIA

2.1. The Promotion is open to all individuals with local residential addresses:

- a. aged 18 years and above (as at the date of their participating in the Scratch and Win);
- b. who meet the Qualifying Spend (as defined below) requirement as set out in Clause 3; and
- c. are not persons within the Excluded Categories (as defined below),

(each a “**Participant**” and collectively the “**Participants**”).

2.2. “**Excluded Categories**” refer to:

- a. directors and employees of Jewel, Changi Airport Group (Singapore) Pte Ltd, CapitaLand Group, and any of its subsidiaries, the Civil Aviation Authority of Singapore, Jewel’s appointed agencies, vendors, auditors, and any other persons involved in organising, promoting and/or conducting the promotion;
- b. immediate family members of persons who fall within the class of persons referred to in Clause 2.2(a) above. Immediate family members mean spouses, children, parents, parents-in-law and siblings;
- c. any person who is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction (at the time of entry and/or the draw);
- d. any person whose participation in and/or association with the promotion may cause (in the sole and absolute opinion of Jewel) and/or the Promotion any disrepute, contempt, scandal, ridicule, or cause Jewel and/or the Promotion to be perceived unfavourably; and
- e. any other person or class of persons deemed ineligible or notified by Jewel as being ineligible from time to time.

2.3. Jewel reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the promotion, and Jewel may at any time during the promotion (and whether before, during or after a Scratch and Win), disqualify any person from participating in the promotion without providing any reason if it determines that such person does not meet the eligibility criteria above.

3. PROMOTION MECHANICS AND CONDITIONS OF PARTICIPATION

- 3.1. The promotion shall commence from 0000hrs (SGT) on 10 January 2025 to 2359hrs (SGT) on 28 February 2025 (the “**Promotion Period**”).
- 3.2. Participants who spend a minimum of \$38 Qualifying nett spend in a single receipt for Jewel's Canopy Park attractions shall be eligible to participate during the promotion period. Participants shall be entitled to redeem one (1) Scratch and Win Card (as defined below) for every block of \$38 Qualifying nett spend on a single receipt.

For illustration purposes:

Amount of Qualifying Spend in a Single Receipt	No. of Scratch & Win Card to be issued
\$38 nett	1x Draw Card

For the purposes of the promotion, “**Qualifying nett spend**” shall mean all amounts spent only at Attractions within Jewel Level 5 Canopy Park and purchases via website, ticketing kiosks and concierge counters.

- 3.3. Each Scratch and Win Card entitles the Participant to participate in the promotion to stand one (1) chance to win a Prize.
- 3.4. Participants who meet the minimum Qualifying nett spend in a single receipt will be entitled to redeem a promotion slip in the form of a Scratch and Win card (each referred to as a “**Scratch and Win Card**”), by presenting their qualifying receipt at Level 1 Jewel Concierge, within the period(s) stated below:

No	Qualifying Receipt(s) & Attraction Tickets <u>Dated must be dated during</u>	Redemption Period for Scratch and Win Card(s)
1	10 January – 28 February 2025	10 January – 28 February 2025, 1000hrs to 2130hrs

Receipt must be presented at the point of redemption for verification. Redemption of Scratch and Win Cards and any receipts which are not within the stipulated period will be rejected.

- 3.5. Participants may redeem Scratch and Win Card(s) to participate in the promotion on a date that is different from the receipt date on which they met the Qualifying Spend, provided that the Participant present the qualifying receipts to Level 1 Jewel Concierge, before the end of promotion period.
- 3.6. Participants must scratch all fields on the Scratch and Win card and present to Level 1 Jewel Concierge on day of redemption or by latest 28 ~~Feb~~February 2025, failing which the Scratch and Win card will automatically be disqualified.
- 3.7. Prizes must be collected in the manner and by the date notified by Jewel, which may be changed at Jewel's absolute discretion.
- 3.8. Prize Winners shall make all necessary declaration to Jewel before accepting the Prize.
- 3.9. Jewel bears no responsibility for inaccurate information provided by the Prize Winner or any non-receipt of the Prize as a result of the inaccurate information provided by the Prize Winners.

- 3.10. Each Participant represents and warrants that any personal data the participant discloses to Jewel is complete and accurate. Each Participant shall fully indemnify Jewel against any loss or damage that may result from his or her breach of this clause.
- 3.11. Jewel reserves the right to disqualify any Scratch and Win card which does not meet the criteria set out in these Terms and Conditions.

4. PRIZES

4.1. The following prizes have been allocated for the promotion (each a “Prize”, collectively the “Prizes”):

- a. A Pair of Business Class Air Tickets to Taipei on STARLUX Airlines
- b. ~~626~~ x \$10 Jewel Tenant Vouchers
- c. ~~6,000~~ x \$5 Canopy Park Attractions Vouchers
- d. ~~3,500~~ x \$5 Jewel Retail Vouchers
- e. ~~405~~ x Jewel Merchandise
- f. Others

- 4.2. Jewel shall not be liable to compensate any Prize Winner if they are unable to use the Prize or in any event whatsoever. Jewel makes no representation, warranty or undertaking whatsoever as to any implied terms or conditions with respect to any Prize. The Prizes provided are on an “as-is” basis
- 4.3. All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, at all times. There shall be no refund or exchange for any partially used or unused prize.
- 4.4. Jewel reserves the right to replace or change the Prizes without prior notice.
- 4.5. Jewel shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from or in connection with the promotion, and/or redemption or use of the Prizes.
- 4.6. All Prizes that remain unclaimed or unredeemed after **28 February 2025**, shall be forfeited. All Prize Winners whose Prizes have been forfeited hereunder shall not be entitled to any payment or compensation. Failure to respond to any notification from Jewel in relation to any Prize won, or to provide any information or material required for the redemption/collection of any Prize, shall be deemed a failure to collect/redeem such Prize. Jewel reserves the right to select another winner in Jewel’s absolute discretion, or donate any unclaimed or unredeemed Prizes to charities of its choice.
- 4.7. Jewel reserves the right to deny or claw back any Prize awarded to any winner should the winner subsequently be found to be disqualified or ineligible to participate in the promotion. Jewel’s determination on all matters relating to the promotion shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.
- 4.8. By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner’s name and image recordings for publicity and/or commercial purposes in relation to any and all of Jewel promotional and marketing activities, including this promotion. Each Prize Winner further agree to participate in any advertising, promotion, media interviews and publicity activities stipulated by Jewel in relation to the Promotion, and to provide and permit the use of their personal data for any future marketing efforts and media publicity by Jewel’s promotional and marketing activities. Accordingly, unless otherwise permitted by Jewel, failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes.

5. GENERAL TERMS & CONDITIONS

- 5.1. Minimum spend refers to the final payable amount after deducting all discounts, service charge, GST, vouchers etc.
- 5.2. Duplicated and handwritten receipts will not be accepted for redemption.
- 5.3. All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- 5.4. By participating in the Promotion, you confirm that you consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: <https://www.jewelchangiairport.com/en/privacypolicy.html>).
- 5.5. Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 28 February 2025 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 5.6. The purposes for which personal data collected by Jewel Changi Airport from you may be used and/ or shared with third parties include but are not limited to conducting and administering the promotion and communicating with you in relation to the promotion.
- 5.7. By participating in the promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.
- 5.8. To promote and advertise the promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport. To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the promotion.
- 5.9. The management reserves the right to:
 - a. Refuse the participation of any person in the promotion and/or disqualify any participant of the promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
 - b. change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.
- 5.10. These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

5.11. All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the promotion.